



#### XGS PON – The next generation access technology

With the introduction of XGS-PON in 2020 as a strategic access technology at BBCS, a lot has changed in connection activation. The shared medium within a PON tree means that the ONT used must be connected to the ordered service.

As several orders from different service providers are waiting to be paired with the corresponding ONT of their end customer in a PON tree at the same time, an assignment must be made by means of identification.

To do this, Swisscom use the splash page known from the preorder in a slightly modified form in BBCS. To further simplify pairing for the end customer, BBCS also supports this using the WAN-side MAC address of ONTs.





### Qualification

XGS-PON access qualification



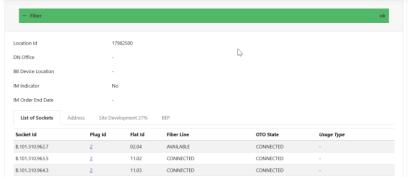
## WSG Service Fulfillment WSG SAQ with Fiber

In the SAQ the value "Fiber" is returned in BBType if Fiber Lines are possible (BX and/or XGS-PON)

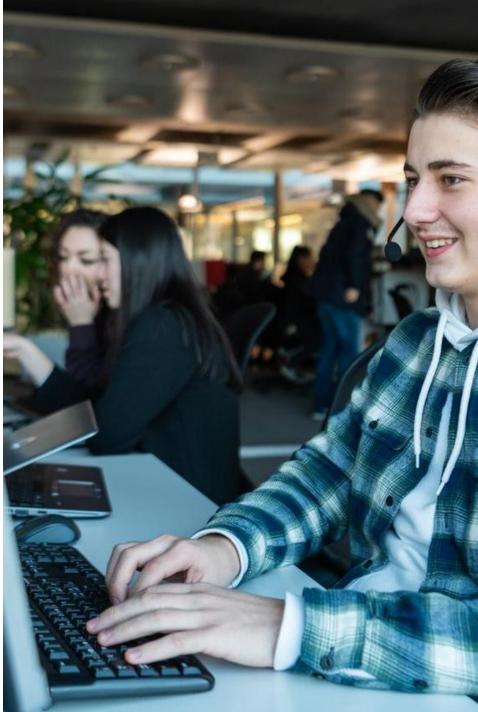
The fiber technologies that are possible in a building can be seen under "Available Technology" and a plan date if a technology is planned.

However, the concretely available technologies on a specific OTO/utilization unit are only provided with the service qualification.











# Ordering

XGS-PON order process



## WSG Service Fulfillment WSG XGS PON Use Cases

The following Use Case Matrix shows which use case what "OrderType" and/or "BusinessType" for XGS PON is to be used:

From \To	To BBCS-F BX	To BBCS-F XGS-PON	To ALO (P2P)
BBCS-F BX	Order Type : ISP Change Business Type :	Order Type : Create Business Type : TechChange OR Order Type : Create Business Type : ISP Change (beinhaltet Tech Change)	ALO Order Type: Create ALO Business Type: ProductChange (ein ISP Change ist im Order möglich) OR
BBCS-F XGS-PON	Order Type: Create Business Type: TechChange OR Order Type: Create Business Type: ISP Change (beinhaltet Tech Change)	Order Type: ISP Change Business Type:	ALO Order Type: Create ALO Business Type: ProductChange (ein ISP Change ist im Order möglich) OR OR ALO Order Type: Create ALO Business Type: New
ALO (P2P)	Order Type: Create Business Type: ProductChange OR Order Type: Create Business Type: ISP Change (beinhaltet Product Change)	Order Type: Create Business Type: ProductChange OR Order Type: Create Business Type: ISP Change (beinhaltet Product Change)	ALO Order Type: ISP Change ALO Business Type: ISP Change
FBC BX	Order Type : Create Business Type : New	Order Type : Create Business Type : New	ALO Order Type: Create ALO Business Type: New OR ALO Order Type: Create ALO Business Type: Product Change
FBC XGS-PON	Order Type : Create Business Type : New	Order Type : Create Business Type : New	ALO Order Type: Create ALO Business Type: New OR ALO Order Type: Create ALO Business Type: Product Change
No Service	Order Type : Create Business Type : New	Order Type : Create Business Type : New	ALO Order Type : Create ALO Business Type : New

