

From Swisscom (Schweiz) AG
Issue Date 02.05.2016
Subject WSG Messages

WSG Messages

| | |
|------------------|--|
| Status | productive version |
| Version | 67 |
| Replaces Version | 66 or older versions |
| Valid from | 30.05.2016 (WSG_9.16 / Mai16) |
| Valid until | recall or replacement by a new version |

Checklist of changes

| Version | Date | Changed by | Comments / nature of the change |
|-----------|----------------------------|-------------------|--|
| 01 to 49 | 15.09.2002 - 19.10.2009 | - | old versions |
| 50 | 19.03.2010 | HP | updated for WSG V7.4 / Mar10 (productive version starting from 22.03.2010) |
| 51 | 21.05.2010 | HP | updated for WSG V7.5 / May10 (productive version starting from 24.05.2010) |
| 52 | 11.11.2010 | HP | updated for WSG V8.2 / Nov10 (productive version starting from 15.11.2010) |
| 53 | 16.03.2011 | HP | updated for WSG V8.3 / Mar11 (productive version starting from 21.03.2011) |
| 54 | 09.06.2011 | HP | updated for WSG V8.4 / Jun11 (productive version starting from 11.06.2011) |
| 55 | 20.09.2012 | Roland Staub | updated for WSG V9.2 / Oct12 (productive version starting from 29.10.2012) |
| 56 | 26.08.2013 | Roland Staub | updated for WSG V9.5 / Aug13 (productive version starting from 29.08.2013) |
| 57 | 25.10.2013 | Roland Staub | updated for WSG V9.6 / Nov13 (productive version starting from 11.11.2013) |
| 58 | 25.10.2013 | Roland Staub | updated for WSG V9.7 / Nov14 (productive version starting from 24.02.2014) |
| 59 | 05.05.2014 | Roland Staub | updated for WSG V9.8 / Mai14 (productive version starting from 19.05.2014) |
| 61 | 17.10.2014 | Cuno Gisep | updated for WSG V9.10 / Nov14 (productive version starting from 17.11.2014) |
| 62 | 16.02.2015 | Daniel Gerber | updated for WSG V9.11 / Mar15 (productive version starting from 09.03.2015) |
| 63 | 16.02.2015 | Roland Staub | updated for WSG V9.12 / June15 (productive version starting from 08.06.2015) |
| 64 | 10.08.2015 | Roland Staub | updated for WSG V9.13 / Aug15 (productive version starting from 25.08.2015) |
| 65 | 13.11.2015 | Roland Staub | updated for WSG V9.14 / Nov15 (productive version starting from 15.11.2015) |
| 66 | 03.02.2016 | Roland Staub | updated for WSG V9.15 / Feb16 (productive version starting from 22.02.2016) |
| 67 | 02.05.2016 | Cuno Gisep | updated for WSG V9.16 / Mai16 (productive version starting from 30.05.2016) |

Revisions

| Version | Date | Chanced by | Comments / nature of the change |
|---------|------|------------|---------------------------------|
|---------|------|------------|---------------------------------|

Release

| Version | Date | Released by | Comments / nature of the change |
|---------|------|-------------|---------------------------------|
|---------|------|-------------|---------------------------------|

| | | | |
|----|------------|---------|--------------------------------|
| 58 | 07.02.2014 | H.Künzi | Released for Feb 14 (WSG-9.7) |
| 59 | 05.05.2014 | H.Künzi | Released for Mai 14 (WSG-9.8) |
| 61 | 31.10.2014 | H.Künzi | Released for Nov 14 (WSG-9.10) |
| 62 | 16.02.2015 | H.Künzi | Released for Mar 15 (WSG-9.11) |
| 63 | 27.05.2015 | H.Künzi | Released for Jun 15 (WSG-9.12) |
| 64 | 13.08.2015 | H.Künzi | Released for Aug 15 (WSG-9.13) |
| 65 | 02.11.2015 | H.Künzi | Released for Nov 15 (WSG-9.14) |
| 66 | 04.02.2016 | H.Künzi | Released for Feb 16 (WSG-9.15) |
| 67 | 03.05.2016 | H.Künzi | Released for Mai 16 (WSG-9.16) |

Contents

| | |
|---|----------|
| Revisions | 2 |
| Release | 3 |
| Contents | 4 |
| 1 Introduction | 5 |
| 1.1 General Information | 5 |
| 1.2 Reference to other WSG documents | 5 |
| 1.3 Message Ranges | 5 |
| 1.4 Remarks to the list of Messages | 5 |
| 2 List of WSG Messages | 6 |
| 2.1 List of Error Messages | 6 |
| 2.2 List of Qualifications Messages | 54 |
| 2.2.1 List of BBCS Qualification Messages | 55 |
| 2.2.2 List of ULL Qualification Messages | 57 |
| 2.2.3 List of BBCS-F Qualification Messages | 59 |

1 Introduction

1.1 General Information

This document contains all message identifications for the WSG application.

All messages in the WSG are usually written in English. Please be aware that any message text can be changed at any time without further notice.

1.2 Reference to other WSG documents

In other WSG documentation you will find also codes and messages:

- Some "Reason Codes" returned by the WSG application corresponds to one of the "Message Ids" described in this document.
- Rejection messages and codes from the fulfilment will not be returned in the acknowledge file.
- Rejection-Codes: in case of an order rejection the rejection code is stored in the attribute 'RESPONSE'.

1.3 Message Ranges

MESSAGE_IDs under 100 are used as technical messages for interfaces.

MESSAGE_IDs above 100 are used as functional messages.

MESSAGE_IDs above 500 are used as system messages.

MESSAGE_IDs in the range A00 to P99 and S00 to U99 are used as fulfilment or assurance messages.

MESSAGE_IDs in the range R00 to RZZ are used for WSG internal purposes and should not appear in the context of interactions with WSG interfaces. They are listed here for completeness.

MESSAGE_IDs in the range Q00 to Q99 are used as qualification results.

MESSAGE_IDs in the range V00 to V99 are used as "APV manager" messages.

MESSAGE_IDs (rejection codes) in the range 1000 to 5300 do not exist anymore in WSG.

1.4 Remarks to the list of Messages

The messages shown below may appear in the context of interactions with WSG interfaces (web service and graphical).

If an error message is marked as **retryable**, a resubmit of the same request at a later time might produce a successful response. The maximum number of retries and the retry interval must be carefully chosen. Retry intervals under 1 minute should be omitted.

2 List of WSG Messages

2.1 List of Error Messages

| Message Id | Obsolete | Retriable | Message Text User Defined |
|------------|----------|-----------|---|
| 000 | N | N | Transaction OK |
| 001 | N | N | Non-existing ISP_ID in filename |
| 002 | N | N | ISP_ID in filename not related to the sending ISP |
| 003 | N | N | Batch number XXXXXX in filename is greater than expected |
| 004 | N | N | Batch number XXXXXX in filename has already been received |
| 005 | N | N | First record in file is not a valid header record |
| 006 | N | N | ISP_ID in filename does not match the ISP_ID in header |
| 007 | N | N | Incorrect number of records in file |
| 008 | N | N | Filename in header does not match actual filename |
| 009 | N | N | Last record is not a valid trailer record |
| 010 | N | N | MD5 checksum in trailer does not match calculated checksum |
| 011 | N | N | Filename length not correct |
| 012 | N | N | Too many records in file (system_parameter) |
| 013 | N | N | Number of fields in one of the records not correct |
| 014 | N | N | XML schema validation error |
| 015 | N | N | XML file rejected because of duplicate correlationId |
| 016 | N | N | XML file too big. |
| 020 | N | N | Schema version not supported |
| 099 | N | Y | Unknown System Error |
| 101 | N | N | ENTERED, Workorder has been created |
| 102 | N | N | HOLDING, Workorder has set on hold |
| 103 | N | N | PRE_REJECTED, Workorder has been pre rejected |
| 104 | N | N | CHECKED, Workorder has been checked |
| 105 | N | N | PROCESSING, Workorder is in processing |
| 106 | N | N | ACCEPTED, Workorder has been accepted |
| 107 | N | N | EXECUTED, Work order has been executed |
| 108 | N | N | DELAYED, Work order has been delayed |
| 109 | N | N | CANCEL_PENDING, Work order has been set to cancel pending |
| 110 | N | N | REJECTED, Work order has been rejected |
| 111 | N | N | CANCELED, Work order has been cancelled |
| 112 | N | N | TEMP, Temporary workorder has been executed |
| 113 | N | N | User class is missing |
| 114 | N | N | Subservice is missing |
| 115 | N | N | User group is missing |
| 116 | N | N | Access denied, you are not allowed to execute this function |
| 117 | N | N | Plan Date analog (ADSL or VDSL), invalid Format |
| 118 | N | N | Plan Date invalid, must be > than current date – 'Max days activation' in workingdays |
| 119 | N | N | Invalid creation type or invalid creation type / contr_ele combination |
| 120 | N | N | DN is missing |
| 121 | N | N | Invalid DN number |
| 122 | N | N | A pending work order already exists for this DN |

| | | | |
|-----|---|---|---|
| 123 | N | N | Work order does not exists |
| 124 | N | N | Work order must be in the state CHECKED for OMS processing |
| 125 | N | N | No contracted services found |
| 126 | N | N | Termination Date is missing |
| 127 | N | N | Termination Date, invalid Format |
| 128 | N | N | Termination Date, invalid Format |
| 129 | N | N | Termination Date must be > Plan Date |
| 130 | N | N | ISP ID is missing |
| 131 | N | N | ISP ID is not active yet |
| 132 | N | N | ISP ID is no longer active |
| 133 | N | N | BB Type is missing |
| 134 | N | N | BB Type is invalid |
| 135 | N | N | BB Type is not contracted |
| 136 | N | N | BB Speed is missing |
| 137 | N | N | BB Speed is invalid |
| 138 | N | N | BB Speed is not contracted |
| 139 | N | N | BB Quality is missing |
| 140 | N | N | BB Quality is invalid |
| 141 | N | N | BB Quality is not contracted |
| 142 | N | N | Maint Contract is missing |
| 143 | N | N | Maint Contract is invalid |
| 144 | N | N | Maint Contract is not contracted |
| 145 | N | N | Modem Owner is missing |
| 146 | N | N | Modem Owner is invalid |
| 147 | N | N | Modem Owner is not contracted |
| 148 | N | Y | Service qualification out of service or an error was occurred |
| 149 | N | N | Service qualification no available speeds |
| 150 | N | N | Service qualification requested speed is not available |
| 151 | N | N | Order Nr is missing |
| 152 | N | N | Order Detail not found |
| 153 | N | N | ISP has no speeds contracted |
| 154 | N | N | Your selection exceeds the maximum of allowed rows, Please make your selection more selective. |
| 155 | N | N | Invalid ISP_ID format, must be a number with length = 6 |
| 156 | N | N | ISP_NAME ISP_PHONE, ISP_STREET, ISP_STREET_NR, ISP_POSTAL_CODE, ISP_CITY or DEBUG_LEVEL_WSG is missing or invalid |
| 157 | N | N | ISP_FAX or ISP_MAIL is missing |
| 158 | N | N | Invalid ISP language |
| 159 | N | N | Start_date is missing or has a wrong format |
| 160 | N | N | Start_time is missing or has a wrong format |
| 161 | N | N | End_date has a wrong format |
| 162 | N | N | End_time has a wrong format |
| 163 | N | N | End_date/time must be filled both or none |
| 164 | N | N | Invalid contract type |
| 165 | N | N | Mailflag is missing or has a wrong value, must be Y or N |
| 166 | N | N | ISP must be 999999 as Swisscom user by get service status |
| 167 | N | N | MESSAGE_ORIGIN, MESSAGE_TYPE, MESSAGE_FUNCTION or MESSAGE_REF is missing |
| 168 | N | N | MESSAGE_ORIGIN does not exist |
| 169 | N | N | MESSAGE_TYPE does not exist |

| | | | |
|-----|---|---|---|
| 170 | N | N | RESPONSE_ORIGIN, RESPONSE_CODE, RESPONSE_SC_FROM or RESPONSE_SC_TO is missing |
| 171 | N | N | RESPONSE_ORDER_STATE FROM does not exist |
| 172 | N | N | RESPONSE_ORDER_STATE TO does not exist |
| 173 | N | N | HOLD_DAYS is missing or invalid value, must be > 0 |
| 174 | N | N | DUE_DAYS is missing or invalid value, must be > = 0 |
| 175 | N | N | BB_PSD, BB_PSD_OLD or BB_PSD_NEW has a wrong format |
| 176 | N | N | BB_ASAM_OLD or BB_ASAM_NEW is missing |
| 177 | N | N | MAX_ROWS_GUI or MAX_ROWS_FTP is missing or invalid, must be > 0 |
| 178 | N | N | WSG_PROCESS_REPEAT_MIN is missing or invalid, must be > 0 |
| 179 | N | N | SCAN_WSG, ONLY_ONE_DLO or DEBUG_SQL is missing or invalid, must be Y or N |
| 180 | N | N | Field APV MESSAGE_TYPE wrong format |
| 181 | N | N | Field APV MESSAGE_REF wrong format |
| 182 | N | N | Field ISP_NAME wrong format |
| 183 | N | N | Field MESSAGE_TEXT too long |
| 184 | N | N | Field RESPONSE_ORIGIN wrong format |
| 185 | N | N | Field RESPONSE_CODE wrong format |
| 186 | N | N | Field RESPONSE_COMMENT wrong format |
| 187 | N | N | Field DN_OFFICE wrong format |
| 188 | N | N | Field BB_TYPE wrong format |
| 189 | N | N | Field BB_SPEED wrong format |
| 190 | N | N | Field BB_QUALITY wrong format |
| 191 | N | N | Field BB_ACCESS wrong format |
| 192 | N | N | Field BB_PORT_NR wrong format |
| 193 | N | N | Field COMMENT wrong format |
| 194 | N | N | Field HISTORY_FLAG wrong format |
| 195 | N | N | Field NO_HISTORY_RECORDS wrong format |
| 196 | N | N | Field ORDER_TYPE wrong format |
| 197 | N | N | Field ORDER_STATE wrong format |
| 198 | N | N | Field BB_TYPE wrong format |
| 199 | N | N | Field BB_SPEED wrong format |
| 200 | N | N | USER_CLASS or SUBSERV is missing |
| 201 | N | N | Text entry not found |
| 202 | N | N | Message function entry not found |
| 203 | N | N | ISP does not belong to this work_order |
| 204 | N | N | Work_order is in the wrong state for this action |
| 205 | N | N | ISP does not belong to this work_order |
| 206 | N | N | Message assignment entry not found |
| 207 | N | N | Response state change entry not found |
| 208 | N | N | Invalid DN OFFICE, wrong format or too long |
| 209 | N | N | Order state is missing |
| 210 | N | N | Start_date has invalid format |
| 211 | N | N | Duration must be > 0 |
| 212 | N | N | Info_text is missing |
| 213 | N | N | ACTIVE is invalid must be Y or N |
| 214 | N | N | AFFECT EXISTING is invalid must be Y or N |
| 215 | N | N | ORDER_ID is invalid |
| 216 | N | N | Date-range is overlapping with existing entries. |
| 217 | N | N | TECH_PROB_ID is invalid |

| | | | |
|-----|---|---|--|
| 218 | N | N | TECH_PROB_ID is missing |
| 219 | N | N | Field DN_TYPE wrong format |
| 220 | N | N | Field BB_QUALITY wrong format |
| 221 | N | N | Field MAINT_CONTRACT wrong format |
| 222 | N | N | Field MODEM_OWNER wrong format |
| 223 | N | N | Field CREATION_TYPE wrong format |
| 224 | N | N | Field COMMENT wrong format |
| 225 | N | N | The subscriber line does not support the contracted speed |
| 226 | N | N | DN number to can only be filled when DN number from is filled |
| 227 | N | N | Legal text entry is missing |
| 228 | N | N | Order type does not exists |
| 229 | N | N | Order state does not exists |
| 230 | N | N | ISP cannot be deleted, it still has work-orders, tickets, connectivity-data or SLA's |
| 231 | N | N | At least one field must be filled out |
| 232 | N | N | Invalid OMS_ORDER_ID format |
| 233 | N | N | OMS_ORDER_ID or ORDER_REF must be filled in |
| 234 | N | N | OMS_ORDER_ID already exist for another order_id |
| 235 | N | N | Invalid DN_TYPE |
| 236 | N | N | Invalid NEW_CONNECTION |
| 237 | N | N | Invalid BB_TYPE_ACTION |
| 238 | N | N | Invalid BB_QOS_ACTION |
| 239 | N | N | Invalid BB_ACCESS |
| 240 | N | N | Invalid BB_QUALITY |
| 241 | N | N | Invalid BB_SPEED |
| 242 | N | N | Invalid BB_SERV_STOCK |
| 243 | N | N | Invalid BB_UPDATE_SERVICE |
| 244 | N | N | Invalid BB_SPEED_ACTION |
| 245 | N | N | Invalid BB_TYPE |
| 246 | N | N | Field BB_ISP_DOM_NAME invalid length. |
| 247 | N | N | Field BB_MUT_ISP_DOM_NAME invalid length. |
| 248 | N | N | Field CUST_BUSINESS_NR invalid length. |
| 249 | N | N | Field VALID_ACTI_DATE invalid length. |
| 250 | N | N | Field ACTI_DATE invalid length. |
| 251 | N | N | Field VALID_DISCON_DATE invalid length. |
| 252 | N | N | Field DISCON_DATE invalid length. |
| 253 | N | N | Invalid USER_CODE. |
| 254 | N | N | Invalid BUSINESS_PROCESS_NR. |
| 255 | N | N | ORDER_STATE_TO is missing |
| 256 | N | N | ORDER_STATE_TO is invalid |
| 257 | N | N | ORDER_STATE_FROM is missing |
| 258 | N | N | ORDER_STATE_FROM is invalid |
| 259 | N | N | ORDER cannot be changed to this state |
| 260 | N | N | ORDER is not in this state anymore |
| 261 | N | N | ORDER in end state cannot be changed anymore |
| 262 | N | N | ORDER cannot be changed to the same state |
| 263 | N | N | DN OFFICE is missing |
| 264 | N | N | ISP_TYPE customer cannot be changed, referenced by a test account |
| 265 | N | N | DN_PLAN_NUMBER_ANALOG (ADSL or VDSL) is invalid |

