



BBCS Release Information

July 2020

Swisscom (Schweiz) AG

Wholesale

swisscom

C1 Public



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Service Assurance

Opening Fiber Trouble Ticket

Ruleset for fiber trouble tickets on XGS-PON and Preorders on BX is modified.

If one of above-mentioned fiber orders is in status

- Entered
- Holding with response "Ready for Activation"

a "No Signal" or "Undefined Line" trouble ticket might be opened

In status "Entered" to "Executed" with response code "Order was resumed" only "ASK Swisscom" ticket could be raised.

With Status "Completed" tickets could be placed as usual.





Upcoming WSG Releases

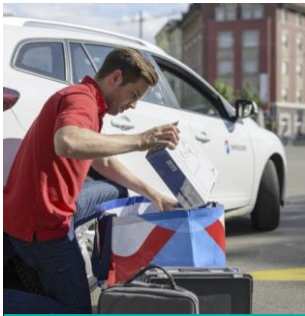
WSG release- and testsystem-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem*
mr2007	Tuesday to Wednesday	21.-22.07.2020	Optional	08.07.2020
mr2008	Tuesday to Wednesday	18.-19.08.2020	Optional	05.08.2020
mr2009	Tuesday to Wednesday	22.-23.09.2020	Optional	09.09.2020
mr2010	Tuesday to Wednesday	20.-21.10.2020	Optional	07.10.2020
mr2011	Saturday to Monday	21.-23.11.2020	Mandatory	04.11.2020
mr2101	Tuesday to Wednesday	26.-27.01.2021	Optional	n/a
mr2102	Tuesday to Wednesday	23.-24.02.2021	Optional	n/a
mr2103	Tuesday to Wednesday	23.-24.03.2021	Optional	n/a
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	n/a
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	n/a

* Software upgrades of the ISP testsystem will be shown as additional informations on this page



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