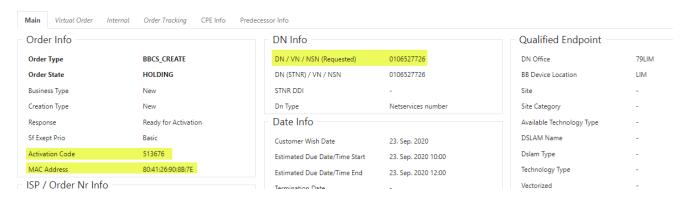




### WSG Service Fulfillment WSG XGS PON Order

When ordering, the connection is prepared for activation after entering the OTO and plug, profile and service mix and the desired termination type. The ISP will receive the NSN and Activation Code. MAC address is optional:

#### **Detail Order**



If the order is in the order state "Holding" with "Ready for Activation" the end customer can start the activation:

#### History

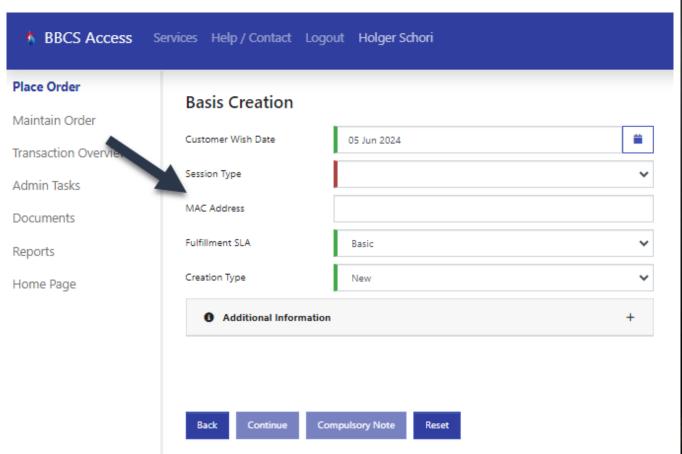
,,	User Name	Order State	DN (STNR) / VN / NSN	Response	Transaction Date / Time	Ф ВВ Туре	Speed Profile Nr	<b>‡</b> Responsible User	Kind Of Problem	Responsible User Comment	¢ Comment	Customer Wish Date	Estimated Due Date     / Time Start	Estimated Due Date / Time End
Detail	Batch	HOLDING	0106527726	Ready for Activation	23. Sep. 2020 09:53:34.801	XGS- PON	-			-	-	23. Sep. 2020	23. Sep. 2020 10:00:00	23. Sep. 2020 12:00:00
Detail	Batch	ENTERED	0106527726	Ready for Activation	23. Sep. 2020 09:53:18.142	XGS- PON	-	-	-	-	-	23. Sep. 2020	23. Sep. 2020 10:00:00	23. Sep. 2020 12:00:00
Detail	Manfred Schaufelberger	ENTERED	0106527726	-	23. Sep. 2020 09:51:20.469	XGS- PON	-	-	-	-		23. Sep. 2020	23. Sep. 2020 10:00:00	23. Sep. 2020 12:00:00
Detail	Manfred Schaufelberger	ENTERED	0106527726		23. Sep. 2020 09-50:19.741	XGS- PON					-	23. Sep. 2020	23. Sep. 2020 10:00:00	23. Sep. 2020 12:00:00





### WSG Service Fulfillment WSG XGS PON Order

The MAC address can be entered when ordering. This type of connection activation is supported for both DHCP and PPP termination. Depending on the manufacturer of the ONT, this may differ for PPP and DHCP:







### Activation

XGS-PON Activation



# Activation with splash page

The activation with splash page is based on the technology known from the preorder. The end customer connects to the internet box (ONT) with his PC or mobile and is accompanied by the activation on the splash page.

# ↑ Self guided activation

The end customer is accompanied by the splash page through its activation and sees the current progress/status.

### Device settings

Depending on the selected device and its settings and limitations, the display of the splash page might be more or less complex.



## WSG Service Fulfillment XGS CREATE: Splash page

#### XGS-PON Pairing process

After the ONT is connected for the first time in the case of a new connection, the end customer is directed to the splash page after accessing a website 1)

At this point, the OTO ID, the plug and the activation code (which was communicated when the order was created) must be entered, alternatively OTO-ID, Plug and NSN work as well.