| | | | |
|-----|---|---|---|
| 266 | N | N | DN_PLAN_NUMBER_DIGITAL (ADSL or VDSL) is invalid |
| 267 | N | N | DN_THRESHOLD_ANALOG (ADSL or VDSL) is invalid |
| 268 | N | N | DN_THRESHOLD_DIGITAL (ADSL or VDSL) is invalid |
| 269 | N | N | Plan Date digital (ADSL or VDSL), invalid Format |
| 270 | N | N | RESPONSE_ORIGIN or RESPONSE_CODE is missing |
| 271 | N | N | RESPONSE_ORIGIN, RESPONSE_CODE already exists in the database |
| 272 | N | N | Can not be deleted, is referenced in table RESPONSE_STATE_CHANGE |
| 273 | N | N | RESPONSE_ORIGIN, RESPONSE_CODE does not exists in the database |
| 274 | N | N | Field EXT_REF invalid length |
| 275 | N | N | Invalid CREATION TYPE, wrong format or too long |
| 276 | N | N | Automatic created order to configure BB service |
| 277 | N | N | Invalid DN (Requested) number |
| 278 | N | N | Field PROCESS_FLOW_NR is missing |
| 279 | N | N | Field DN OFFICE invalid length |
| 280 | N | N | Field WITH_TITLE_LINE invalid length |
| 281 | N | N | Field PROCESS_FLOW_NR invalid length |
| 282 | N | N | Invalid BACK_MESSAGE_ID |
| 283 | N | N | ALARM_MAIL_ADRESS is missing |
| 284 | N | N | BB_PSD_CLASS, BB_PSD_CLASS_OLD or BB_PSD_CLASS_NEW has a wrong format |
| 285 | N | N | SESSION_TYPE, SESSION_TYPE_OLD or SESSION_TYPE_NEW has a wrong format |
| 286 | N | N | The subscriber line does not support the contracted speed. Supported are: |
| 287 | N | N | Version number Field is invalid |
| 288 | N | N | Field TT_ID_WSG is invalid |
| 289 | N | N | Field TT_ID_SYS is invalid |
| 290 | N | N | Field TT_STATUS is invalid |
| 291 | N | N | Field TT_SOLVED_DATETIME is invalid |
| 292 | N | N | No Ticket with this ID does exist |
| 293 | N | N | Trouble Ticket must be in state CHECKED for TT system processing |
| 294 | N | N | Trouble Ticket is in the wrong state for modification |
| 295 | N | N | Ticket State From is missing or invalid |
| 296 | N | N | Ticket State To is missing or invalid |
| 297 | N | N | Ticket cannot be changed to the same state |
| 298 | N | N | Ticket is not in this state anymore |
| 299 | N | N | ISP_MAIL, STATE_CHNG_MAIL, APV_MSG_MAIL, KAM_MAIL or SPECIAL_NOTIFICATION_MAIL is missing |
| 300 | N | N | SCAN_WSG, PGP, PGP_REPORT or PGP_VOICE is missing |
| 301 | N | N | Trouble Ticket rejected. See Response Comment for more details. |
| 302 | N | N | Trouble Ticket Problem occurrence-date is missing |
| 303 | N | N | Trouble Ticket Problem occurrence-date is invalid |
| 304 | N | N | Trouble Ticket Problem occurrence-date is later than now |
| 305 | N | N | Trouble Ticket voice access is missing |
| 306 | N | N | Trouble Ticket login isp is missing |
| 307 | N | N | Trouble Ticket last login-date is invalid |
| 308 | N | N | TT_CLEARANCE is missing or invalid |
| 309 | N | N | Complain speed is missing |
| 310 | N | N | ISP Ticket Reference is missing |
| 311 | N | N | ISP Phone Number is missing |
| 312 | N | N | BBCS connection type is missing |
| 313 | N | N | ASAM-name, DSLAM-type or Log Port Nr is missing |

| | | | |
|-----|---|---|--|
| 314 | N | N | Equipment type has a wrong value |
| 315 | N | N | End-user name is missing |
| 316 | N | N | End-user phone is missing |
| 317 | N | N | Problem description is missing |
| 318 | N | N | DSLAM_TYPE, DSLAM_TYPE_OLD or DSLAM_TYPE_NEW has a wrong format |
| 319 | N | N | LNS can only be assigned once per domain |
| 320 | N | N | Domain name is missing |
| 321 | N | N | Routename is missing |
| 322 | N | N | IP-Address is missing |
| 323 | N | N | STE-Nr is missing |
| 324 | N | N | STE-Room is missing |
| 325 | N | N | STE-Location is missing |
| 326 | N | N | STE-Bandwidth is missing |
| 327 | N | N | LNS-Number is missing |
| 328 | N | N | SAP-Number is missing |
| 329 | N | N | SAP-Interface is missing |
| 330 | N | N | SAP_TRANSFER_INTERFACE_TYP is missing |
| 331 | N | N | Contact-name is missing |
| 332 | N | N | This Domain-Number does already exist |
| 333 | N | N | Invalid BB_SPEED_NEW |
| 334 | N | N | Invalid BS/K98 |
| 335 | N | N | DN_UPD_EXEC is invalid, it has to be Y or N |
| 336 | N | N | ISP is locked |
| 337 | N | N | SLAS_NR is missing |
| 338 | N | N | Customer Class is missing |
| 339 | N | N | Exception Priority is missing |
| 340 | N | N | Level of Support is missing |
| 341 | N | N | DDI_ALLOWED is invalid, it has to be Y or N |
| 342 | N | N | CHANGE_ISP_ALLOWED is invalid, it has to be Y or N |
| 343 | N | N | Description is missing |
| 344 | N | N | No matching SLA found |
| 345 | N | N | Customer Class is invalid |
| 346 | N | N | Exception Priority is invalid |
| 347 | N | N | Level of Support is invalid |
| 348 | N | N | Customer Class is not contracted |
| 349 | N | N | Exception Priority is not contracted |
| 350 | N | N | Level of Support is not contracted |
| 351 | N | N | VALID_FROM date is missing |
| 352 | N | N | VALID_FROM date invalid, must be >= today |
| 353 | N | N | VALID_TO date invalid, must be > than VALID_FROM date |
| 354 | N | N | VALID_FROM date must be > than VALID_FROM dates in all other SLA's for this customer class |
| 355 | N | N | VALID_TO date invalid, must be >= today for new SLA's |
| 356 | N | N | VALID_TO date invalid, must be >= (today - 1 day) for SLA changes |
| 357 | N | N | VALID_TO date must be entered since this SLA is not the most recent |
| 358 | N | N | VALID_TO date must be < than the VALID_FROM date of the following SLA |
| 359 | N | N | Expired SLA's can not be modified |
| 360 | N | N | VALID_FROM date in the past can not be modified |
| 361 | N | N | There already exists another SLA with the same VALID_FROM date |

| | | | |
|-----|---|---|---|
| 362 | N | N | Proposed VALID_FROM date conflicts with VALID_TO date of the previous SLA (unresolvable) |
| 363 | N | N | Proposed VALID_FROM date conflicts with VALID_TO date of the previous SLA (resolvable) |
| 364 | N | N | Field MUT_CODE wrong format |
| 365 | N | N | Only SLA's with VALID_FROM date in the future can be deleted |
| 366 | N | N | Plan Date is too far in the future |
| 367 | N | N | Only Contract Element 0 (=None) is allowed |
| 368 | N | N | First state of trouble-ticket must be ENTERED |
| 369 | N | N | Field ISP_ID_REQ wrong format |
| 370 | N | N | Field ISP_NAME_REQ wrong format |
| 371 | N | N | Field RESPONSE_CODE2 wrong format |
| 372 | N | N | Field RESPONSE_CODE3 wrong format |
| 373 | N | N | Field RESPONSE_CODE4 wrong format |
| 374 | N | N | Field APV_RELEASE wrong format |
| 375 | N | N | Field VN wrong format |
| 376 | N | N | Field BB_UP_BG_NR wrong format |
| 377 | N | N | Field BB_UP_SWITCHING_PLACE_NR wrong format |
| 378 | N | N | Field BB_UP_KIND_OF_CONTACT wrong format |
| 379 | N | N | Field BB_UP_CLIPBOARD_NR wrong format |
| 380 | N | N | Field STNR_DDI wrong format |
| 381 | N | N | Field SUBSCRIBER_CATEGORY wrong format |
| 382 | N | N | ISP change is prevented by SLA |
| 383 | N | N | DDI is prevented by SLA |
| 384 | N | N | VN is missing |
| 385 | N | N | DN_TYPE is missing |
| 386 | N | N | ISP_NAME is missing |
| 387 | N | N | BB_UP_BG_NR is missing |
| 388 | N | N | BB_UP_SWITCHING_PLACE_NR is missing |
| 389 | N | N | BB_UP_KIND_OF_CONTACT is missing |
| 390 | N | N | BB_UP_CLIPBOARD_NR is missing |
| 391 | N | N | STNR_DDI is missing |
| 392 | N | N | VDSL already existing, only modify or disconnect allowed |
| 393 | N | N | No VDSL existing, use Create instead |
| 394 | N | N | Technology change from <BB_TYPE_old> to <BB_TYPE_new> not yet supported |
| 395 | N | N | Modify SDSL to customer class PRIVATE not supported |
| 396 | N | N | This Disconnect is not supported. Reduce Real Time first and then disconnect again |
| 397 | N | N | ISP_CHANGE is not possible with this Service Mix, ask CUC to Reduce TV or Real Time |
| 398 | N | N | ISP_CHANGE is not possible |
| 399 | N | N | Service already active |
| 400 | N | N | Add Real Time only possible on session type DHCP, first modify to contract element 13, 14 or 18 |
| 401 | N | N | No Real Time active. Reduce not supported. |
| 402 | N | N | Requested base contract element is only possible in combination with an additional service (TV or Real Time) |
| 403 | N | N | ADD-Service not allowed for this base contract element. Use appropriate DHCP contract element (by executing a MODIFY) |
| 404 | N | N | no ull access found, Disconnect not possible |
| 405 | N | N | TT_SYSTEM_PARAMETER TT_TIMEOUT_REPEAT or TT_REPEAT_PERIOD are invalid |
| 406 | N | N | Invalid BB_FF_DATE |
| 407 | N | N | Invalid BB_CONFIG_DATE |
| 408 | N | N | Send Info Mail is missing or invalid, must be Y or N. |
| 409 | N | N | Donor and Receiving ISP may not be the same |

| | | | |
|-----|---|---|--|
| 410 | N | N | The Get service status repeat timeout is invalid. Must be > 0 (or 0 for switching off) |
| 411 | N | N | The Get service status repeat interval is invalid. Must be >= 0 |
| 412 | N | N | ORDER_ TYPE is missing or invalid |
| 413 | N | N | Get XdslPort failed |
| 414 | N | N | Modification of VALID_ FROM date leads to an SLA gap (period with no valid SLA) |
| 415 | N | N | Modification of VALID_ TO date leads to an SLA gap (period with no valid SLA) |
| 416 | N | N | Modification of VALID_ FROM and VALID_ TO dates lead to SLA gaps (periods with no valid SLA) |
| 417 | N | N | Last ISP-Change is less than the permitted days |
| 418 | N | Y | Inconsistent business line data for STNR_ DDI found, please resubmit request |
| 419 | N | Y | Get Business Line Identity failed for the following reason: |
| 420 | N | N | This SAP-Number does already exist |
| 421 | N | N | This LNS-Number does already exist |
| 422 | N | N | This STE-Number does already exist |
| 423 | N | N | This SLA Standard Criteria Number does already exist |
| 424 | N | N | Field BB_ OK_ STATUS wrong format |
| 425 | N | N | DN OFFICE does not exist |
| 426 | N | N | START_ DATE must be after yesterday |
| 427 | N | N | Delay Timer is invalid. Must be > 0 (or 0 for switching off) |
| 428 | N | N | Invalid TT_ LINE_ STATE_ ID. |
| 429 | N | N | Delay Timer Enable/Disable is missing or invalid, must be Y or N. |
| 430 | N | N | IS_ COMPLETED is missing or invalid, must be Y or N. |
| 431 | N | N | This DN changes to another ISP |
| 432 | N | N | BB_ UP_ KIND_ OF_ CONTACT is invalid |
| 433 | N | N | Complain speed is invalid |
| 434 | N | N | DN_ OFFICE is invalid |
| 435 | N | N | Trouble Ticket voice access is invalid: Yes=1, No=2. |
| 436 | N | N | Trouble Ticket login isp is invalid: Yes=1, No=2 |
| 437 | N | N | Invalid Time Frame selection |
| 438 | N | N | Sched_ Type is missing |
| 439 | N | N | Sched_ Type, Sched_ day or Sched_ Slot is missing |
| 440 | N | N | Invalid Sched_ Type |
| 441 | N | N | ACTIVE, WHOLE_ DAY, ONE_ FILE_ PER_ RUN and MAX_ ORDERS must be filled |
| 442 | N | N | Invalid Sched_ Day |
| 443 | N | N | ACTIV_ ONE_ FILE_ PER_ RUN and WHOLE_ DAY must be Y or N |
| 444 | N | N | Start- and End-Time-Numbers are invalid |
| 445 | N | N | Start- and End-Time-Numbers are impossible |
| 446 | N | N | Type, Day or Slot are missing |
| 447 | N | N | Type is missing |
| 448 | N | N | Scan or Sort_ Order is missing |
| 449 | N | N | SCAN must be Y or N |
| 450 | N | N | Schedule already exists for the given day and slot |
| 451 | N | N | Type is invalid |
| 452 | N | N | Field SYNCH_ WITH_ VOICE wrong format |
| 453 | N | N | Values required for a 12 month period starting this month (0 is valid) |
| 454 | N | N | Max, Middle and Low cannot be active at the same time |
| 455 | N | N | REG_ NUMBER is missing or invalid |
| 456 | N | N | Sum of factors is bigger than 1 |
| 457 | N | N | REG_ NAME and REG_ FACTOR must not be empty |

| | | | |
|-----|---|---|---|
| 458 | N | N | RED_REGIONS_ACTIVE and/or RED_FORECAST_ACTIVE must be valid and Y or N |
| 459 | N | N | RED_MAX_ORDERS_DAY and/or RED_MAX_ORDERS_FF are invalid numbers |
| 460 | N | N | KAM_MAIL_DAYS is an invalid number |
| 461 | N | N | Invalid IP Address field |
| 462 | N | N | Invalid VPN Identity |
| 463 | N | N | Invalid VPN Password |
| 464 | N | N | Loopback Interface Address is missing |
| 465 | N | N | LAN IP Address is missing |
| 466 | N | N | LAN Net Mask is missing |
| 467 | N | N | Please select 'First SAP', 'Add SAP' or 'RAS' |
| 468 | N | N | Please select 'VPN Parameters' or 'RAS' |
| 469 | N | N | Minimum Access Speed and/or Security Access Speed missing |
| 470 | N | N | Clean Order Check failed |
| 471 | N | N | SCAN_WSG or DEBUG_SQL is missing or invalid, must be Y or N |
| 472 | N | N | MAX_ORDERS_PER_POL_DOWN_FILE, MAX_ORDERS_PER_POL_UP_FILE or MAX_TICKETS_PER_ISP_FILE is missing or invalid, must be > 0 |
| 473 | N | N | MAX_ROWS_GUI or MAX_ROWS_FT_SELECTION is missing or invalid, must be > 0 |
| 474 | N | N | BB_ASAM, BB_ASAM_OLD or BB_ASAM_NEW invalid length |
| 475 | N | N | Month Offset must be <= 0 |
| 476 | N | N | Interactive Mode or Update Act is missing or invalid, must be Y or N |
| 477 | N | N | Differences found while recounting Forecast Act numbers. Act Numbers have been updated. |
| 478 | N | N | Differences found while recounting Forecast Act numbers. Act Numbers have NOT been updated. |
| 479 | N | N | Invalid Working Days, must be value between 0 and 30 |
| 480 | N | Y | Get DSLAM status request failed |
| 481 | N | N | The Donor ISP could not be determined, perhaps no broad band connection exists |
| 482 | N | N | OVERDUE_HOURS_ALARM is missing or invalid, must be > 0 |
| 483 | N | N | ACCUM_MONTH is missing or invalid, must be > 0 |
| 484 | N | N | DSLAM_LIMIT is missing or invalid, must be >= 0 |
| 485 | N | N | Response State Change entry with the same key field values already exists |
| 486 | N | Y | Max. # of DSLAM Port Status requests for the last 60 minutes reached. Please try again later. |
| 487 | N | N | The Accumulated Report ISP visibility Flag is missing or invalid, must be Y or N |
| 488 | N | N | Invalid Address Code, must correspond to the pattern 3 letters followed by 2 numbers and 1 letter |
| 489 | N | N | Overdue Order Report-Request is older than defined limit |
| 490 | N | N | BB_LOG_PORT_NR, BB_LOG_PORT_NR_OLD or BB_LOG_PORT_NR_NEW invalid length |
| 491 | N | N | A keyword with this name does already exist |
| 492 | N | N | Keyword contains invalid characters. Only A-Z0-9_,- are allowed |
| 493 | N | N | Query record doesn't exist |
| 494 | N | N | USER_NAME, FORM_NAME, QUERY_NAME, OWNER_USER_ID, STANDARD, QUERY_STR, LAYOUT_STR, QUERY_TYPE, DWH_REPORT, FILENAME, DESTINATION, SCHEDULE_TYPE, LAST_EXEC_DATETIME or USER_ID is missing or has a wrong value |
| 495 | N | N | Schedule type is invalid |
| 496 | N | N | Query record already exists |
| 497 | N | N | Schedule record doesn't exist |
| 498 | N | N | Execution day is invalid |
| 499 | N | N | Execution time is invalid |
| 500 | N | N | Description is missing. |
| 501 | N | N | System_parameter are missing |
| 502 | N | N | CONTR_ELE_ID list is missing or invalid |
| 503 | N | N | Either DN_VN_SN, an address or an LLID must be given |

| | | | |
|-----|---|---|---|
| 504 | N | N | Voice Order data is unavailable, try without SYNCH_WITH_VOICE |
| 505 | N | N | Ordering input does not match referenced qualification input |
| 506 | N | N | Wsg-language does not exists |
| 507 | N | N | No translations found |
| 508 | N | N | ISP does not exist |
| 509 | N | N | Referenced qualification was unsuccessful |
| 510 | N | N | Qualification Number conflicts with existing compound |
| 511 | N | N | Base product order must be the first in a compound of orders bundled by a qualification reference |
| 512 | N | N | Invalid Process type, must be W for wsg or P for polling server |
| 513 | N | Y | Error in delete process table |
| 514 | N | Y | Error in get process table |
| 515 | N | Y | Error in get v_get_contracted_services |
| 516 | N | Y | Error in spCheckEsq |
| 517 | N | Y | Error in spSrvQuali |
| 518 | N | N | WSG_ID entry is missing |
| 519 | N | N | WSG_PROCESS_REPEAT_MIN is too low, minimal value 1 minute |
| 520 | N | Y | Error in starting job wsg processing |
| 521 | N | N | Job does not exists |
| 522 | N | N | ISP already exists |
| 523 | N | Y | Error in insert isp |
| 524 | N | Y | Error in insert isp_contracted service |
| 525 | N | Y | Error in insert/modify wsg_email |
| 526 | N | Y | Error when sending mail detected |
| 527 | N | N | No date found |
| 528 | N | Y | Error in modify work_order |
| 529 | N | Y | Error in insert apv cancel order |
| 530 | N | N | Privilege are missing |
| 531 | N | Y | Error in delete isp |
| 532 | N | Y | Error in insert/modify message assignment |
| 533 | N | Y | Error in delete message assignment |
| 534 | N | Y | Error in insert/modify state change |
| 535 | N | Y | Error in delete state change |
| 536 | N | N | Invalid ISP Type |
| 537 | N | N | ISP Type does not exist |
| 538 | N | N | Invalid ISP Group |
| 539 | N | N | ISP Group does not exists |
| 540 | N | Y | Error in insert statistic table |
| 541 | N | Y | Error in init statistic record |
| 542 | N | N | Calendar week is missing or has a wrong value |
| 543 | N | N | Calendar month is missing or has a wrong value |
| 544 | N | N | Calendar year is missing or has a wrong value |
| 545 | N | N | Report not found |
| 546 | N | Y | Error in insert response_accepted |
| 547 | N | Y | Error in delete response_accepted |
| 548 | N | Y | Error in get response_accepted |
| 549 | N | N | Service is missing |
| 550 | N | N | Voice message does not exist |
| 551 | N | N | DN is missing in voice message for out-of-resource processing |

| | | | |
|-----|---|---|--|
| 552 | N | N | DN Office is missing in voice message for out-of-resource processing |
| 553 | N | N | BB Quality is missing in voice message for out-of-resource processing |
| 554 | N | N | BB Type is missing in voice message for out-of-resource processing |
| 555 | N | N | BB Speed is missing in voice message for out-of-resource processing |
| 556 | N | N | Valid Activation date is missing in voice message for out-of-resource processing |
| 557 | N | N | DN Type is missing in voice message for out-of-resource processing |
| 558 | N | Y | Error in insert Response Log |
| 559 | N | N | Working time is missing or invalid, all working times MON to SUN must be filled or leave empty per day |
| 560 | N | N | Invalid working time entered, Format 0000 - 2359 |
| 561 | N | N | Value missing, when 1 value is filled on Sa/Su all 4 values must entered |
| 562 | N | N | Invalid value. The 4 values must be in ascending order due a day |
| 563 | N | N | This record is still needed. (Constraint) |
| 564 | N | N | Can not be deleted, is referenced in table WORK_ORDER, WO_HISTORY, RESPONSE_LOG, APV_MESSAGE, TRANSACTION_LOG, WO_APV_CANCEL, STATUS_VOICE_ORDER |
| 565 | N | N | Can not be deleted, is referenced in table TT_ACCESS, TT_ACCESS_HIST |
| 566 | N | N | BB_SPEED already exists |
| 567 | N | N | BB_SPEED does not exists |
| 568 | N | N | Configuration is missing |
| 569 | N | N | Record version is not supported |
| 570 | N | N | XML Element not found |
| 571 | N | Y | The Online Webservice could not be reached |
| 572 | N | Y | The Online Webservice could not process the request and did report an error |
| 573 | N | Y | The Online Webservice could not be called from DB procedure |
| 574 | N | Y | No result record from Webservice found (SYNCH_RESULT record is missing) |
| 575 | N | N | SOAP_xxxx configuration parameter missing in Config_WSG.pm |
| 576 | N | N | Invalid ATM Status |
| 577 | N | N | Invalid ATM Port Info |
| 578 | N | N | Invalid xDSL Status NE |
| 579 | N | N | Invalid xDSL Status FE |
| 580 | N | N | Invalid xDSL Port Info |
| 581 | N | N | Invalid Request Status |
| 582 | N | N | Unknown Request Object received |
| 583 | N | N | DN Office is unknown. Port availability check cannot be performed. |
| 584 | N | N | Field BB_QUALITY_NEW wrong format |
| 585 | N | N | BB_DEVICE_LOCATION is missing |
| 586 | N | N | DN_PLAN_DATE_STANDALONE is invalid |
| 587 | N | N | DN_PLAN_DATE_TV is invalid |
| 588 | N | N | DN_PLAN_NUMBER_STANDALONE is invalid |
| 589 | N | N | DN_PLAN_NUMBER_TV is invalid |
| 590 | N | N | DN_THRESHOLD_STANDALONE is invalid |
| 591 | N | N | DN_THRESHOLD_TV is invalid |
| 592 | N | Y | Error in insert DN_OFFICE_PLG |
| 593 | N | Y | Error in insert DN_OFFICE_PLG_DL |
| 594 | N | N | BB_DEVICE_LOCATION already exists |
| 595 | N | N | ISP_RATE_3PLAY entry does not exist |
| 596 | N | N | ISP_RATE_3PLAY already exists |
| 597 | N | N | No valid SLA for this ISP_RATE_3PLAY entry |
| 598 | N | N | Invalid ISP_ID |

| | | | |
|-----|---|---|--|
| 599 | N | N | Invalid CONTR_ELEMENT_ID |
| 600 | N | N | Key is invalid. |
| 601 | N | N | Error in column name is missing |
| 602 | N | N | Error in column value is missing |
| 603 | N | N | Error invalid column type, must be C or I |
| 604 | N | N | Error invalid sort_value must be between 1 and 20 |
| 605 | N | N | COLUMN_VALUES_FROM must not be more than COLUMN_VALUES_TO |
| 606 | N | N | Invalid input value: Not a number |
| 607 | N | N | Invalid input date: Invalid value for day, month or year |
| 608 | N | N | Invalid input time: Invalid value for hour or minute |
| 609 | N | N | Invalid input times: Start time later than end time |
| 610 | N | N | Invalid input dates: Start date later than end date |
| 611 | N | N | Invalid Date/time from to combination |
| 612 | N | N | Column_type is wrong |
| 613 | N | N | Invalid SQL in string valid format 1,2,3 ... |
| 614 | N | N | Invalid debuglevel must be in 0,1,2,3,4,5,6,7,8,9 |
| 615 | N | N | Invalid scan value must be Y or N |
| 616 | N | N | Invalid pgp value must be Y or N |
| 617 | N | N | Action_code (command) not found |
| 618 | N | N | Access denied, you are not allowed to execute this function |
| 619 | N | N | Orderlistnumber format is wrong |
| 620 | N | N | Time_period entry is missing |
| 621 | N | N | Plan Time, wrong format or too long |
| 622 | N | N | GV ID, wrong format or too long |
| 623 | N | N | GA NR, wrong format or too long |
| 624 | N | N | Invalid DN OLD, wrong format or too long |
| 625 | N | N | Invalid DN NEW, wrong format or too long |
| 626 | N | N | Invalid DN OFFICE OLD, wrong format or too long |
| 627 | N | N | Invalid DN OFFICE OLD, wrong format or too long |
| 628 | N | N | Invalid DN TYPE OLD, wrong format or too long |
| 629 | N | N | Invalid DN TYPE OLD, wrong format or too long |
| 630 | N | N | Invalid BB_ISP_CODE OWNER, wrong format or too long |
| 631 | N | N | Invalid BB_ISP_NAME OWNER, wrong format or too long |
| 632 | N | N | Invalid BB SPEED OLD, wrong format or too long |
| 633 | N | N | Invalid BB SPEED NEW, wrong format or too long |
| 634 | N | N | Invalid ADS STR NEW, wrong format or too long |
| 635 | N | N | Invalid ADS STRNR NEW, wrong format or too long |
| 636 | N | N | Invalid ADS PLZ NEW, wrong format or too long |
| 637 | N | N | Invalid ADS ORT NEW, wrong format or too long |
| 638 | N | N | Invalid ADS COUNTRY NEW, wrong format or too long |
| 639 | N | N | Procedure called with invalid ID argument. No record found for this ID |
| 640 | N | N | Invalid process type, must be T, I, A or C |
| 641 | N | Y | Unexpected system error occurred. Please contact Swisscom. Errorcode = |
| 642 | N | N | More than 1 state change mail contact for this ISP found |
| 643 | N | N | More than 1 TT state change mail contact for this ISP found |
| 644 | N | N | More than 1 voice mail contact for this ISP found |
| 645 | N | N | pSTATE_CHANGE_VISIBLE is invalid, it has to be Y or N |
| 646 | N | N | No SLA_ACCESS record with this ID does exist |

| | | | |
|-----|---|---|---|
| 647 | N | N | Invalid value, should be Y or N |
| 648 | N | N | Record version is missing |
| 649 | N | N | Invalid input Year: Year to must be between Year from and Year From + 1 |
| 650 | N | N | Invalid input Month range: maximum 12 month allowed |
| 651 | N | N | Invalid input Week range: maximum 53 weeks allowed |
| 652 | N | N | Number of VN detail records received does not match pVN_COUNT |
| 653 | N | N | pVN_COUNT is missing |
| 654 | N | N | SPEED_PROFILE_NAME, ESQ_PROFILE_CODE or DESCRIPTION_REPORT is missing or format is wrong |
| 655 | N | N | Column VISIBILITY or ACTIVE is missing or not in Y/N |
| 656 | N | N | SPEED_PROFILE_NR, SPEED_PROFILE_SEQUENCE, BB_SPEED, SORT_ORDER or SORT_ORDER_REPORT is missing or format is wrong |
| 657 | N | N | Invalid BB_SPEED in downgrade profile |
| 658 | N | N | BB_SPEED in downgrade profile points to himself |
| 659 | N | N | No matching FT_BUSINESS_LINE_CONTROL record found |
| 660 | N | N | Either pSTNR_DDI or pORDER_ID must not be NULL |
| 661 | N | N | BUSINESS_LINE_STNR entry not found |
| 662 | N | N | BUSINESS_LINE_ORDER entry not found |
| 663 | N | N | Invalid service mix or technology |
| 664 | N | N | Some of the mandatory columns are missing |
| 665 | N | N | Provisioning path is missing or invalid |
| 666 | N | N | Invalid selection for TIMEOUT_SYSTEM field |
| 667 | N | N | ISP_ID in record does not match submitting ISP |
| 668 | N | N | More than 1 KAM mail contact for this ISP found |
| 669 | N | N | Automatically created order to optimize Access Speed and/or adjust OP Status |
| 670 | N | N | Automatically cancelled by cleanup job |
| 671 | N | N | Not a valid date/time string |
| 672 | N | N | COUNT_ONLY is missing or has a wrong value, must be Y or N |
| 673 | N | N | FORM_NAME is missing or invalid |
| 674 | N | N | Invalid Action Type |
| 675 | N | Y | Error in splInsertApvMessageTmp |
| 676 | N | Y | Error in spFindMatchingMessageAssignment |
| 677 | N | N | Invalid Syntax in Custom Filter |
| 678 | N | N | Group State is missing or invalid |
| 679 | N | N | Voice Message Group does not exist |
| 680 | N | N | Invalid input date: Must be 'TODAY' or a valid date (YYYYMMDD) |
| 681 | N | N | Invalid combination of action code (command) and version number. |
| 682 | N | N | No VN data available for this STNR/DDI |
| 683 | N | N | TT_ID is missing |
| 684 | N | N | Trouble Ticket history record not found |
| 685 | N | N | Calculate lead time source is missing must be tt or order processing |
| 686 | N | N | Business report type is missing or invalid, should be Y or N |
| 687 | N | N | No DSLAM status available for this DN/VN |
| 688 | N | N | LQS Profile Code exists more than once, Speed Administration correction needed. |
| 689 | N | N | FIB update value is invalid |
| 690 | N | N | Data are not calculated yet, please call the helpdesk with code statistic is not available |
| 691 | N | N | Reference date is missing, please call the helpdesk with code no reference date |
| 692 | N | N | Field filter does not exist |
| 693 | N | N | This query name has already been used for a standard query |

| | | | |
|-----|---|---|--|
| 694 | N | N | Unexpected flag string in query where clause |
| 695 | N | N | Threshold OSC record not found |
| 696 | N | N | Threshold OSC is invalid, must be empty or a number which is > 0 |
| 697 | N | N | RETURN_HIST is missing or has a wrong value, must be Y or N |
| 698 | N | N | WSG System Parameter checkbox 'LQS down' is not checked |
| 699 | N | N | WSG System Parameter checkbox 'Process SEND requests (download) to EAI-W/APV' is checked |
| 700 | N | N | DISPLAY_SPEED_RANGE is missing or has a wrong value, must be Y or N |
| 701 | N | N | Field BB_SPEED_PROFILE_NR wrong format |
| 702 | N | N | Field SG_MM (Schaltauftragsmerkmal) wrong format |
| 703 | N | N | DN_TYPE_CATEGORY is missing or has a wrong value |
| 704 | N | N | SPEED_PROFILE_NR is missing |
| 705 | N | N | SLA_ACCESS_ID is missing |
| 706 | N | N | Unable to map BB_SPEED to SPEED_PROFILE_NR |
| 707 | N | N | SPEED_PROFILE_NR_REQ is missing or invalid |
| 708 | N | N | Speed Profile is invalid |
| 709 | N | Y | Error processing filename template |
| 710 | N | N | Speed Profile not found |
| 711 | N | N | TRANSLATION_ID is missing |
| 712 | N | N | WSG_LANGUAGE_ID is missing |
| 713 | N | N | Speed Profile is missing |
| 714 | N | N | Speed Profile is not contracted |
| 715 | N | N | Measuring Point 5 Flag and History Flag are mutually exclusive |
| 716 | N | N | Message Datetime is invalid |
| 717 | N | N | Threshold RSC Basic is invalid, must be empty or a number which is > 0 |
| 718 | N | N | Threshold RSC Premium is invalid, must be empty or a number which is > 0 |
| 719 | N | N | Threshold OSC is invalid, must be empty or a number which is > 0 |
| 720 | N | N | Threshold OSC record not found |
| 721 | N | N | Username too long (max. 60 characters) |
| 722 | N | N | Comment too long (max. 256 characters) |
| 723 | N | N | Completed orders cannot be assigned |
| 724 | N | N | CHECK_MAX_ROWS_GUI is missing or has a wrong value, must be Y or N |
| 725 | N | N | ISP_MAIL is missing |
| 726 | N | N | USER_NAME is missing |
| 727 | N | N | Start Date is missing or has a wrong format |
| 728 | N | N | End Date is missing or has a wrong format |
| 729 | N | N | Start Date must be in the future |
| 730 | N | N | Frozen Zone is in the past and cannot be changed anymore |
| 731 | N | N | Start Date of Frozen Zone is in the past and cannot be changed anymore |
| 732 | N | N | ALL_EXCLUSIVE is missing or has a wrong value, must be Y or N |
| 733 | N | N | FROZEN_ZONE_ID is missing |
| 734 | N | N | Frozen Zone record not found |
| 735 | N | N | Frozen Zone with End Date in the past cannot be deleted anymore |
| 736 | N | N | Time Frame is missing or has a wrong value |
| 737 | N | N | FROZEN_ZONE_HISTORY_ID is missing |
| 738 | N | N | Active Frozen Zone has been terminated (cannot be deleted because Start Date is in the past) |
| 739 | N | N | TIMESTAMP_NAME is missing |
| 740 | N | N | Timestamp record not found |
| 741 | N | N | Parameter MANAGEABLE has a wrong value, must be G, S or NULL |

| | | | |
|-----|---|---|--|
| 742 | N | N | LOV_NAME is missing |
| 743 | N | N | Value is missing or invalid, must be a number which is > 0 |
| 744 | N | N | Sort order is missing or invalid, must be a number which is > 0 |
| 745 | N | N | Visible is missing or has a wrong value, must be Y or N |
| 746 | N | N | A LOV entry with this Value already exists |
| 747 | N | N | A LOV entry with this Description already exists |
| 748 | N | N | LOV record not found |
| 749 | N | N | Request limit is missing or invalid, must be a number which is >= 0 |
| 750 | N | N | REQUEST_TYPE is missing |
| 751 | N | N | Request limit record not found |
| 752 | N | Y | Max. # of requests for the last 60 minutes reached. Please try again later |
| 753 | N | N | EAI-W Name is missing |
| 754 | N | N | EAI-W Configuration is missing |
| 755 | N | N | EAIW_CONFIG_ID is missing |
| 756 | N | N | EAI-W Config record not found |
| 757 | N | N | EAI-W Configuration for the same EAI-W Name already exists |
| 758 | N | N | SELECT_CHOICE is missing or has a wrong value, must be 0, 1 or 2 |
| 759 | N | N | CNF_DATETIME is missing or has a wrong format |
| 760 | N | N | REQUEST_CONTROL_POL record not found |
| 761 | N | N | CNF_SEQUENCE is missing |
| 762 | N | N | LOG_ID is missing |
| 763 | N | N | Response Watchlist record not found |
| 764 | N | N | Problem description too long (max. 2048 characters) |
| 765 | N | N | TT_CREATION_CASE is missing or has a wrong value |
| 766 | N | N | DSLAM Validity Minutes is missing or invalid, must be >= 0 |
| 767 | N | N | SLA_ASS_STD_ID is missing |
| 768 | N | N | VALID_FROM date must be > than VALID_FROM dates in all other Assurance SLA's |
| 769 | N | N | No Assurance Service Level Agreement configured. |
| 770 | N | N | SLA_ASS_ID is missing |
| 771 | N | N | DSLAM Port Status caching is disabled |
| 772 | N | N | No cached DSLAM Port Status info available |
| 773 | N | N | Cached DSLAM port status info has expired |
| 774 | N | N | CHECK_VALIDITY is missing or has a wrong value, must be Y or N |
| 775 | N | N | Promotion Code is missing or invalid, must be a number which is > 1 |
| 776 | N | N | Promotion Description is missing |
| 777 | N | N | Promotion Type is missing or invalid, must be a number which is >= 1 |
| 778 | N | N | Promotion Type is unknown |
| 779 | N | N | Promotion Mode is missing or invalid, must be a number which is >= 1 |
| 780 | N | N | Promotion Mode is unknown |
| 781 | N | N | Last Order Date is missing or has a wrong format |
| 782 | N | N | Last Order Date must be > Start Date |
| 783 | N | N | End Date must be > Start Date |
| 784 | N | N | End Date must be >= Last Order Date |
| 785 | N | N | Duration is invalid, must be a number which is >= 0 |
| 786 | N | N | Amount is invalid, must be a number (10,2) |
| 787 | N | N | REC_NR is missing |
| 788 | N | N | REC_NR must be >= 1 |
| 789 | N | N | Customer Wish Date is missing or has a wrong format |

| | | | |
|-----|---|---|--|
| 790 | N | N | OWNER is missing |
| 791 | N | N | FILENAME_EXTENSION is missing |
| 792 | N | N | FILE_DATETIME is missing or has a wrong format |
| 793 | N | N | Creation date/time of this upload file is older than that of previously received upload file |
| 794 | N | N | SUBJECT_TEXT is missing |
| 795 | N | N | MESSAGE_TEXT is missing |
| 796 | N | N | Promotion Code is missing or invalid, must be a number which is >= 1 |
| 797 | N | N | DN_TYPE in DSLAM port status info missing |
| 798 | N | N | Requested DN_TYPE differs from DN_TYPE in DSLAM port status info |
| 799 | N | N | BB_CUSTOMER_CLASS in DSLAM port status info missing |
| 800 | N | N | Requested BB_CUSTOMER_CLASS differs from BB_CUSTOMER_CLASS in DSLAM port status info |
| 801 | N | N | BB_SPEED in DSLAM port status info missing |
| 802 | N | N | Requested BB_SPEED differs from BB_SPEED in DSLAM port status info |
| 803 | N | N | SPEED_PROFILE in DSLAM port status info missing |
| 804 | N | N | Requested SPEED_PROFILE differs from SPEED_PROFILE in DSLAM port status info |
| 805 | N | N | Invalid Promotion |
| 806 | N | N | BILLING_ACTION is missing or invalid |
| 807 | N | N | Query too complex |
| 808 | N | N | Procedure called with invalid argument value. |
| 809 | N | N | More than 1 WT state change mail contact for this ISP found |
| 810 | N | N | Installation Ticket record not found |
| 811 | N | N | Onsite Support is missing or invalid |
| 812 | N | N | WT_TYPE is missing or invalid |
| 813 | N | N | WT_ID is missing |
| 814 | N | N | RESPONSE_SC_FROM does not exist |
| 815 | N | N | RESPONSE_SC_TO does not exist |
| 816 | N | N | UNICURU_STATUS record not found |
| 817 | N | N | ERROR_TRANS_DATE has a wrong format |
| 818 | N | N | ERROR_TRANS_TIME_SS has a wrong format |
| 819 | N | N | Installation Ticket is not in state CHECKED anymore |
| 820 | N | N | Installation Ticket is in the wrong state to cancel |
| 821 | N | N | CUST_BUSINESS_NR is invalid, must be a number |
| 822 | N | N | Installation Ticket is in the wrong state for modification |
| 823 | N | N | The Get UNICURU Status Flag is missing or invalid, must be Y or N |
| 824 | N | N | Get UNICURU Timeout is missing or invalid, must be a number >= 1 and <= 999 |
| 825 | N | N | Billing Action already corresponds to the requested value |
| 826 | N | N | Billing Action can only be changed from 'ready for billing' to 'billing cancelled' or vice versa |
| 827 | N | N | State change e-mail is missing |
| 828 | N | N | Field ERROR_MESSAGE_CODE has wrong format or is too long |
| 829 | N | N | Field ERROR_INFO_TEXT has wrong format or is too long |
| 830 | N | N | Field ERROR_DETAILS has wrong format or is too long |
| 831 | N | N | Field ERROR_APPLICATION has wrong format or is too long |
| 832 | N | N | Field UC_DATA has wrong format or is too long |
| 833 | N | N | Field PROCESS_COMMENT_CODE has wrong format or is too long |
| 834 | N | N | Field IT_ID_WSG has wrong format or is too long |
| 835 | N | N | Field IT_ID_SYS has wrong format or is too long |
| 836 | N | N | Onsite Support is not contracted |
| 837 | N | N | Termination Date is too far in the future |