After typing, the activation process starts, and the progress is continuously displayed to the customer.

ctivate connection			EN
	This connection has not be	en activated yet!	
	Please activate your conne	ection as follows:	
Please e	nter the activation code as well. This consists of either from	ten digits (ex. 0123456789), or from six digits (ex. 123456).	
Please	enter the OTO-ID and the slot number (Plug) of the optical f	ibre socket to which you have connected your end device.	
	Activation Code *	<b>①</b>	
		<b>√</b>	
	Oto Id *	0	
		<b>✓</b>	
	Plug Number *	0	
		✓	

If you have not received an activation code, please contact your service provider to activate your connection. Please have the OTO ID / slot number (plug) ready.

Your connection identification number: AC0.123.123.123

1) Note: Only devices approved and whitelisted for XGS-PON by Swisscom can be operated on an BBCS XGS-PON access





# "MAC Based" activation

The FDA assigns the MAC address of the WAN interface to the connection. When the Internet box (ONT) connects to the connection, the stored MAC address initiates the activation of the connection. This works for both DHCP (Vlan ID 10) and PPP (Vlan ID 11) with XGS-PON (DHCP and PPP) and the Preorder (DHCP only).

The MAC address for PPP or DHCP may differ depending on the ONT manufacturer.

### **↑** Easy, fast activation

Activation starts automatically with the assigned "Basic Connectivity" and the end customer does not need to connect a PC or mobile device. This not only saves time, it also simplifies the process considerably for the average enduser.

# Activation not guides by the network

The end customer is no longer actively guided through the activation. The ISP must integrate this part with the status messages in the WSG in its onboarding process.



## XGS-PON activation on DHCP termination via splash page (similar to DSL with Preorder)

#### Order entring in WSG

### Connecting the modem/ONT to the customer access

### Activation of the access via splash page

In the WSG, the order is entered as usual by selecting termination type DHCP.

The order is waiting in the holding state "Ready for activation".

A modem/ONT configured for DHCP is connected to the access and connects to Swisscom's "Walled Garden".

VLAN ID 10 is needed for DHCP

When a web site via a device (PC, tablet, mobile,...) is opened, the redirect is initiated to the splash page. Credentials needed:

- Activation Code (6 digits or NSN)
- OTO and Plug Number

Customer is guided through rest of activation on the splash page.



## XGS-PON activation on DHCP termination via MAC Based Provisioning (similar to DSL with Preorder)

#### Order entring in WSG

Connecting the modem/ONT to the customer access

#### **MAC Based Activation**

Communication to the end customer

In the WSG, the order is entered as usual by selecting termination type DHCP.

In addition, the MAC address of the WAN interface is stored in the corresponding field.

The order is waiting in the holding state "Ready for activation".

A modem/ONT configured for DHCP is connected to the access and connects to Swisscom's "Walled Garden".

 VLAN ID 10 is needed for DHCP If the connected modem/ONT has a MAC address stored in an open order, this order is assigned to the access and the provisioning starts without any further action by the end customer.

Communication of progress via the statuses in the WSG.

The ISP is in the communication lead with its end customer and informs them about the progress, e.g. by SMS or similar.



## XGS-PON activation on PPP termination via splash page (similar to DSL with Preorder)

#### Order entring in WSG

Connecting the modem/ONT to the customer access

Activation of the access via splash page

Reconfiguration of ONT/Modem for PPP

In the WSG, the order is entered as usual by selecting termination type PP.

The order is waiting in the holding state "Ready for activation".

A modem/ONT configured for DHCP is connected to the access and connects to Swisscom's "Walled Garden".

 VLAN ID 10 is needed for DHCP When a web site via a device (PC, tablet, mobile,..) is opened, the redirect is initiated to the splash page. Credentials needed:

- Activation Code (6 digits or NSN)
- OTO and Plug Number

After activation, the modem/ONT must be rebooted with the PPP configuration

- VLAN ID 11 needed for PPP
- Account and password for PPP



#### **XGS-PON** activation on PPP termination via MAC Based Provisioning

#### Order entring in WSG

Connecting the modem/ONT to the customer access

#### **MAC Based Activation**

Communication to the end customer

In the WSG, the order is entered as usual by selecting termination type DHCP.