| | | | |
|-----|---|---|---|
| 838 | N | N | TT_TYPE is missing or invalid |
| 839 | N | N | MAIL_TEMPLATE record not found |
| 840 | N | N | Response Comment is missing |
| 841 | N | N | No broadband access or service found |
| 842 | N | N | No Contract Element configured in Assurance ISP.Contract |
| 843 | N | N | SLA_ASS_STD_SERVICE record not found |
| 844 | N | N | MAP_DEF_ID is missing |
| 845 | N | N | MAPPING_DEF record not found |
| 846 | N | N | MAPPING_VAL record not found |
| 847 | N | N | Value(s) missing. Please select/enter all values. |
| 848 | N | N | MAP_VAL_ID is missing |
| 849 | N | N | No LOV mapping data found |
| 850 | N | N | LOV mapping data is ambiguous |
| 851 | N | N | This LOV mapping already exists |
| 852 | N | N | Field VOICE_SLA_PROD_CHARACT has wrong format or is too long |
| 853 | N | N | Invalid email address |
| 854 | N | N | UNICURU status not yet received or request rejected. |
| 855 | N | N | UNICURU status received too late (no status info sent to TIMAS). |
| 856 | N | N | SYS_PARAM_PER_LOV record not found |
| 857 | N | N | Value is invalid, must be a number |
| 858 | N | N | Contract Element ID is missing or invalid |
| 859 | N | N | Preparation Day Notification is invalid, must be a number which is >= 0 |
| 860 | N | N | Automatically created order to terminate promotion period |
| 861 | N | N | More than 1 special notification mail contact for this ISP found |
| 862 | N | N | LOV_ONSITE_SUPPORT record not found |
| 863 | N | N | Can not be deleted, is referenced in table WORK_ORDER and/or WT_TICKET |
| 864 | N | N | No matching Contract Element found |
| 865 | N | N | Either DN and Speed Profile (non SDSL) or Qualification Nbr/Index (SDSL) must be given |
| 866 | N | N | Delivery Notification is missing or invalid |
| 867 | N | N | Qualification Result is not available or not valid anymore |
| 868 | N | N | Qualification Nbr/Index given but BB Type is not SDSL |
| 869 | N | N | PRODUCT record not found |
| 870 | N | N | Inconsistency in product configuration encountered |
| 871 | N | N | TERCO_ART_NR is missing |
| 872 | N | N | TECH_SERVICE is missing |
| 873 | N | N | Service qualification is called with a invalid argument value combination |
| 874 | N | N | BB Type not supported by Contract Element |
| 875 | N | N | BB Type required (Contract Element supports more than one BB Type) |
| 876 | N | N | Contract Element Period is missing |
| 877 | N | N | Order Type not supported by Contract Element |
| 878 | N | N | Number of wires not supported by Contract Element |
| 879 | N | N | Level of Support required (Contract Element supports more than one Level of Support) |
| 880 | N | N | Level of Support not supported by Contract Element |
| 881 | N | N | Exception Priority required (Contract Element supports more than one Exception Priority) |
| 882 | N | N | Exception Priority not supported by Contract Element |
| 883 | N | N | Customer Class required (Contract Element supports more than one Level of Support) |
| 884 | N | N | Customer Class not supported by Contract Element |
| 885 | N | N | Service Qualification data has expired (request new Service Qualification and then try again) |

| | | | |
|-----|---|---|---|
| 886 | N | N | For SDSL only 'Kind of Creation'='New' is allowed |
| 887 | N | N | SN is missing |
| 888 | N | N | SERVICE_START_DATETIME or SERVICE_END_DATETIME is invalid |
| 889 | N | N | Invalid Qualification Number or Qualification Index |
| 890 | N | Y | Installed Base data not available |
| 891 | N | N | Either IT_REF_ORDER_NR or IT_ID_WSG_REF or CONTR_ELE_ID is required |
| 892 | N | N | Invalid Work Order reference (IT_REF_ORDER_NR) |
| 893 | N | N | Invalid Ticket reference (IT_ID_WSG_REF) |
| 894 | N | N | A 2nd Intervention Installation Ticket cannot be created before the 1st Intervention Ticket has reached an end state |
| 895 | N | N | ONSITE_SUPPORT and CONTR_ELE_ID are not compatible |
| 896 | N | N | A pending Installation Ticket for this CONTR_ELE_ID assigned to the same IT_REF_ORDER_NR already exists |
| 897 | N | N | DN_VN_SN is required for a Standalone Installation Ticket |
| 898 | N | N | Installation Ticket DN_VN_SN differs from DN_VN_SN in Work Order referenced by IT_REF_ORDER_NR |
| 899 | N | N | Installation Ticket DN_VN_SN differs from DN_VN_SN in Installation Ticket referenced by IT_ID_WSG_REF |
| 900 | N | N | Invalid Installation Ticket reference (IT_ID_WSG) |
| 901 | N | N | Invalid ISP |
| 902 | N | N | Unsupported or missing Business Case |
| 903 | N | N | QUALIFICATION_NBR, QUALIFICATION_INDEX or QUALIFICATION_ANSWER_ID is missing |
| 904 | N | N | Source System is missing or invalid, must be WSG or Webservice |
| 905 | N | N | Service Start Datetime is invalid |
| 906 | N | N | Service End Datetime is invalid |
| 907 | N | N | Either Speed Profile (non SDSL) or Qualification Nbr/Index (SDSL) must be given |
| 908 | N | Y | TV-contingent data not available |
| 909 | N | N | Invalid configuration. |
| 910 | N | N | Speed profile is not valid for BB_TYPE, DN_TYPE_CATEGORY, BB_CUSTOMER_CLASS or SF_SLA_ID |
| 911 | N | N | WSG_TIMER is missing |
| 912 | N | N | BB_TYPE mismatch between work order and LQS result. |
| 913 | N | N | BB Type Existing is missing |
| 914 | N | N | TERCO_ART_NR Existing is missing |
| 915 | N | N | Customer Class Existing is missing |
| 916 | N | N | Prerejected by Precondition Rule |
| 917 | N | N | Invalid or missing ACK_REC_VERSION |
| 918 | N | N | Invalid or missing DATA_REC_VERSION |
| 919 | N | N | Contract Element is missing |
| 920 | N | N | OTO ID,OTO_SOCKET_ID,OTO_PARTNER_LABEL,CONTACT_PERSON_FIRST_NAME,CONTACT_PERSON_LAST_NAME or CONTACT_PERSON_PHONE has a wrong value |
| 921 | N | N | Invalid BB Device Location, wrong format or too long |
| 922 | N | N | Session key missing or invalid |
| 923 | N | Y | Service Status request was unsuccessful for this DN/VN/SN |
| 924 | N | N | Contract Element is not contracted |
| 925 | N | N | Invalid Billing Zone |
| 926 | N | N | Trouble Ticket with more than 1 contract element cannot be modified with legacy record version |
| 927 | N | N | GET_UNICURU_STATUS_BB_TYPES is missing |
| 928 | N | N | This telephone line is not suitable for this product. |
| 929 | N | N | BB_LEVEL_OF_SUP_SERV in DSLAM port status info missing |
| 930 | N | N | Requested BB_LEVEL_OF_SUP_SERV differs from BB_LEVEL_OF_SUP_SERV in DSLAM port status info |
| 931 | N | N | SPEED_PROFILE_NR_ACCESS_OLD is missing or invalid |
| 932 | N | N | SPEED_PROFILE_NR_ACCESS_NEW is missing or invalid |

| | | | |
|-----|---|---|--|
| 933 | N | N | Number of wires is missing or invalid |
| 934 | N | N | COMPATIBILITY_NR_ARTICLE_OLD is missing or invalid |
| 935 | N | N | COMPATIBILITY_NR_ARTICLE_NEW is missing or invalid |
| 936 | N | N | Cancelled because of Modify Pending Virtual Order |
| 937 | N | N | No broadband access found |
| 938 | N | N | A pending order for this DN / Contract Element already exists |
| 939 | N | N | Requested Order State Change not supported by Order State Diagram |
| 940 | N | N | Try to change the Order State of the Real Order (Virtual Order will follow) |
| 941 | N | N | Virtual Order cannot follow Real Order |
| 942 | N | N | Insufficient TV Contingent |
| 943 | N | Y | TV Contingent check failed |
| 944 | N | N | COMPATIBILITY_NR_ARTICLE is missing or invalid |
| 945 | N | N | This product is not supported |
| 946 | N | N | ADSL already existing, only modify or disconnect allowed |
| 947 | N | N | SDSL already existing, only modify or disconnect allowed |
| 948 | N | N | No ADSL existing, Use create instead |
| 949 | N | N | No SDSL existing, use Create instead |
| 950 | N | N | This product change is not supported |
| 951 | N | N | This disconnect is not supported. Reduce TV first and then disconnect again |
| 952 | N | N | Add TV without VDSL is not supported |
| 953 | N | N | This Service is already active |
| 954 | N | N | The currently active Customer Class <Value of Customer Class> does not support to activate TV, Modify to Customer Class Private |
| 955 | N | N | No BBCS_STREAMING active. Reduce not supported. |
| 956 | N | N | ISP_CHANGE for SDSL is not supported |
| 957 | N | N | ISP_CHANGE is not supported with this Service Mix, Reduce BBCS_STREAMING first |
| 958 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_FWS Private = 5 instead. |
| 959 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_FWS Business = 6 instead. |
| 960 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_ISP Private = 7 instead. |
| 961 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_ISP Business = 8 instead. |
| 962 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_Light_ISP = 10 instead. |
| 963 | N | N | ISP_CHANGE is not possible because this Contract-Element selection is incorrect. Use Contract-Element BBCS_Light_FWS = 11 instead. |
| 964 | N | N | STATUS_ADDON_SERVICE record not found |
| 965 | N | N | Broadband Access already exists |
| 966 | N | N | The telephone number is not known |
| 967 | N | N | The address is not known |
| 968 | N | N | Number, address or start point found, but service not possible (no speed available) |
| 969 | N | Y | LQS Backend Error |
| 970 | N | Y | LQS temporary error |
| 971 | N | Y | WSG temporary error |
| 972 | N | N | The start point is not known |
| 973 | N | N | Specific Number belongs to the customers of another ISP |
| 974 | N | N | Ambiguous request. Please check your input data and Re-submit the more specific request |
| 975 | N | N | Contract Element mapping is ambiguous |
| 976 | N | N | Voice Status request was unsuccessful for this DN/VN/SN |

| | | | |
|-----|---|---|--|
| 977 | N | N | End-user phone wrong format or too long |
| 978 | N | N | End-user name wrong format or too long |
| 979 | N | N | End-user comment wrong format or too long |
| 980 | N | N | HW_DELIVERY_STATE is invalid |
| 981 | N | N | HW_DELIVERY_DATE is missing or invalid |
| 982 | N | N | HOLD_FLAG is invalid |
| 983 | N | N | INSTALL_DATE_FROM is invalid |
| 984 | N | N | INSTALL_TIME_FROM is invalid |
| 985 | N | N | INSTALL_TIME_FROM without INSTALL_DATE_FROM is invalid |
| 986 | N | N | INSTALL_DATE_TO is invalid |
| 987 | N | N | INSTALL_TIME_TO is invalid |
| 988 | N | N | INSTALL_TIME_TO without INSTALL_DATE_TO is invalid |
| 989 | N | N | Service Creation with this DN / VN / SN not possible. Please qualify by customer address. |
| 990 | N | N | Automatically cancelled because Create/Add promotion order has been modified, rejected or cancelled. |
| 991 | N | N | Cancelling of promotion termination order is not allowed |
| 992 | N | N | Requested modification of promotion termination order is not allowed |
| 993 | N | N | Too many retries of deadlocks detected. Check the ERROR_LOG database table for more information. |
| 994 | N | Y | A deadlock has been detected. Check the ERROR_LOG database table for more information. |
| 995 | N | Y | The database threw a SQL exception. Check the ERROR_LOG database table for more information. |
| 996 | N | N | This functionality has not yet been implemented. |
| 997 | N | Y | Operation failed! Please contact the system administrator. |
| 998 | N | Y | A connection error to the Database is occurred |
| 999 | N | Y | The database has returned an SQL error. Please check your input data and Re-submit the request |
| A00 | N | N | Product_ID is invalid. |
| A01 | N | N | This Product_ID is already occupied. |
| A02 | N | N | Description has to be provided. |
| A03 | N | N | Base_Product is invalid |
| A04 | N | N | Sort_Order is invalid. |
| A05 | N | N | Visibility is invalid. |
| A06 | N | N | This Product can not be updated. |
| A07 | N | N | The removed DN_TYPE is still referenced. |
| A08 | N | N | The removed LAYER2 is still referenced. |
| A09 | N | N | The removed TECH_SERVICE is still referenced. |
| A10 | N | N | This Product is still referenced. |
| A11 | N | N | This CONTR_ELEMENT_ID is invalid. |
| A12 | N | N | This CONTR_ELEMENT_PERIOD is invalid |
| A13 | N | N | Valid_From is invalid. |
| A14 | N | N | Valid_To is invalid |
| A15 | N | N | This Contr_Element is still referenced by Work_Orders. |
| A16 | N | N | Layer2_ID is invalid |
| A17 | N | N | This CONTR_ELEMENT_LAYER2 already exists. |
| A18 | N | N | This CONTR_ELEMENT_LAYER2 can not be updated. |
| A19 | N | N | The removed OPEN_PIPE_SPEED_PROFILE is still referenced. |
| A20 | N | N | The removed BB_NUMBER_OF_WIRES is still referenced. |
| A21 | N | N | Tech_Service is invalid |
| A22 | N | N | This CONTR_ELEMENT_TECH_SERVICE already exists. |
| A23 | N | N | This CONTR_ELEMENT_TECH_SERVICE can not be updated. |
| A24 | N | N | The removed BB_CUSTOMER_CLASS is still referenced. |

| | | | |
|-----|---|---|--|
| A25 | N | N | The removed BB_SF_EXCEPTION_Prio is still referenced. |
| A26 | N | N | The removed BB_LEVEL_OF_SUP_SERV is still referenced. |
| A27 | N | N | The removed SPEED_PROFILE_Nr is still referenced. |
| A28 | N | N | VALID_FROM date must be > than VALID_FROM dates in all other CONTR_ELEMENTS |
| A29 | N | N | Proposed VALID_FROM date conflicts with VALID_TO date of the previous CONTR_ELEMENT (unresolvable) |
| A30 | N | N | Proposed VALID_FROM date conflicts with VALID_TO date of the previous CONTR_ELEMENT (resolvable) |
| A31 | N | N | Expired CONTR_ELEMENT 's can not be modified |
| A32 | N | N | VALID_TO date invalid, must be >= (today - 1 day) for CONTR_ELEMENT changes |
| A33 | N | N | VALID_TO date must be entered since this CONTR_ELEMENT is not the most recent |
| A34 | N | N | There already exists another CONTR_ELEMENT with the same VALID_FROM date |
| A35 | N | N | VALID_TO date must be < than the VALID_FROM date of the following CONTR_ELEMENT |
| A36 | N | N | The removed BB_QUALITY is still referenced. |
| A37 | N | N | BB_TYPE has to be provided. |
| A38 | N | N | TERMINATION has to be provided. |
| A39 | N | N | BB_TYPE is invalid. |
| A40 | N | N | TERMINATION is invalid. |
| A41 | N | N | The removed OPEN_PIPE_SPEED_PROFILE is still referenced. |
| A42 | N | N | The removed BB_NUMBER_OF_WIRES is still referenced. |
| A43 | N | N | Rule_Nr is invalid. |
| A44 | N | N | ACTION_CONTEXT is invalid. |
| A45 | N | N | ACTIVE is invalid. |
| A46 | N | N | This Rule_Nr already exists. No insert possible. |
| A47 | N | N | Update on this Rule_Nr is impossible. |
| A48 | N | N | This Rule_Def entry does not exist. |
| A49 | N | N | Rule_Count is invalid. |
| A50 | N | N | Action_Cfg_ID is invalid. |
| A51 | N | N | Action_Count is invalid. |
| A52 | N | N | Rule_Count needs a Rule_Nr. |
| A53 | N | N | PARAM_Nr is invalid. |
| A54 | N | N | Number of Parameters do not fit. |
| A55 | N | N | No Values provided. |
| A56 | N | N | Rule_Val is invalid. |
| A57 | N | N | Mut_Code is invalid. |
| A58 | N | N | MESSAGE_ID_VAL is invalid. |
| A59 | N | N | OUTBOUND_WS_ENABLED is missing or invalid, must be Y or N |
| A60 | N | N | Socket has availability-date. |
| A61 | N | N | Plug is not Fiber-ready. |
| A62 | N | N | Inhouse-allowed is for all BEPs false. |
| A63 | N | N | CommunicationDate is not yet reached. |
| A64 | N | N | COMPOUND_VISIBLE_FOR_ISP is missing or invalid, must be Y or N |
| A65 | N | N | WS_ENABLED is missing or invalid, must be Y or N |
| A66 | N | N | NA_OPENPIPE_PROFILE_MAX, NA_OPENPIPE_PROFILE_FILE or NA_OPENPIPE_RULES is missing or invalid, must be Y or N |
| A67 | N | N | LQS Validity Minutes is missing or invalid, must be >= 0 |
| A68 | N | N | GET_DN_OFFICE_FROM_ESQ is missing or invalid, must be Y or N |
| A70 | N | N | PRE_REJECT_CANCEL_DELAY_DAYS is missing or invalid, must be >= 0 |
| A72 | N | N | SEND_INFO_MAIL is missing or invalid, must be Y or N |
| A73 | N | N | Order-Id, Label, Bakom Conform, Current or Stuck is missing or invalid |
| A74 | N | N | ISP_CHANGE_PROTECTION is missing or invalid, must be >= 0 |

| | | | |
|-----|---|---|--|
| A75 | N | N | DATA_PROTECTION_DAYS is missing or invalid, must be > = 0 |
| A76 | N | N | DUE_DAYS_BBCS_CREATE is missing or invalid, must be > = 0 |
| A77 | N | N | SOLUTION_TIMER is missing or invalid, must be > = 0 |
| A78 | N | N | EXPIRED_WATCHDOG_TIMER_DAYS is missing or invalid, must be > = 0 |
| A79 | N | N | This COMPLETION CODE is invalid |
| A80 | N | N | EXPIRED_ORDERS_REPORT_EMAIL is missing |
| A81 | N | N | ZWA_DAYS is missing or invalid, must be > = 0 |
| A82 | N | N | ACTIVATION_DELAY_DAYS_TEMP is missing or invalid, must be > = 0 |
| A83 | N | N | ACTIVATION_DELAY_DAYS_BUSINESS is missing or invalid, must be > = 0 |
| A84 | N | N | VOICE_PROCESSING_DELAY is missing or invalid, must be > = 0 |
| A85 | N | N | SLA_DAYS is missing or invalid, must be > = 0 |
| A86 | N | N | ACTIVATION_DELAY_DAYS is missing or invalid, must be > = 0 |
| A87 | N | N | VOICE_CHECK_DAYS, VOICE_BLOCKING_DAYS, VOICE_TIMEOUT_INTERVAL or VOICE_REPEAT_INTERVAL is invalid, must be > 0 |
| A88 | N | N | DNOFFICE_UPDATE_DAYS is missing or invalid, must be > = 0 |
| A89 | N | N | MAX_ORDERS_PER_ISP_FILE or MAX_ORDERS_PER_PS_FILE is missing or invalid, must be > 0 |
| A90 | N | N | MAX_DAYS_ACTI is missing or invalid value, must be >= 0 |
| A91 | N | N | SESSION_TYPE is missing or invalid. |
| A92 | N | N | Speed Profile Access is invalid |
| A93 | N | N | DN_OFFICE already exists |
| A94 | N | N | OMS_EMBEDDING_CREATE or OMS_EMBEDDING_OTHER_TYPES is missing or invalid, must be Y or N |
| A95 | N | N | Schedule IF-Control EMail must be given. |
| A96 | X | N | Rule Engine Timeout is missing or invalid, must be > = 0 |
| A97 | N | N | MAX_PROMO_DAYS is missing or invalid, must be > = 0 |
| A98 | N | N | More than 1 Alarm e-mail contact for this ISP found |
| A99 | N | N | Alarm e-mail is missing |
| AP1 | N | Y | Appointment already exists |
| AP2 | N | N | This AppointmentID is in use by another active Ticket |
| B00 | N | Y | Error in insert wo_history |
| B01 | N | Y | Error in insert work_order |
| B02 | N | Y | Error in insert transaction_log |
| B03 | N | Y | Error in get next Order ID |
| B04 | N | N | Order list number is missing |
| B05 | N | N | Order list number is invalid |
| B06 | N | N | Minimum or Security Access Speed is missing, must be present for service speed |
| B07 | N | N | REPEAT_QUALIF is missing or invalid, must be Y or N |
| B08 | N | N | Has ONP is invalid |
| B09 | N | N | Business Type is invalid or missing. |
| B10 | N | N | For Product Change only Quali by Number or Startpoint allowed. |
| B11 | N | N | ADDITIONAL_INSTALLATION is invalid |
| B12 | N | N | EXECUTION_DATETIME is invalid |
| B13 | N | N | Mismatch in ADDITIONAL_INSTALLATION detected, none can be only as single value |
| B14 | N | N | ONSITE_SUPPORT and ADDITIONAL_INSTALLATION are not compatible |
| B15 | N | N | LOV_ADDITIONAL_INSTALLATION record not found |
| B16 | N | N | Pair Contract Element, TT Error Category not supported |
| B17 | N | N | No NSN received from service |
| B18 | N | N | NSN received from service is empty |
| B19 | N | Y | Get NSN failed |

| | | | |
|-----|---|---|---|
| B20 | N | N | Schedule Description is missing |
| B21 | N | N | End User's Address Street is missing |
| B22 | N | N | End User's Address ZIP is missing |
| B23 | N | N | End User's Address City is missing |
| B24 | N | N | Mandatory Order Values are missing |
| B25 | N | N | Installation and/or Customer adress is missing |
| B26 | N | N | APV_ALARM_MAIL is missing |
| B27 | N | N | BB_DEVICE_LOCATION can not be delete, the frozen zone must be deleted first |
| B28 | N | Y | Error in store enqueue record |
| B29 | N | N | Error occurred in XML processing, document has not a valid structure |
| B30 | N | N | Customer Class, BB Type or DN Type has been changed |
| B31 | N | N | OP Status Upgrade Order successfully completed |
| B32 | N | N | Calculated OP Status equals existing OP Status |
| B33 | N | N | Existing OP Status is already Risk |
| B34 | N | N | OP Status Upgrade Order created |
| B35 | N | N | No NA Data available (max. # of repeats reached) |
| B36 | N | N | OP Status has been (manually) changed |
| B37 | N | N | No NA data found |
| B38 | N | N | NO_SLA_CHECK is missing or invalid, must be Y or N |
| B39 | N | N | NO_DATE_CHECK is missing or invalid, must be Y or N |
| B40 | N | N | NO_REQUEST is missing or invalid, must be Y or N |
| B41 | X | N | NO_RULE_ENGINE is missing or invalid, must be Y or N |
| B42 | N | N | NO_SLA_CHECK_ISP is invalid |
| B43 | N | N | NO_DATE_CHECK_ISP is invalid |
| B44 | N | N | NO_REQUEST_ISP is invalid |
| B45 | X | N | NO_RULE_ENGINE_ISP is invalid |
| B46 | N | N | No Security Access Speed available for Service Speed |
| B47 | N | N | DN Office and/or BB Device Location missing |
| B48 | N | N | No Entry in Queue available |
| B49 | N | N | CLEAN_ORDER_CHECK is missing or invalid, must be Y or N |
| B50 | N | N | Express not allowed for Product Change. |
| B51 | N | N | ORDER_QUEUE_TIMEOUT_SECONDS is missing or invalid, must be > = 0 |
| B52 | N | N | No DSLAM Alarm Entry found |
| B53 | N | N | BSR_FUNCTION is invalid |
| B54 | N | N | OVERDUE_HOURS or ACCUM_HOURS is missing or invalid, must be > 0 |
| B55 | N | N | For a Service Mix only one Base Product is allowed |
| B56 | N | N | Alarm Type is missing |
| B57 | N | N | Alarm Type is invalid |
| B58 | N | N | Alarm Source is missing |
| B59 | N | N | Alarm Code is missing |
| B60 | N | N | Alarm Kind is missing |
| B61 | N | N | Alarm Kind is invalid |
| B62 | N | N | Alarm Status is missing |
| B63 | N | N | Alarm Status is invalid |
| B64 | N | N | Alarm Create Date/Time is invalid |
| B65 | N | N | Alarm Create Date/Time is in the future |
| B66 | N | N | Alarm Id is missing |
| B67 | N | N | Alarm Status is missing |

| | | | |
|-----|---|---|--|
| B68 | N | N | Alarm state transition is invalid |
| B69 | N | N | Alarm Forwarding Id is missing |
| B70 | N | N | Alarm Forwarding is missing |
| B71 | N | N | Mail to ISP is invalid |
| B72 | N | N | A Alarm Forwarding entry with the same Alarm Type and Alarm Code already exists |
| B73 | N | N | NIB_DOWN is missing or invalid, must be Y or N |
| B74 | N | N | ALARM_MAIL_ISP_ENABLED is missing or invalid, must be Y or N |
| B75 | N | N | ALARM_MAIL_SPOC_ENABLED is missing or invalid, must be Y or N |
| B76 | N | N | LINE_RATE_ADSL_DOWN, LINE_RATE_ADSL_UP, LINE_RATE_VDSL_DOWN or LINE_RATE_VDSL_UP is invalid or format is wrong |
| B77 | N | N | BILLING_PRIORITY is invalid or format is wrong |
| B78 | N | N | The subscriber line does not support Streaming |
| B79 | N | N | Customer Class must be entered if Fulfillment Wish Date is specified |
| B80 | N | N | Street has a length of more than 30 characters |
| B81 | N | N | House Nr has a length of more than 12 characters |
| B82 | N | N | ZIP has a length of more than 6 characters |
| B83 | N | N | City has a length of more than 25 characters |
| B84 | N | N | Last Name has a length of more than 30 characters |
| B85 | N | N | First Name has a length of more than 30 characters |
| B86 | N | N | External Reference has a length of more than 80 characters |
| B87 | N | N | Combination of Contract Element 0 with other Contract Elements is not allowed |
| B88 | N | N | Result of qualification by address not usable for ordering |
| B89 | N | N | DN/VN/SN of referenced qualification does not match |
| B90 | N | N | Requested base contract element conflicts with requested customer class |
| B91 | N | N | Technology Code is invalid |
| B92 | N | N | Technology Code is missing |
| B93 | N | N | Appointment ID wrong format |
| B94 | N | N | PoA ID has a length of more than 17 characters |
| B95 | N | N | Comment has a length of more than 256 characters |
| B96 | N | N | Not a BBCS work order |
| B97 | N | N | Not an ACCESS (ULL) work order |
| B98 | N | N | FA Business Case is invalid |
| B99 | N | N | FA Business Case is missing |
| C00 | N | N | IB_FALLBACK_ENABLED is missing or invalid, must be Y or N |
| C01 | N | N | BB Port Check Flag is missing or invalid |
| C02 | N | N | TV Port Check Flag is missing or invalid |
| C03 | N | N | Installed Base Order Id is missing |
| C04 | N | N | Status Voice Order Id is missing |
| C05 | N | N | Service Mix not contracted |
| C06 | N | N | LQS Message not found |
| C07 | N | N | Get ULL port data not available |
| C08 | N | N | Set TV counter data not available |
| C09 | N | N | OP_STATUS_UPGRADE_CLEANUP_DAYS is missing or invalid, must be > = 0 |
| C10 | N | N | Splitter Port Old is missing. |
| C11 | N | Y | Installed Base is temporarily not available |
| C12 | N | N | Invalid Customer Class |
| C13 | N | N | Speed without priority |
| C14 | N | N | Missing Business Case |

| | | | |
|-----|---|---|---|
| C15 | N | N | FIRST_WAY is missing or invalid |
| C16 | N | N | Interface, Operation and dates must be provided. |
| C17 | N | N | The line is already used |
| C18 | N | N | BSR_FUNCTION is missing |
| C19 | N | N | INTERLEAVE_MODE missing or invalid |
| C20 | N | N | ULL_TYPE missing or invalid |
| C21 | N | Y | LQS Service Status call failed |
| C22 | N | N | ISP Ticket Reference has a length of more than 30 characters |
| C23 | N | N | ISP Phone Number has a length of more than 15 characters |
| C24 | N | N | Enduser Company has a length of more than 60 characters |
| C25 | N | N | Enduser Name has a length of more than 60 characters |
| C26 | N | N | End User's Address Street has a length of more than 30 characters |
| C27 | N | N | End User's Address Street Number has a length of more than 12 characters |
| C28 | N | N | End User's House Description has a length of more than 30 characters |
| C29 | N | N | End User's Address ZIP has a length of more than 6 characters |
| C30 | N | N | End User's Address City has a length of more than 25 characters |
| C31 | N | N | Enduser Phone Number has a length of more than 15 characters |
| C32 | N | N | Problem Description has a length of more than 2048 characters |
| C33 | N | N | Measured Values from PTS has a length of more than 4000 characters |
| C34 | N | N | TT_ID does not reference a BBCS trouble ticket |
| C35 | N | N | TT_ID does not reference an ULL trouble ticket |
| C36 | N | N | LLID has a length of more than 13 characters |
| C37 | N | N | No IF_CONTROL_SCHEDULE-entry found to update. |
| C38 | N | N | LOV_APV_VERSION entry not found |
| C39 | N | N | Not a 3Play contract element |
| C40 | N | N | Automatically created order due to port change |
| C41 | N | N | SERVICE_MIX_REFRESH_TIME is missing or invalid, must be > 0 |
| C42 | N | N | sorry, you are not authorized to access this data |
| C43 | N | N | RECOVERY_UNIT is missing, must be available |
| C44 | N | N | PRODUCT_CATEGORY is missing or invalid |
| C45 | N | N | CHECK_LIST is missing |
| C46 | N | N | INTERLEAVE_MODE_DETER_ENABLED is missing or invalid, must be Y or N |
| C47 | N | N | BSR_FUNCT_MODIFY_2ND_WAY_ONLY is missing |
| C48 | N | N | BSR_FUNCT_ULL is missing |
| C49 | N | N | GAP_DAYS_DISCON_TO_ISP_CHANGE is missing or invalid, must be > 0 |
| C50 | N | N | SLA_DAYS_DISCON is missing or invalid, must be > 0 |
| C51 | N | N | SPT_SUPPRESS_REQUEST or FIB_CACHE_ENABLED is missing or invalid, must be Y or N |
| C52 | N | N | Update not allowed, only VALID_TO is modifiable |
| C53 | N | N | Update not allowed, VALID_TO has passed |
| C54 | N | N | Appointment Date/Time is missing |
| C55 | N | N | Appointment Time is missing |
| C56 | N | N | Appointment Id or Date/Time differs from that of the qualification |
| C57 | N | N | ORDER_TYPE, FIB_ACTION or ORDER_TO_STATE is NULL. |
| C58 | N | N | ISP Phone wrong format or too long |
| C59 | N | N | POOL_TYPE is too long |
| C60 | N | N | POOL_TYPE is missing |
| C61 | N | N | POOL_TYPE is invalid |
| C62 | N | N | POOL_TYPE may only be requested for DHCP products |

| | | | |
|-----|---|---|---|
| C63 | N | N | ISP_POOL_SETTING is not found |
| C64 | N | N | POOL_TYPE is not found |
| C65 | N | N | SERVICE_TYPE is missing |
| C66 | N | N | SERVICE_TYPE is invalid |
| C67 | N | N | REAPPLY_DEFAULT_ON_MODIFY is invalid must be 1=yes, 2=No |
| C68 | N | N | Service type already exists for this ISP |
| C69 | N | N | Trouble Ticket is in the wrong state to cancel |
| C70 | N | N | Comment is missing |
| C71 | N | N | Installation Notice is longer than the allowed 256 |
| C72 | N | N | OVERDUE_HOURS and ACCUM_HOURS has to be null for update |
| C73 | N | N | There is a pending access order registered with this DN! Trouble tickets cannot be created in this state. |
| C74 | N | N | Onsite installation requires a service in the customer order |
| C75 | N | N | ONSITE_SUPPORT not valid for service mix of customer order |
| C76 | N | N | SPEED_PROFILE_NR_ACCESS is missing or invalid |
| C77 | N | N | Invalid ORDER_GROUP_NR |
| C78 | N | N | Customer Order not found |
| C79 | N | N | Invalid CUSTOMER_ORDER_NR |
| C80 | N | N | ORDER_GROUP_NR does not match with CUSTOMER_ORDER_NR |
| C81 | N | N | Customer order has already been billed |
| C82 | N | N | Customer order lifetime is over |
| C83 | N | N | Automatic created order for legacy order provisioning |
| C84 | N | N | This contract_element_id is not allowed in classical file transfer (use XML instead) |
| C85 | N | N | This obsolete contract_element_id is not allowed in XML file transfer |
| C86 | N | N | BB_PORT_TYPE is invalid |
| C87 | N | N | OPTIMIZE_FOR_TV is invalid |
| C88 | N | N | SF_SLA_ID is invalid |
| C89 | N | N | SA_SLA_ID is invalid |
| C90 | N | N | DN_VN_NSN is invalid |
| C91 | N | N | DN_VN_NSN does not match with CUSTOMER_ORDER_NR |
| C92 | N | N | Customer order already contains an order with the same technical service (Best Effort, tv or Real Time) |
| C93 | N | N | Invalid combination of contract elements in customer order |
| C94 | N | N | QUALIFICATION_NBR and/or QUALIFICATION_INDEX missing |
| C95 | N | N | Referenced qualification is not valid for a customer order without services |
| C96 | N | N | Onsite Installation Ticket created |
| C97 | N | N | Invalid combination of CONTRACT_ELEMENT_ID, BB_TYPE, TERMINATION and SESSION_TYPE |
| C98 | N | N | IP_ADDRESS_FIX is invalid |
| C99 | N | N | Unable to determine Effective Speed |
| CI1 | N | N | There is an open incident for this OTO. |
| CI2 | N | N | There is an open order for this OTO. |
| CI3 | N | N | There is an open incident for this NSN/layer1 connection ID. |
| CI4 | N | N | There is an open order for this NSN/layer1 connection ID. |
| CI5 | N | N | Either OTO or LAYER1 is allowed, not both. |
| CI6 | N | N | There is an open incident for this Partner Label. |
| CI7 | N | N | There is an open order for this Partner Label. |
| CI8 | N | N | Change Quali/Szf in this context not allowed |
| CI9 | N | N | Order is in the wrong state for Change Quali/Szf |
| CIA | N | N | Wrong Access Type for Access Speed modification |
| CIB | N | N | There is already an open Order for Access Speed modification for this DN |

| | | | |
|-----|---|---|---|
| CIC | N | N | There is a blocking Order for this DN |
| CID | N | N | at least one value must be different from GetSrvStatus |
| CIE | N | N | RETURN_SPEED_AT_NOK must be Y or N |
| CIF | N | N | Port reservation not possible due to wrong network type |
| CIG | N | N | Suppress WFM is not allowed in this context |
| CIH | N | N | Linktest is not allowed in this context |
| CII | N | N | Reconfig line aborted because of blocking order for same line. |
| CIJ | N | N | Entry rejected. too old and no order yet created. |
| CO1 | N | N | There already exists an active entry for this OTO ID in the inventory. |
| CO2 | N | N | Inhouse build responsible is F - Fremd (Cooperation Partner), an inhouse installation by Swisscom cannot be requested |
| CO3 | N | N | This is not the same OTO as in the Qualification. |
| CO4 | N | N | Fiber Inhouse Installation is not necessary or not possible. |
| CO5 | N | N | Fiber Cross Connection is not possible. |
| CO6 | N | N | This timeslot already exists. |
| CO7 | N | N | OHDF Rack has a length of more than 10 characters. |
| CO8 | N | N | OHDF Slot is invalid, must be a number. |
| CO9 | N | N | OHDF Port is invalid, must be a number. |
| COA | N | N | There is no Quali available for this QualiNbr PlugNr. |
| COB | N | N | This available crossconnection entry already exists for this QualiNbr PlugNr Patchtype. |
| COC | N | N | This available crossconnection entry does not exist for this QualiNbr PlugNr Patchtype. |
| COE | N | N | Layer1 Connection ID is missing or invalid. |
| COF | N | N | CFS_INSTANCE_ID is too long. |
| COG | N | N | Requested patch type is not allowed |
| COH | N | N | numberOfAvailableConnections is to low for this Patch Type. |
| COI | N | N | SAP not found or connector_state wrong. |
| COJ | N | N | No Plug Info is delivered. |
| COK | N | N | This fiberline is already activated. |
| COL | N | N | OHDF_RACK is invalid. |
| COM | N | N | CWD in the past is not allowed |
| CON | N | N | CWD too far in the future is not allowed |
| COO | N | N | CWD before the planned date is not allowed |
| COP | N | N | ISP from Quali and Create mismatch. |
| COQ | N | N | Express is not allowed with planned Quali. |
| COR | N | N | FIO has to be ordered. |
| COS | N | N | No Timeslots available. |
| COT | N | N | CWD does not match with fulfillmentTimeSlotQualifIndex |
| COU | N | N | Appointment not allowed in new qualification |
| COV | N | N | Contract Element, BbType or BbDeviceLocation in new qualification does not match with previous qualification |
| COW | N | Y | CWD is too close, CWD must be >= next working day. |
| COX | N | N | This is already fibre.ready or alo.ready. |
| COY | N | N | Inhouse build responsible is Swisscom, a Inhouse Installation must be requested |
| CQ1 | N | Y | Line is used by a cooperation partner (Result from physical inventory). |
| CQ2 | N | Y | Line is already contracted (Result from physical inventory). |
| CQ3 | N | Y | Line is already contracted (Result from commercial inventory). |
| CQ4 | N | Y | Lodger or Line not known in the physical inventory |
| CQ5 | N | Y | The central office is not known. |
| CQ6 | N | Y | No available Service Access Point known |
| CQ7 | N | Y | No partner contract known. |