In addition, the MAC address of the WAN interface is stored in the corresponding field.

The order is waiting in the holding state "Ready for activation".

A modem/ONT configured for PPP is connected to the port and attempts to connect to the stored PPP account.

- VLAN ID 11 for PPP
- Account and password for PPP

If the connected modem/ONT has a MAC address stored in an open order, this order is assigned to the access and the provisioning starts without any further action by the end customer.

Communication of progress via the statuses in the WSG.

The ISP is in the communication lead with its end customer and informs them about the progress, e.g. by SMS or similar.



## **ONT Change**

Replacing the ONT on an existing XGS-PON access



#### **ONT change with XGS-PON**

#### Splash page

- End customer connects the new ONT with DHCP configuration on the OTO and connects its internet access device (PC, tablet, mobile,...) with the ONT
- When a website is first accessed (http traffic), the browser is redirected to Swisscom's splash page
- On the appearing website, the end customer must enter OTO and plug number, as well as the 10-digit activation code (NSN)
- Splash page guides the end customer by activating the new ONT
- Additional for PPP: Reconfiguration of the ONT to PPP afterwards

New unpaired ONT, OTO and plug number, as well as the NSN (10-digit activation code) are required.

#### **MAC** based

- ISP registers new WAN MAC address on the connection in the WSG ("ONT Change" in WSG)
- Note: The WAN-side MAC address of the PPP and DHCP configuration may differ.
- End customer connects the new ONT with DHCP or PPP configuration to the OTO socket
- ONT change will be initiated automatically
- ISP informs end customer of progress and completion

WAN MAC address of the new ONT must be assigned to the access. This is done using the procedure "ONT Change" in the WSG.



### **ONT Certification**

Process for certification and whitelisting an ONT



#### Process for certification and whitelisting an ONT for XGS-PON

#### **Evaluation of the device**

#### **BBF247i4 certification**

### Testing in Swisscom laboratory

#### Whitelisting und Re-Zertifizierung

The ISP evaluates an ONT for XGS-PON that meets their customer needs.

The XGS-PON certification (BBF247i4) is created for the desired ONT at the Boradband Forum. On the page <a href="https://www.broadband-forum.org/testing-and-certification-programs/bbf-247-gpon-onu-certification-you will also find a list of devices that have already been tested.">https://www.broadband-forum.org/testing-and-certification-programs/bbf-247-gpon-onu-certification-you will also find a list of devices that have already been tested.</a>

The ISP places requests for certification of an ONT to BBCS.Service@swisscom.co m.

Details of the requirements and procedure can be found in the manuals "Betrieb" and "Technik". After the successful tests, the ONT will be added on Swisscom's whitelist and will henceforth be accepted in this configuration on Swisscom's network.

Changes to the firmware or hardware with WAN impact require clarification by Swisscom. This clarifies whether a new BBF247i4 is required or whether a simple laboratory recertification is sufficient.



# Overview BBCS Access Activations

Supported BBCS Access Activation Processes



### **Overview: BBCS Access Activation Processes**

BBCS Copper						
	Termination					
BBCS activation process	PPP	DHCP				
DN oder NSN	V	$\overline{\checkmark}$				
Preorder (on address) by activation code on Splash Page		<b>☑</b>				
Preorder (on address) by MAC based prov.	V	$\overline{\checkmark}$				

BBCS Fiber						
	Termination					
BBCS activation process	PPP	DHCP				
Only OTO-ID						
• BX (Create)	$\overline{\checkmark}$	V				
• XGS	n.a.	n.a.				
Akt-ID by Splash Page and OTO-ID						
• BX (Preorder)		<b>I</b>				
• XGS (Create)						
MAC based prov. and OTO-ID						
• BX	n.a.	n.a.				
XGS (Create)	$\overline{\checkmark}$	$\overline{\checkmark}$				

☑ The BBCS can be activated via splash page or MAC-based provisioning if the CPE/router is configured to DHCP. The CPE/router must then be reconfigured to PPP.