| | | | |
|-----|---|---|---|
| CQ8 | N | Y | No patch type allowed. |
| CQ9 | N | Y | No free connections found. |
| CQA | N | Y | Calculation of free connections is not possible. |
| CQB | N | Y | Line is not ready. |
| CQC | N | N | Fiber Rent is not possible. The Fiber is in the wrong business state. |
| CQD | N | N | DUAL_FEEDER_PLUG already exists |
| CQE | N | N | DUAL_FEEDER_PLUG does not exist |
| CQF | N | N | Line is not suitable for Fiber Rental |
| CQG | N | N | In house installation is required. SlaExpress is not possible. |
| CQH | N | N | Invalid Filter Type |
| CQI | N | N | Fiber rental request is suppressed for this plug |
| CQJ | N | N | No active service found |
| CQK | N | N | It is not possible to identify the connected plug |
| CQL | N | N | Connected Plug not found |
| CQM | N | N | Same Plug Flag is invalid |
| CQN | N | N | OTO (socket) is planned and BEP is not ready |
| CQO | N | N | OTO (socket) is planned and PhysicalOwnerDrop is not 'F' |
| CT0 | N | N | Customer Contact 1 is mandatory with last name, language and communication channel. |
| CT1 | N | N | Change Ticket not found |
| CT2 | N | N | Ticket_ID and Summary must be provided. |
| CT3 | N | N | Ticket_ID and Summary must be provided. |
| CT4 | N | N | There is already an open change-ticket for this NSN. |
| CT5 | N | N | DSLAM Port too long (max. 20 characters) |
| CT6 | N | N | Either NSN or DSLAM must be provided. |
| CT7 | N | N | Exchange Date must be provided. |
| CT8 | N | N | Exchange Type is empty or invalid. |
| CT9 | N | N | Reminder process is empty or invalid. |
| CTA | N | N | Customer Contact 1 contains invalid values. |
| CTB | N | N | Customer Contact 2 is incomplete. If provided, last name, language and communication channel are mandatory. |
| CTC | N | N | Customer Contact 2 contains invalid values. |
| CTD | N | N | Response Type is empty. |
| CTE | N | N | CT state ITSM must be provided. |
| CTF | N | N | This is not a valid CT-state-change. |
| CTG | N | N | There is already an open change-ticket for this DSLAM. |
| CTH | N | N | NSN is not allowed to modify. |
| CTI | N | N | DSLAM_NAME/DLSMA_TYPE are not allowed to modify. |
| CTJ | N | N | Cancel not possible/ successful. |
| CTK | N | N | Modify-Pending not possible/ successful. |
| CTL | N | N | This type of Reply is not allowed anymore. |
| CTM | N | N | With Reminder Process = 1 Customer Contact 2 is mandatory. |
| CTN | N | N | With Reminder Process = 2 Customer Contact 2 is not allowed. |
| CTO | N | N | Problem with reset to before modify-pending. |
| D00 | N | N | Unable to determine Service Speed |
| D01 | N | N | Unable to calculate Access Speed |
| D02 | N | N | Termination and/or Session Type missing |
| D03 | N | N | Unable to determine Service Type and/or Rating for Service Speed |
| D04 | N | N | ISP order has been cancelled/rejected |
| D05 | N | N | Try to change the order state of the generated ISP invisible virtual order (Legacy order will follow) |

| | | | |
|-----|---|---|--|
| D06 | N | N | RO_NR has a length of more than 17 characters |
| D07 | N | N | PHYSICAL_PORT_ID_BOOKED has a length of more than 20 characters |
| D08 | N | N | APPO_ID has a length of more than 10 characters |
| D09 | N | N | CONTACT_PERSON has a length of more than 60 characters |
| D10 | N | N | TEL_CONTACT_PERSON has a length of more than 15 characters |
| D11 | N | N | ULL_PORT_NR has a length of more than 15 characters |
| D12 | N | N | FORCED_PORT_CHANGE has a length of more than 1 character |
| D13 | N | N | TERMINATION_OLD is invalid |
| D14 | N | N | TERMINATION_NEW is invalid |
| D15 | N | N | PHONE_NUMBER has a length other than 10 characters |
| D16 | N | N | Customer order is closed and archived |
| D17 | N | N | Customer order is already being processed and therefore cancellation is no longer possible |
| D18 | N | N | Customer order has been cancelled |
| D19 | N | N | Order not found or is in the wrong state for this action |
| D20 | N | N | New Loop is invalid |
| D21 | N | N | SPM_LOCATION_REQUESTED is invalid |
| D22 | N | N | DEVICE_LOCATION_REQUESTED has wrong format |
| D23 | N | N | SF_SLA_ID must be entered if Fulfillment Wish Date is specified |
| D24 | N | N | Line State is invalid |
| D25 | N | N | Unable to determine POOL_TYPE |
| D26 | N | N | SPEED_PROFILE_NR_REQ conflicts with QUALIF_NR/ QUALIF_INDEX |
| D27 | N | N | the actual service speed is not available for the new BB_Type, you have to perform a SRV_CHANGE order to specify the desired service speed |
| D28 | N | N | This order cannot be modified with classical file transfer (use XML instead) |
| D29 | N | N | Reservation Date is missing or invalid |
| D30 | N | N | Needs TV is invalid |
| D31 | N | Y | Port reservation backend error |
| D32 | N | N | LL_ID is missing |
| D33 | N | Y | Pool Type backend error |
| D34 | N | N | Not selected for migration |
| D35 | N | N | Cancelled due to order migration |
| D36 | N | N | Reset due to order migration (will proceed shortly) |
| D37 | N | N | Invalid BB_TYPE_NEW |
| D38 | N | N | No upgrooming for Real Time only |
| D39 | N | N | Port reservation data not available |
| D40 | N | N | Missing or invalid correlationId |
| D41 | N | N | Automatically created DISC for access without services |
| D42 | N | N | Contract Element Id is not valid for DN_VN_NSN |
| D43 | N | N | DN-Type and Basis-CE mismatch |
| D44 | N | N | Invalid RO_NR |
| D45 | N | N | CUSTOMER_ORDER_LIFETIME_DAYS is missing or invalid |
| D46 | N | N | SUPPRESS_AUTO_DISC is missing or invalid |
| D47 | N | N | AUTO_DISC_DAYS is missing or invalid |
| D48 | N | N | SRV_ADD without SA_SLA detected |
| D49 | N | N | SRV_ADD without SF_SLA detected |
| D50 | N | N | SRV_REDUCE without SA_SLA detected |
| D51 | N | N | Planned date is invalid, must be in the future |
| D52 | N | N | Invalid ACCESS_ONLY_ORDER_TYPE must be wait or released |

| | | | |
|-----|---|---|---|
| D53 | N | N | ACCESS_ONLY_ORDER does not exists |
| D54 | N | N | Automatically created order due to port relocation |
| D55 | N | N | This WFM_STATE_CODE is invalid |
| D56 | N | N | This COPA_ID_DROP_OWNER is invalid |
| D57 | N | N | This OUT OF SLA REASON is invalid |
| D58 | N | N | LINE_STATE_PORT_N_CONV_ON is missing or invalid, must be Y or N |
| D59 | N | N | LINE_STATE_PORT_N_NA_DELIM is missing |
| D60 | N | N | This WORKINFO CODE is invalid |
| D61 | N | N | TIMESLOT > 15 is not allowed because of Performance. |
| D62 | N | N | No upload file defined |
| D63 | N | N | Invalid column name |
| D64 | N | N | Invalid BB_LEVEL_OF_SUP_SERV |
| D65 | N | N | Invalid EXCEPTION_OWNER |
| D66 | N | N | Order-Id or ADR-Type is missing or invalid |
| D67 | N | N | This ADR-Type already exists |
| D68 | N | N | SERVICE_STATUS_RETRY_INTERVAL is missing or invalid |
| D69 | N | N | VOICE_STATUS_RETRY_INTERVAL is missing or invalid |
| D70 | N | N | PORT_RESERV_RETRY_INTERVAL is missing or invalid |
| D71 | N | N | LINE_QUALI_RETRY_INTERVAL is missing or invalid |
| D72 | N | N | ASAM_RETRY_INTERVAL is missing or invalid |
| D73 | N | N | SERVICE_STATUS_RETRY_LIMIT is missing or invalid |
| D74 | N | N | VOICE_STATUS_RETRY_LIMIT is missing or invalid |
| D75 | N | N | PORT_RESERV_RETRY_LIMIT is missing or invalid |
| D76 | N | N | LINE_QUALI_RETRY_LIMIT is missing or invalid |
| D77 | N | N | ASAM_RETRY_LIMIT is missing or invalid |
| D78 | N | N | WMCMS is missing or invalid, must be Y or N |
| D79 | N | N | Move port reservation data not available |
| D80 | N | N | Cancel port reservation data not available |
| D81 | N | N | No ADDITIONAL_FACILITY provided or invalid in Unity answer for GetServiceStatus: not possible to compute Linelid and to proceed to Network-Analyzer query. |
| D82 | N | N | PORT_NR provided in Unity answer for GetServiceStatus is invalid: not possible to compute Linelid and to proceed to Network-Analyzer query. |
| D83 | N | N | Traffic light cannot be determined. (result of xDSL-Info query is ambiguous). |
| D84 | N | Y | Max. # of xDSL-Info requests for the last 60 minutes reached. Please try again later. |
| D85 | N | N | SUSPEND_APV_RETRY_INTERVAL is missing or invalid |
| D86 | N | N | Either DN_VN_SN, an address or an MI1400 must be given |
| D87 | N | N | Invalid MI1400, wrong format or too long |
| D88 | N | N | Invalid comma-separated list of numeric values |
| D89 | N | Y | Installed Base temporary error |
| D90 | N | N | Contact name is missing |
| D91 | N | N | Contact phone is missing |
| D92 | N | N | 'PORT_NR provided in Unity answer for GetServiceStatus is invalid: not possible to complete the NA-Request due to data inconsistency. OR The DSLAM is actually not actively registered in NA, because during last discovery the DSLAM was not reachable.' |
| D93 | N | N | No card is installed in the slot on the DSLAM. |
| D94 | N | N | DSLAM is Unreachable or Down. |
| D95 | N | N | Contact phone is invalid |
| D96 | N | N | TT Error Category is invalid |
| D97 | N | N | Valid for All Basic Contract Elements conflicts with valid for a specific Basis Contract Element |

| | | | |
|-----|---|---|--|
| D98 | N | N | LOV not found |
| D99 | N | N | Automatically Cancelled, multiple Orders with same Qualification Nr. caused by IE Problem (see info text in FA/TAL Start page) |
| DB1 | N | N | Not all mandatory parameters for DBC Create |
| DB2 | N | N | Not all mandatory parameters for DBC Disconnect |
| DB3 | N | N | The DBC-Rollout-Request is already in an end state |
| DB4 | N | N | DBC Disconnect aborted because of existing line is not DBC |
| DB5 | N | N | DBC Create aborted because of ALREADY EXISTING REQUEST |
| DB6 | N | N | Cancel initiated by UnityDB |
| DB7 | N | N | Queue entry is locked by backend listener |
| E00 | N | N | Field SPEED_VALUE_SHAPING_UP wrong format |
| E01 | N | N | Field SPEED_VALUE_SHAPING_DOWN wrong format |
| E02 | N | N | Number, address, lldid or start point found, but service not possible (no speed available) |
| E03 | N | N | Number, address, lldid or start point found, but service not possible (no speed available) |
| E04 | N | N | BB equipment for the requested technology is available from <date> |
| E05 | N | N | BB equipment for the requested technology not available |
| E06 | N | N | The line is not known |
| E07 | N | N | The local loop id (LLID) is not known |
| E08 | N | N | invalid input parameter |
| E09 | N | Y | LQS ULL FA Error |
| E10 | N | Y | LQS GSS NOK Result Error |
| E11 | N | N | Enduser company missing or invalid |
| E12 | N | N | Enduser address description missing or invalid |
| E13 | N | N | Measured values missing or invalid |
| E14 | N | N | The removed BB_PORT_TYPE is still referenced. |
| E15 | N | N | The provided SF_SLA does not exist. |
| E16 | N | N | The provided SA_SLA does not exist. |
| E17 | N | N | The removed Interleave_Mode is still referenced. |
| E18 | N | N | The removed Pool_Type is still referenced. |
| E19 | N | N | The provided SF_SLA_ID is invalid. |
| E20 | N | N | The provided SA_SLA_ID is invalid. |
| E21 | N | N | The provided Lieferzeit_ID is invalid |
| E22 | N | N | The provided Working_Time_ID is invalid |
| E23 | N | N | The provided Customer_suspend_Time_ID is invalid |
| E24 | N | N | Rating is invalid. |
| E25 | N | N | Service_Type is invalid |
| E26 | N | N | Data already exhausting |
| E27 | N | N | TT_ENTRY is missing |
| E28 | N | N | NOTIFICATION is missing |
| E29 | N | N | NON WORKING DAYS is missing |
| E30 | N | N | APV event data is not available |
| E31 | N | N | Order data is not available |
| E32 | N | N | Synchronisation with Voice |
| E33 | N | N | Line qualification was unsuccessful |
| E34 | N | Y | Port reservation failed |
| E35 | N | N | EVENT_ID and GROUP_ID are missing or invalid , at least one values must be available |
| E36 | N | N | CUSTOMER_ORDER_NUMBER is missing |
| E37 | N | N | Port reservation not possible due to missing data (dn_office, bb_device_location and/or dn_type) |

| | | | |
|-----|---|---|---|
| E38 | N | N | Line state not active or planned |
| E39 | N | Y | Port reservation move failed |
| E40 | N | Y | Port reservation cancel failed |
| E41 | N | N | APV_OPCODE is missing or invalid |
| E42 | N | N | NEUAS is missing |
| E43 | N | N | VALID_ACTI_DATE is missing |
| E44 | N | N | Voice annulment |
| E45 | N | N | Point of no return reached |
| E46 | N | N | GV is missing |
| E47 | N | N | No matching event entry found in the apv voice event assignment configuration |
| E48 | N | N | APV_OPCODE, GV, IS_ACTIVATION or MESSAGE_REF is missing |
| E49 | N | N | IS_ACTIVATION is missing or invalid, must be Y or N |
| E50 | N | N | MESSAGE_ref is missing or invalid, must be APVWSG |
| E51 | N | N | S_D_UEB invalid value, must be NULL or valid values from WB 126 |
| E52 | N | N | NEUAS invalid value, must be NULL or valid value from WB 205 |
| E53 | N | N | apv_voice_event_assignment does not exists |
| E54 | N | Y | Data currently not available or not in final state. Please retry later. |
| E55 | N | N | 'Modify Pending' not allowed for voice driven order |
| E56 | N | N | Port Change done by regular 2nd way order |
| E57 | N | N | Self install id is missing |
| E58 | N | N | OP_STATUS_SPEED_PROF_ID is missing |
| E59 | N | N | OP_STATUS_SPEED_PROF record does not exists |
| E60 | N | N | no matching OP_STATUS_SPEED_PROF record found |
| E61 | N | N | BB_TYPE, SELF_INSTALL_ID already exists, must be unique |
| E62 | N | N | SELF_INSTALL is invalid |
| E63 | N | N | FIRST_INTERVAL_HOURS is missing or invalid |
| E64 | N | N | REPEAT_INTERVAL_HOURS is missing or invalid |
| E65 | N | N | MAX_REPEAT is missing or invalid |
| E66 | N | N | MAX_ORDERS is missing or invalid |
| E67 | N | N | CLEANUP_DAYS is missing or invalid |
| E68 | N | N | VISIBLE_FOR_ISP is missing or invalid |
| E69 | N | N | All your selection criterias are empty, please enter your desired search values |
| E70 | N | N | Checkpoint type is missing |
| E71 | N | N | Checkpoint id is missing |
| E72 | N | N | Filename is missing |
| E73 | N | N | Filename mismatch, an other filename exists in the history table for this checkpoint type |
| E74 | N | N | Checkpoint id mismatch, this checkpoint id already exists in the history table for this checkpoint type |
| E75 | N | N | OP Status Upgrade obsolete due to broadband disconnection |
| E76 | N | N | OP_STATUS_SPEED_PROF_ONLY is missing or invalid |
| E77 | N | N | DEVICE_LOCATION_TYPE is missing or invalid |
| E78 | N | N | No service found |
| E79 | N | N | HOLD_DATETIME is invalid |
| E80 | N | N | REPEAT_COUNTER is invalid |
| E81 | N | N | ORDER_ID_OP_STATUS_UPGRADE is invalid |
| E82 | N | N | TRANS_DATETIME_OP_STATUS_UPGR is invalid |
| E83 | N | N | OP_STATUS_NEW is invalid |
| E84 | N | N | SERVICE_STATUS_RETRY_COUNT is invalid |
| E85 | N | N | LINE_QUALI_RETRY_COUNT is invalid |

| | | | |
|-----|---|---|--|
| E86 | N | N | START_GROOM_DATETIME is invalid |
| E87 | N | N | LAST_GROOM_TRIAL_DATETIME is invalid |
| E88 | N | N | GET_NIB_ORDER_ID_PREPROC is invalid |
| E89 | N | N | SELF_INSTALL start profile not possible |
| E90 | N | N | APP_BOOKING is missing or invalid. |
| E91 | N | N | TRANSACTION_ID is missing. |
| E92 | N | N | APPOINTMENT_ID is missing. |
| E93 | N | N | At least one of the mandatory fields is empty. |
| E94 | N | N | ORIGIN is missing or invalid |
| E95 | N | N | GROOMING_KIND is invalid |
| E96 | N | N | REPORT_PENDING is invalid |
| E97 | N | N | Appointment and Error-Category mismatch. |
| E98 | N | N | Number, Address, Llid, Starting Point, Socket or Binding Id group are mutually exclusive |
| E99 | N | N | Number, M1400, Address, Starting Point, Llid or Binding Id group are mutually exclusive |
| F00 | N | N | There is already a existing pending DISC-DBC-Order for this DN |
| F01 | N | N | LINE_STATE_CLEANUP_DAYS is missing or invalid, must be from 1 to 999 |
| F02 | N | N | LINE_STATE_AIH_ACTIVE is missing or invalid, must be Y or N |
| F03 | N | N | LINE_STATE_NA_MEAS_VALIDITY is missing or invalid, must be from 1 to 999 |
| F04 | N | N | LINE_STATE_LQD_VALIDITY is missing or invalid, must be from 1 to 999 |
| F05 | N | N | LINE_STATE_EXP_REP_TIME_A is missing or invalid, must be from 1 to 999 |
| F06 | N | N | LINE_STATE_EXP_REP_TIME_AC is missing or invalid, must be from 1 to 999 |
| F07 | N | N | LINE_STATE_EXP_REP_TIME_I is missing or invalid, must be from 1 to 999 |
| F08 | N | N | LINE_STATE_EXP_REP_TIME_IC is missing or invalid, must be from 1 to 999 |
| F09 | N | N | GET_SRV_STATUS_TIMEOUT_SEC is missing or invalid, must be from 1 to 9999 |
| F10 | N | N | Appointment is expired |
| F11 | N | N | Appointment is invalid or not known (not booked) in WSG |
| F12 | N | N | APPOINTMENT_ACTION is invalid or missing |
| F13 | N | N | Please provide Comment and/or Appointment |
| F14 | N | N | Please provide Appointment |
| F15 | N | N | No report item for the combination TT_KIND/CONTR_ELEMENT is configured |
| F16 | N | N | Invalid PTS |
| F17 | N | N | ANSWER_CODE is invalid or missing |
| F18 | N | N | QUALI_RESULT_CODE is invalid or missing |
| F19 | N | N | S_D_UEB is missing |
| F20 | N | N | Field Answer invalid length. |
| F21 | N | N | Field AnswerCode invalid length. |
| F22 | N | N | Field QualiResultStateBbcs invalid length. |
| F23 | N | N | Field QualiResultStateUll invalid length. |
| F24 | N | N | Field QualiResult invalid length. |
| F25 | N | N | Field QualiCommentBbcs invalid length. |
| F26 | N | N | Field QualiCommentUll invalid length. |
| F27 | N | N | No Grooming Entry found |
| F28 | N | N | No data found |
| F29 | N | N | Appointment Booking Is Not Allowed In Current Context. Please contact AM WSG. |
| F30 | N | Y | Session Expired |
| F31 | N | N | Invalid Appointment Id |
| F32 | N | N | TIBCO/NC-CIA: call rejected with invalid argument |
| F33 | N | N | TIBCO/NC-CIA: no data found |

| | | | |
|-----|---|---|--|
| F34 | N | N | TIBCO/NC-CIA: call to TIBCO/NC-CIA failed |
| F35 | N | N | TIBCO/NC-CIA: system error returned by TIBCO/NC-CIA |
| F36 | N | N | invalid Report Destination |
| F37 | N | N | No board is installed in the slot. |
| F38 | N | N | LINE_STATE_SHOW_G_PROBL_DESCR is missing or invalid, must be Y or N |
| F39 | N | N | LINE_STATE_SHOW_Y_PROBL_DESCR is missing or invalid, must be Y or N |
| F40 | N | N | LINE_STATE_SHOW_R_PROBL_DESCR is missing or invalid, must be Y or N |
| F41 | N | N | LINE_STATE_SHOW_G_PROP_REP_ACT is missing or invalid, must be Y or N |
| F42 | N | N | LINE_STATE_SHOW_Y_PROP_REP_ACT is missing or invalid, must be Y or N |
| F43 | N | N | LINE_STATE_SHOW_R_PROP_REP_ACT is missing or invalid, must be Y or N |
| F44 | N | N | Action_Def_ID is invalid. |
| F45 | N | N | Action_Cfg_ID for Work Orders must be between 0 and 999 |
| F46 | N | N | Action_Cfg_ID for Voice Messages must be between 1000 and 1999 |
| F47 | N | N | Action_Cfg_ID for Voice Messages WSG must be between 2000 and 2999 |
| F48 | N | N | Action_Cfg_ID for Voice Events must be between 3000 and 3999 |
| F49 | N | N | Action_Cfg_ID is in use |
| F50 | N | N | ACTION_CFG record not found |
| F51 | N | N | ACTION_PARAM_DEF record not found |
| F52 | N | N | PARAM_VAL is missing or invalid |
| F53 | N | N | PARAM_TEXT is missing or invalid |
| F54 | N | N | OP_STATUS is missing or invalid |
| F55 | N | N | Wrong Contract Element |
| F56 | N | N | No virtual order to reset (real only order) |
| F57 | N | N | Maintenance reset |
| F58 | N | N | Voice annulment not possible |
| F59 | N | N | Information Request does not exists |
| F60 | N | N | Information Request cannot be modified, the request is already in a end state |
| F61 | N | N | Information Request cannot be modified, no matching state is configured |
| F62 | N | N | Invalid State for Information Request detected |
| F63 | N | N | UMSA/PW OBJECT_STEP is missing or invalid |
| F64 | N | N | UMSA/PW INITIATOR is missing or invalid |
| F65 | N | N | UMSA/PW START_DATE/END_DATE are missing or invalid |
| F66 | N | N | UMSA/PW ST_NR_TYPE_UMSA or ST_NR_TYPE_UMSA is missing or invalid |
| F67 | N | N | UMSA/PW ACTIVATOR is invalid |
| F68 | N | N | PROCESS_FIB or FETCH_IPPOOL_CONFIG is missing or invalid, must be Y or N |
| F69 | N | N | PROCESS_APV_SEND, or PROCESS_APV_RECEIVE is missing or invalid, must be Y or N |
| F70 | N | N | PROCESS_MPM_SEND, or PROCESS_MPM_RECEIVE is missing or invalid, must be Y or N |
| F71 | N | N | PROCESS_LQS_UNITY is missing or invalid, must be Y or N |
| F72 | N | N | PROCESS_UNICURU is missing or invalid, must be Y or N |
| F73 | N | N | PROCESS_LIVENET_SEND, PROCESS_NA, PROCESS_AIH, PROCESS_IAPM or PROCESS_WFM is missing or invalid, must be Y or N |
| F74 | N | N | Counter id does not exists |
| F75 | N | N | Counter type does not exists |
| F76 | N | N | Maximum of requests has been exceeded for this period |
| F77 | N | N | Invalid BB_ADSL_EMU |
| F78 | N | N | Invalid Translation LOV_ID |
| F79 | N | N | Invalid List of Values |
| F80 | N | N | Invalid Notification Object |

| | | | |
|-----|---|---|---|
| F81 | N | N | Invalid Notification Object Type |
| F82 | N | N | Invalid Notification Object Step |
| F83 | N | N | Invalid Notification Activator |
| F84 | N | N | Invalid Notification Initiator |
| F85 | N | N | Invalid Notification Object State |
| F86 | N | N | Invalid Notification Definitions |
| F87 | N | N | NF_CONFIG_ADMIN Entry is referenced by NF_CONFIG_ISP |
| F88 | N | N | Invalid Reference to NF_CONFIG_ADMIN |
| F89 | N | N | NF_CONFIG_ISP Entry already exists |
| F90 | N | N | Invalid Notification Object, Notification Object Type Combination |
| F91 | N | N | Invalid or missing table name for deleting all rows |
| F92 | N | N | OWNER or QUEUE_TABLE is missing or invalid |
| F93 | N | N | JOB_ID is missing |
| F94 | N | N | Invalid JOB_NAME |
| F95 | N | N | Invalid Table- or View Name |
| F96 | N | N | Table or View is empty |
| F97 | N | N | GA_NR is missing |
| F98 | N | N | APV_RELEASE invalid value, must be NULL or valid value from WB 205 |
| F99 | N | N | PROC_ANNUL or MODE_ANNUL invalid value, must be NULL or valid value from WB 401 |
| F11 | N | N | Access Net or Tax Region is missing. |
| G00 | N | N | No Addressinformation to get gaid |
| G01 | N | Y | System Error |
| G02 | N | N | Bad Request |
| G03 | N | Y | Request Timeout |
| G04 | N | Y | Backend Resource Temporarily Not Available |
| G05 | N | Y | Backend Resource Experiences Temporary Problems |
| G06 | N | Y | Backend Resource Reports Errors |
| G07 | N | N | SG_MM invalid value, must be NULL or valid value from WB 107 |
| G08 | N | N | CFU invalid value, must be NULL or valid value from WB 205 |
| G09 | N | N | CFU_MODE invalid value, must be NULL or valid value from WB 291 |
| G10 | N | N | ST_TYPE invalid value, must be NULL or valid value from WB 109 |
| G11 | N | N | NR_STAT invalid value, must be NULL or valid value from WB 112 |
| G12 | N | N | NR_STAT invalid value, must be NULL or valid value from WB 112 |
| G13 | N | N | SCHALT_EIN_DAT or SCHALT_AUS_DAT has a wrong format must be 'DDMMYYYYHH24MI' |
| G14 | N | N | GST is invalid, must be a valid APV_OFFICE_CODE |
| G15 | N | N | EVENT_COMMENT is missing |
| G16 | N | N | APV_VOICE_EVENT_GROUP does not exists |
| G17 | N | N | APV_VOICE_EVENT does not exists |
| G18 | N | N | APV_VOICE_EVENT_GROUP_STATE is invalid |
| G19 | N | N | APV_VOICE_EVENT_STATE is invalid |
| G20 | N | N | APV_VOICE_EVENT_GROUP is already closed |
| G21 | N | N | APV_VOICE_EVENT_GROUP can only opened via APV_VOICE_EVENT |
| G22 | N | N | APV_VOICE_EVENT is already in the target state |
| G23 | N | N | APV_VOICE_EVENT_GROUP is missing |
| G24 | N | N | At least GA_NR, ORDER_ID or TIMESTAMP must be given for the selection |
| G25 | N | N | Invalid System Parameter Group |
| G26 | N | N | Unknown System |
| G27 | N | N | JOB_NAME, YEAR or MONTH is missing |

| | | | |
|-----|---|---|--|
| G28 | N | N | other job with this JOB_NAME is already running |
| G29 | N | N | Error occurred during update/delete of JOB_TABLE |
| G30 | N | N | WSG System Parameter checkbox 'Process Webservice requests to EAI-W/MPM' is checked |
| G31 | N | N | Invalid column header |
| G32 | N | N | No data found in the file |
| G33 | N | N | An error occurred while importing the file. The table is unchanged. |
| G34 | N | N | Config record does not exists |
| G35 | N | N | IR OBJECT_TYPE is missing or invalid |
| G36 | N | N | IR OBJECT_STATE_CURRENT is missing or invalid |
| G37 | N | N | IR OBJECT_STATE_NEW is missing or invalid |
| G38 | N | N | IR FIRE_EVENT is missing or invalid |
| G39 | N | N | Counter already exists |
| G40 | N | N | Table is referenced in production data, please reset database first |
| G41 | N | N | ENDUSER_NOTIFICATION_ADDRESS or ENDUSER_NOTIFICATION_LEVEL is invalid |
| G42 | N | N | ISP_APPLICATION_ID or ISP_APPLICATION_ENTITY_ID is invalid |
| G43 | N | N | Customer order is non billing relevant |
| G44 | N | N | USER_ID, SUBSERV and USER_CLASS must be provided |
| G45 | N | N | SUB_GROUP_NAME is invalid |
| G46 | N | N | SUB_GROUP_NAME, USER_CLASS, SUBSERV or SUB_GROUP_PRIV missing |
| G47 | N | N | Invalid USER_CLASS, SUBSERV |
| G48 | N | N | Not valid to add more privs than user_group |
| G49 | N | N | SUB_GROUP_NAME, USER_CLASS, SUBSERV or USER_ID missing or invalid |
| G50 | N | N | LOV_ID is missing or does not exists |
| G51 | N | N | LOV_VALUE is missing or format is invalid |
| G52 | N | N | LOV_VALUE already exists |
| G53 | N | N | DESCRIPTION_Cx, _Nx is missing or invalid |
| G54 | N | N | SORT_ORDED is invalid |
| G55 | N | N | VISIBILITY is missing or invalid |
| G56 | N | N | RESTRICTED_VAL is missing or invalid, must be Y or N |
| G57 | N | N | VALID_FROM/TO is invalid |
| G58 | N | N | ADMIN_COMMENT or INTERNAL_COMMENT is invalid |
| G59 | N | N | LOV_VALUE does not exists |
| G60 | N | N | LOV_VALUE is not allowed to delete |
| G61 | N | N | LOV_VALUE delete not possible, reference in restricted value found |
| G62 | N | N | LOV_ID_SC Value or Format is invalid |
| G63 | N | N | VISIBILITY_READ is missing or invalid |
| G64 | N | N | VISIBILITY_WRITE is missing or invalid |
| G65 | N | N | Restricted Value already exists for this ISP_ID |
| G66 | N | N | Restricted Value does not exists for this ISP_ID |
| G67 | N | N | Customer Wish Date out of range. Express Orders must have Customer Wish Date set to NOW = today + 1 working day |
| G68 | N | N | Kind of Creation = 'Synch with Voice' is not possible with Express Orders. Express Orders must be set to KoC = new |
| G69 | N | N | DELETED_ALLOWED cannot be changed from N to Y |
| G70 | N | N | 'Synchronisation with voice' is not possible with Fulfillment SLA 'Express' |
| G71 | N | N | Due to a pending Voice Order in the near future an Express Order is not possible. |
| G72 | N | N | Line state not active |
| G73 | N | N | Qualification Number is required for an Express Order |
| G74 | N | N | Onsite Support is not possible with Express Orders |
| G75 | N | N | Only Data corresponding to Appointment is modifiable |

| | | | |
|-----|---|---|---|
| G76 | N | N | Invalid Working_region |
| G77 | N | N | ORDER_COUNT_MAX is invalid |
| G78 | N | N | This Holiday_Region is referenced by a Device Location |
| G79 | N | N | REGIONAL_HOLIDAY and REGION_NUMBER must be provided |
| G80 | N | N | Provide all mandatory values |
| G81 | N | N | HOLIDAY_REGION is invalid |
| G82 | N | N | Action_Cfg_ID for Voice Events must be between 4000 and 4999 |
| G83 | N | N | Data correction entry value is missing |
| G84 | N | N | Data in the past cannot modified anymore |
| G85 | N | N | USER_ID already has a SUB_GROUP within this SERVICE |
| G86 | N | N | SUB_GROUP_NAME must be unique within ISP_ID |
| G87 | N | N | Unable to determine product category (BBCS or ULL) |
| G88 | N | N | Data correction record does not exist |
| G89 | N | N | No matching Rule-Number found |
| G90 | N | N | Data correction |
| G91 | N | N | Customer order is not a data correction order |
| G92 | N | N | BB_ADSL_EMU has to be provided. |
| G93 | N | N | A pending voice order already exists for this DN |
| G94 | N | N | DEFAULT_START_PROFILE is missing or invalid |
| G95 | N | N | OP_STATUS_SPEED_PROF, no record exists with DEFAULT_START_PROFILE = 'Y' |
| G96 | N | N | The Request could not be processed due to data inconsistency. If there is a pending BB- or a pending Voice-Order on this Access Line please try again, after the Order is completed |
| G97 | N | N | Due to technical reasons (unsupported card) Swisscom is not able to retrieve further Details for this Subscriber. |
| G98 | N | N | Starting Line Quality Diagnosis (LQD) failed |
| G99 | N | N | No services allowed for Access Contract Element |
| H00 | N | Y | No Response code found for Resolution Code 1 - 3 |
| H01 | N | Y | Add worklog is only possible when TT is in state processing or inwork |
| H02 | N | Y | Operation is no longer supported |
| H03 | N | Y | invalid Timeslot ID |
| H04 | N | N | LINE_STATE_EXP_REP_TIME_CC is missing or invalid, must be from 1 to 999 |
| H05 | N | N | Estimated Due Date, invalid Format |
| H06 | N | N | Estimated Due Date is in the past |
| H07 | N | N | Estimated Due Date is missing |
| H08 | N | N | Internal Reference, invalid value |
| H09 | N | N | Invalid grooming entry |
| H10 | N | N | Invalid network type |
| H11 | N | N | Comment too long (max. 80 characters) |
| H12 | N | N | DSLAM Name too long (max. 25 characters) |
| H13 | N | N | Card Type too long (max. 20 characters) |
| H14 | N | N | SPEED_PROFILE_USAGE is missing or invalid |
| H15 | N | N | SPEED_PROFILE_SUB_TYPE is missing or invalid |
| H16 | N | N | Speed profile NR 6xx are reserved for ADSL2+ using only |
| H17 | N | N | SPEED_PROFILE_TYPE is missing or invalid |
| H18 | N | N | SPEED_PROFILE_SUB_TYPE is missing or invalid, is only allow for access speed profiles |
| H19 | N | N | CAPABILITY_ACC_SPEED_ENABLED is missing or invalid, must be Y or N |
| H20 | N | N | Comment combination +M_EMU++ / +R_ADSL++ not allowed |
| H21 | N | N | Port mismatch |
| H22 | N | N | LQD is missing |

| | | | |
|-----|---|---|--|
| H23 | N | N | service speed profile in reserved range 600..699 for adsl2+ access speed profiles |
| H24 | N | N | access speed profile is not configured exclusive for adsl2+ |
| H25 | N | N | range 600..699 is reserved for adsl2+ access speed profiles |
| H26 | N | N | adsl2+ access speed profiles should be configured in its reserved range 600..699 |
| H27 | N | N | no dn type category configured for speed profile |
| H28 | N | N | Line state problem description mapping could not be read from the database. Please contact AM WSG or Service Desk Wholesale. |
| H29 | N | N | Config: C_KEY, C_NULLABLE, C_DESCRIPTION, C_MULTISELECT IS NULL or C_ABSTRACT_TYPE is missing |
| H30 | N | N | Config: C_NULLABLE, C_MULTISELECT invalid values must be in Y/N |
| H31 | N | N | Config: C_TYPE is missing or invalid |
| H32 | N | N | Config: pC_VALUE is missing or invalid or has a min/max violation |
| H33 | N | N | ISP ticket reference must be different for open tickets with the same DN_VN_NSN |
| H34 | N | N | Only line_state_id or tt_id can be entered on the same time |
| H35 | N | N | If a jumper action is needed a fulfillment time slot is required |
| H36 | N | N | the interface to the appropriate backend system is actually disabled |
| H37 | N | N | invalid CFG_EDD_JUMP_YES_ID |
| H38 | N | N | all values must be provided (EDD_START_TIME_FROM,EDD_START_TIME_TO,EDD_END_TIME,EDD_CHARACTERISTIC) |
| H39 | N | N | EDD_START_TIME_FROM is not valid |
| H40 | N | N | EDD_START_TIME_TO is not valid |
| H41 | N | N | EDD_END_TIME is not valid |
| H42 | N | N | EDD_CHARACTERISTIC is not valid |
| H43 | N | N | EDD_FIXED is not valid must be Y or N |
| H44 | N | N | EDD_START_DATE is missing or invalid |
| H45 | N | N | SZF_INDEX is missing or invalid |
| H46 | N | N | SZF_INDEX is missing or invalid |
| H47 | N | N | INTERFACE_ID or OPERATION_ID or PARAM_VALUE is missing |
| H48 | N | N | EDD_START_DATETIME is missing |
| H49 | N | N | START_DATETIME_FROM and START_DATETIME_TO overlap with an existing entry |
| H50 | N | N | Central Office has a length of more than 20 characters |
| H51 | N | N | OMDF Rack has a length of more than 10 characters |
| H52 | N | N | OMDF Slot is invalid, must be a number |
| H53 | N | N | OMDF Port is invalid, must be a number |
| H54 | N | N | Patch Type is invalid |
| H55 | N | N | Patch Type is missing |
| H56 | N | N | XMDF Rack has a length of more than 10 characters |
| H57 | N | N | XMDF Slot is invalid, must be a number |
| H58 | N | N | XMDF Port is invalid, must be a number |
| H59 | N | N | Breakout Cable has a length of more than 40 characters |
| H60 | N | N | Breakout Fiber is invalid, must not be longer than 30 Bytes. |
| H61 | N | N | SF SLA is missing |
| H62 | N | N | Contact Person CoPa has a length of more than 60 characters |
| H63 | N | N | Contact Person CoPa Phone has a length of more than 15 characters |
| H64 | N | N | Contact Person CoPa Mail has a length of more than 100 characters |
| H65 | N | N | First Name has a length of more than 30 characters |
| H66 | N | N | Last Name has a length of more than 30 characters |
| H67 | N | N | Street has a length of more than 30 characters |
| H68 | N | N | House Nr has a length of more than 12 characters |
| H69 | N | N | Building has a length of more than 30 characters |

| | | | |
|-----|---|---|---|
| H70 | N | N | Flat Id has a length of more than 6 characters |
| H71 | N | N | ZIP is invalid, must be a number between 1000 and 999999 |
| H72 | N | N | Additional City has a length of more than 25 characters |
| H73 | N | N | NSN is missing |
| H74 | N | N | CPE Installation is invalid |
| H75 | N | N | Contact Person has a length of more than 60 characters |
| H76 | N | N | Contact Person Phone 1 has a length of more than 15 characters |
| H77 | N | N | Contact Person Phone 2 has a length of more than 15 characters |
| H78 | N | N | Not a CoPa work order |
| H79 | N | N | CoPa ID is missing or invalid |
| H80 | N | N | Central Office is missing |
| H81 | N | N | OHDF_RACK is invalid. |
| H82 | N | N | OMDF Slot is missing |
| H83 | N | N | OMDF Port is missing |
| H84 | N | N | Patch Type is missing |
| H85 | N | N | XMDF Rack is missing |
| H86 | N | N | XMDF Slot is missing |
| H87 | N | N | XMDF Port is missing |
| H88 | N | N | Breakout Cable is missing |
| H89 | N | N | Breakout Fiber is missing |
| H90 | N | N | OTO must be given. |
| H91 | N | N | COPA Status is invalid or missing |
| H92 | N | N | This OMDF is pre/active for another NSN |
| H93 | N | N | OTO Socket id or plug_nr is missing or have wrong values |
| H94 | N | N | COPA EXT_REF has more than 80 characters |
| H95 | N | N | OTO Adress, FIRST_NAME, LAST_NAME, STREET, HOUSE_NR, BUILDING, FLAT_ID, ZIP, CITY or ADDITIONAL_CITY has a wrong value |
| H96 | N | N | OMDF CENTRAL_OFFICE, RACK, SLOT or PORT has a wrong value |
| H97 | N | N | OMDF CENTRAL_OFFICE, RACK, SLOT and PORT must be empty or filled at all |
| H98 | N | N | XMDF RACK, SLOT or PORT has a wrong value |
| H99 | N | N | XMDF RACK, SLOT or PORT must be empty or filled at all |
| I00 | N | N | Disconnect not allowed for this Layer1 or OTO. It is not in the inventory with state active. |
| I01 | N | N | BREAKOUT_CABLE or pBREAKOUT_FIBER has a wrong value |
| I02 | N | N | BREAKOUT_CABLE or pBREAKOUT_FIBER must be empty or filled at all |
| I03 | N | N | Problem code is invalid. |
| I04 | N | N | PROBLEM_DESCRIPTION or COMMENT has a wrong value |
| I05 | N | N | CONTACT_PERSON, CONTACT_PERSON_PHONE_1, CONTACT_PERSON_PHONE_2, CONTACT_PERSON_COPA, CONTACT_PERSON_COPA_PHONE, CONTACT_PERSON_COPA_MAIL, CONTACT_PERSON_ISP, CONTACT_PERSON_ISP_PHONE or CONTACT_PERSON_ISP_MAIL has a wrong value |
| I06 | N | N | Copa sa Sla is invalid |
| I07 | N | N | Copa visit Conducted is invalid |
| I08 | N | N | Disconnect not allowed. This PatchType (in the inventory) needs breakout-information. |
| I09 | N | N | CoPa-Inventory status is already "Preactive". Please check if another Inhouse-Order exists for the same OMDF. |
| I10 | N | N | CoPa-Inventory status is already "Active". Please check if another Patch-Order exists for the same OMDF. |
| I11 | N | N | No "Active" CoPa-Inventory entry found. |
| I12 | N | N | CoPa-Inventory entry does not belong to this CoPa ID. |
| I13 | N | N | CoPa-TT_ID does not exist or not belong to this CoPa ID. |
| I14 | N | N | CoPa-TT can be updated only in the states ENTERED, PROCESSING OR REJECTED. |
| I15 | N | N | CoPa-TT state change be done only in the states ENTERED, CHECKED, PROCESSING OR REJECTED. |

| | | | |
|-----|---|---|---|
| I16 | N | N | CoPa-TT state change is not allowed in this context. |
| I17 | N | N | CoPa-TT state change only allowed to CHECKED, REJECTED, CANCELED OR CLOSED. |
| I18 | N | N | Disconnect not allowed. There is an open Disc/Create-Order for this OTO ID. |
| I19 | N | N | Class of Service must Off by SessionType = PPP and Termination=@ISP |
| I20 | N | N | Fair Use Profile is not allowed by SessionType = PPP and Termination=@ISP |
| I21 | N | N | Queue entry can be removed, order is in a end state |
| I22 | N | N | Order is not transfered to POS yet |
| I23 | N | N | Automatically reset to synchronize Product Change |
| I24 | N | N | More than one open DISCONNECT for this DN/POA_ID/WOS_ID |
| I25 | N | N | This is not a valid product change. |
| I26 | N | N | Old product not found. |
| I27 | N | N | TAX_REGION is invalid. |
| I28 | N | N | UNITY_ORDER_NR is missing. |
| I29 | N | N | Technology change not supported |
| I30 | N | N | A pending Data Correction entry already exists for this DN |
| I31 | N | N | Prioritize 2nd way order flag is invalid |
| I32 | N | N | Fast processing flag is invalid |
| I33 | N | N | Fib Update flag is invalid |
| I34 | N | N | BB_PRIO_FLAG is invalid |
| I35 | N | N | Product Change requires WOS_ID. |
| I36 | N | N | Inst_type, Rel_nr or Path is empty. |
| I37 | N | N | Streaming under ADSL is not supported. Please reduce Streaming first. |
| I38 | N | N | Invalid service mix-ID. |
| I39 | N | N | Non unique service mix |
| I40 | N | N | Mandatory Value for Copa Worklog is missing |
| I41 | N | N | Port reservation not necessary |
| I42 | N | N | Conflicting Network-Type restrictions prevent order fulfillment |
| I43 | N | N | PO-Name is missing or invalid |
| I44 | N | N | GAIA-Id is missing or invalid |
| I45 | N | N | ACCESS-Id is missing or invalid |
| I46 | N | N | Fast Processing is not possible because the DSLAM is being migrated |
| I47 | N | N | WSG System Parameter checkbox 'Process SEND 2nd way requests to TIBCO' is checked |
| I48 | N | N | This Port is in migration. |
| I49 | N | N | There was a not permanent error in processing the getxdslport-call. |
| I50 | N | N | There is already an order with this correlationID. |
| I51 | N | N | No Best Effort service active. Add Streaming/Real Time not supported. |
| I52 | N | N | ISP_ID_TO is missing. |
| I53 | N | N | TT_STATE or TT_STATE_ITSM is invalid or not mapping. |
| I54 | N | N | TT_STATE or TT_STATE_ITSM must be available. |
| I55 | N | N | TT_STATE_REASON is invalid or not mapping. |
| I56 | N | N | RESOLUTION_CODE is invalid. |
| I57 | N | N | PROBLEM_CODE is not mapping. |
| I58 | N | N | SPEED_PROFILE_HINT is only valid for access-speeds. |
| I59 | N | N | QUEUE_NAME, INTERFACE_NAME, MSG_TYPE or XML_DOK are empty. |
| I60 | N | N | max. # of retries reached. |
| I61 | N | N | Give either a DN/VN/NSN or OTO ID with Plug Nr or Partner Label with Plug Nr |
| I62 | N | N | At this location, Streaming with BbType ADSL is not possible |
| I63 | N | N | Retriable is missing or invalid |

| | | | |
|-----|---|---|---|
| I64 | N | N | Error Code is missing or invalid |
| I65 | N | N | Interface is invalid |
| I66 | N | N | Error Text is to long |
| I67 | N | N | Error code must be unique per interface or for all interfaces when interface is not given |
| I68 | N | N | Vectoring group value is to long |
| I69 | N | N | Isp Segment is invalid |
| I70 | N | N | Port reservation is not possible for this site category |
| I71 | N | N | Site category is missing or invalid |
| I72 | N | N | Vectoring group is missing or invalid |
| I73 | N | N | QUALIFICATION_NBR/INDEX must be empty when supress LQS is selected |
| I74 | N | N | ITSM_ID already exists. |
| I75 | N | N | Multiple entries for this filename. |
| I76 | N | N | Filename is not valid. |
| I77 | N | Y | Wait for VoiceEventGroup GetSrvStatus completion. |
| I78 | N | Y | Invalid value for FIRST_INHOUSE. |
| I79 | N | Y | Fibre Inhouse Installation request is missing. |
| I80 | N | Y | DN/VN/NSN or OTO ID with Plug Nr is needed for this Contract Element |
| I81 | N | Y | A change of a Contract Element is only allowed inside of a itsm - or livenet trouble ticket |
| I82 | N | Y | ANSNR is invalid |
| I83 | N | Y | Neither a dnVnNsn nor a dslam is defined |
| I84 | N | Y | CPE_NAME is invalid |
| I85 | N | Y | CPE_FIRMWARE is invalid |
| I86 | N | Y | CPE_VECTORING_CATEGORY is invalid |
| I87 | N | Y | CPE_HARDWARE_VECTORING_CAPABLE is invalid |
| I88 | N | Y | CPE_FIRMWARE_VECTORING_CAPABLE is invalid |
| I89 | N | Y | DATE_OF_DETECTION is invalid |
| I90 | N | Y | ACTION_CODE is invalid |
| I91 | N | Y | ACTION_PRIORITY is invalid |
| I92 | N | Y | PLAN_DATE is invalid |
| I93 | N | Y | FILE_CREATION_DATE is invalid |
| I94 | N | Y | Atleast DN/VN/NSN or OTO ID is needed |
| I95 | N | Y | Network Type Old is missing |
| I96 | N | Y | Network Type New is missing |
| I97 | N | Y | Either ENDUSER_NAME/PHONE or CONTACT_PERSON_LAST_NAME/PHONE must be entered for livenet tickets |
| I98 | N | Y | Mandatory Value for tt Worklog is missing |
| I99 | N | Y | GROUP_NR or TT_ID has to be entered for tt_work_log selection |
| IGN | N | N | Ignore error and return ok to the caller. |
| IR0 | N | N | DSLAM has been migrated |
| J00 | N | N | DBC Rollout is disabled |
| J01 | N | Y | Socket ID / Plug Nr must be provided by Swisscom (via Modify Pending Order) |
| J02 | N | Y | Either Socket or Address is missing |
| J03 | N | Y | Either Socket or Address is allowed |
| J04 | N | Y | FIRST_NAME, LAST_NAME, STREET, HOUSE_NR, ZIP or CITY has a wrong value |
| J05 | N | Y | CONTEXT_ID, APPOINTMENT_ID, APPOINTMENT_START_DATETIME or APPOINTMENT_END_DATETIME is missing |
| J06 | N | Y | CONTEXT_ID has a wrong value |
| J07 | N | N | Incident Id is missing |
| J08 | N | N | Incident not found |
| J09 | N | Y | Trouble Ticket cannot be created, an order is pending for this DN or OTO_ID |

| | | | |
|-----|---|---|---|
| J10 | N | N | Equipment Type is required for copper |
| J11 | N | Y | GETXDSLPORTMIGRRETRYLIMIT is missing or invalid |
| J12 | N | Y | GETXDSLPORTWAITRETRYINTERVAL is missing or invalid |
| J13 | N | Y | GETXDSLPORTWAITRETRYLIMIT is missing or invalid |
| J14 | N | Y | GETXDSLPORTMIGREMAIL is missing |
| J15 | N | Y | GETXDSLPORTMIGRRETRYINTERVAL is missing or invalid |
| J16 | N | N | Rollback not possible anymore |
| J17 | N | N | This service is currently not available. |
| J18 | N | N | Invalid WOS_ID |
| J19 | N | N | Invalid LL_STATE_BB |
| J20 | N | N | Speed profile does not match with requested AccessProfileType (fix/flex) |
| J21 | N | N | Filename is longer than the allowed 150. |
| J22 | N | N | VDSL_ACCESS_SPEED_USE_TYPE is invalid. |
| J23 | N | N | PSD_CLASS is missing or invalid. |
| J24 | N | N | SPEED_PROFILE/PSD_CLASS/INTERLEAVE_MODE combination already exists. |
| J25 | N | N | SPEED_PROF_INTERLEAVE_PSD record does not exists. |
| J26 | N | N | SPEED_PROF_INTERLEAVE_PSD ID ist missing or invalid. |
| J27 | N | N | TECHNOLOGY_TYPE is missing or invalid |
| J28 | N | N | LOCAL_EVENT_ID is missing or invalid |
| J29 | N | N | DSLAM_TYPE is missing or invalid. |
| J30 | N | N | Plug is active. Qualify with BusinessType Relocation, if appropriate. |
| J31 | N | N | REPORT_TYPE is missing |
| J32 | N | N | Parent Information Request is missing |
| J33 | N | N | Error Message is is invalid or missing, Format = 0-9,A-Z Length = 3 |
| J34 | N | N | RETRIABLE is is invalid or missing, Must be Y/N |
| J35 | N | N | OBSOLETE is is invalid or missing, Must be Y/N |
| J36 | N | N | TRANS_APPL_CONTEXT is is invalid or missing |
| J37 | N | N | Report parent record is already in a end state, no child records can be processes anymore |
| J38 | N | N | No lines found |
| J39 | N | N | PTS Phone Number is missing |
| J40 | N | N | PTS Phone wrong format or too long |
| J41 | N | N | Quali index does not point to a Service Speed |
| J42 | N | N | The COM date is in the future and therefore an order is not possible yet |
| J43 | N | N | Project ID is invalid |
| J44 | N | N | Reason is not in LOV_MIGRATION_REASON or already used. |
| J45 | N | N | Cancelled because of Reset Virtual Order |
| J46 | N | N | Book of appointment is not possible any more |
| J47 | N | N | Calculate of appointment is not possible any more |
| J48 | N | N | Cancel of appointment is not possible any more |
| J49 | N | N | There are still entries in CUSTOMER_NOTIFICATION_DATE for this project |
| J50 | N | N | There are still entries in CUSTOMER_NOTIFICATION_DATE for this project and reasonID |
| J51 | N | N | Not all necessary values provided |
| J52 | N | N | This combination is not defined in wsg_operation_def |
| J53 | N | N | FIC with SF-SLA not possible |
| J54 | N | N | Quali nok |
| J55 | N | N | No changes were detected. Please try again with another CWD. |
| J56 | N | N | CWD does not match with production control requirements. |
| J57 | N | N | OTO/Plug or Layer1 Connection ID must be available. |

| | | | |
|-----|---|---|--|
| J58 | N | Y | At the moment WSG is unable to process this express port relocate in a timely manner. Please try again later or submit the request with normal priority. |
| J59 | N | Y | Currently the subscribers line is being migrated and therefore no trouble tickets are accepted. |
| J60 | N | Y | The current reschedule is not finished yet. |
| J61 | N | Y | Due to a blocking order WSG is unable to process this express port relocate in a timely manner. Please try again later or submit the request with normal priority. |
| J62 | N | Y | Address Phone is invalid 10-15 digits expected |
| J63 | N | N | Order has been cancelled or rejected |
| J64 | N | N | is not a date |
| J65 | N | N | is not a number |
| J66 | N | N | is not hexadecimal |
| J67 | N | N | is not a list of value |
| J68 | N | N | Report output error |
| J69 | N | N | Report error |
| J70 | N | N | EDAYS is missing or invalid, must be greater than 0 |
| J71 | N | N | LQS_FIBER_BEP record does not exist |
| J72 | N | N | USE_CASE_ID is invalid or missing |
| J73 | N | N | LQS_FIBER_PLUGS record does not exist |
| J74 | N | N | BREAKOUT_CABLE_DISC and/or BREAKOUT_FIBER_DISC are missing |
| J75 | N | N | DBC Create aborted because of pending ISP driven CREATE order on same line |
| J76 | N | N | DBC Create aborted because of pending TDM activation on same line |
| J77 | N | N | DBC Create aborted because of blocking order for same line |
| J78 | N | N | DBC Disconnect aborted because of pending ISP driven order on same line |
| J79 | N | N | DBC Disconnect aborted because of blocking order for same line |
| J80 | N | N | Synch Order not allowed for Patch Type V2 |
| J81 | N | N | CFS_INSTANCE_ID_DISC and/or LAYER1_CONNECTION_ID_DISC are missing |
| J82 | N | N | Use case is assurance driven: Connected is with patch type V1. For the new connection patch type V1 or V1plus is required. |
| J83 | N | N | Use case is assurance driven: Connected is with patch type V1plus. For the new connection patch type V1plus is required. |
| J84 | N | N | Use case is assurance driven: Connected is with patch type V3. For the new connection patch type V3 is required. |
| J85 | N | N | DBC Rebuild aborted because inactive splitter port is missing or ambiguous |
| J86 | N | N | Invalid Request: City or ZIP must be set |
| J87 | N | N | Technology is ADSL2+. Grooming will be initiated by UnityDB. |
| J88 | N | N | Express not allowed if inhouse installation is required |
| J89 | N | N | V1 to V1 and V1+ to V1 is not a supported fulfillment case |
| J90 | N | N | QUALIFICATION_NBR or PREV_CONNECTED_PLUG_NR is missing |
| J91 | N | N | CWD not in range |
| J92 | N | N | Company/customer info must be provided |
| J93 | N | N | Business type does not match Qualification business type |
| J94 | N | N | POOL2_FIBER_ENABLED is missing or invalid, must be Y or N |
| J95 | N | N | ISP is not enabled to use pool2 |
| J96 | N | N | No Clima Id found |
| J97 | N | N | No Clima Customer found |
| J98 | N | N | No Clima Line Information found |
| J99 | N | N | SPEED_PROFILE_NR_ACCESS_SB does not match with TECHNOLOGY_TYPE |
| K01 | N | N | Unexpected session context, this task does not support to work simultaneous in two windows |
| M01 | N | N | Maint_run_number invalid form |
| M02 | N | N | Maint_run_number invalid |
| M03 | N | N | Creation_type invalid |
| M04 | N | N | Starting_time invalid |

| | | | |
|-----|---|---|--|
| M05 | N | N | Repeating_time invalid |
| M06 | N | N | Repeating_time to big |
| M07 | N | N | Package_size invalid |
| M08 | N | N | Package_size to big |
| M09 | N | N | ERROR_ACTION invalid |
| M10 | N | N | ERROR_ACTION to big |
| M11 | N | N | Column_Names is empty |
| M12 | N | N | Column_Values is empty |
| M13 | N | N | RUNNING_STATE invalid |
| M14 | N | N | RUNNING_STATE to big |
| M15 | N | N | ORDER_STATE must be selected within this ORDER_TYPE |
| M16 | N | N | ORDER_STATE needs a value within this ORDER_TYPE |
| M17 | N | N | No data in external CSV. |
| M18 | N | N | Invalid value in external data |
| M19 | N | N | MOD_MAINT_REPORT invalid |
| M20 | N | N | NF_PROCESS is missing or invalid, must be Y or N |
| M21 | N | N | NF_MAX_NR_PER_REQ is invalid |
| M22 | N | N | NF_DAYS_AVAIL_ONLINE is invalid |
| M23 | N | N | NF_DAYS_AVAIL_PHYSICAL is invalid |
| M24 | N | N | Invalid Operation Type |
| N00 | N | N | Invalid installation request information |
| N01 | N | N | Invalid hardware delivery date |
| N02 | N | N | Invalid hardware delivery location |
| N03 | N | N | Invalid hardware external reference |
| N04 | N | N | Invalid hardware type |
| N05 | N | N | Invalid installation type |
| N06 | N | N | Invalid installation date/time |
| N07 | N | N | Invalid OP_STATUS |
| N08 | N | N | Trouble Ticket not found |
| N09 | N | N | Data correction entry not found |
| N10 | N | N | Inconsistency Group is invalid |
| N11 | N | N | Inconsistency Pattern L1 is invalid |
| N12 | N | N | Inconsistency Pattern L2 is invalid |
| N13 | N | N | Source System for Data Correction is invalid |
| N14 | N | N | Data Correction State is invalid |
| N15 | N | N | Confirm User is invalid |
| N16 | N | N | Basis Creation or Basis Modification SF SLA Express –xxx without Qualification is not allowed. |
| N17 | N | N | No operation log entry found. |
| N18 | N | N | Data Correction Id is missing. |
| N19 | N | N | Data correction entry has no customer order. |
| N20 | N | N | Due to a port shortage situation an express order is not allowed. |
| N21 | N | N | WSG System Parameter checkbox 'Process SEND requests to TIBCO' is checked |
| N22 | N | N | SOCKET_ID is missing or invalid |
| N23 | N | N | PLUG_NR is missing or invalid |
| N24 | N | N | ACCESS_ID is missing or invalid |
| N25 | N | N | Number, Address, Llid or Socket group are mutually exclusive |
| N26 | N | N | Service Availability Qualification for fiber is only available by address or by socket |
| N27 | N | N | Service Qualification for fiber is only available by socket. |

| | | | |
|-----|---|---|---|
| N28 | N | N | Qualification by socket is only available for fiber |
| N29 | N | N | CLASS_OF_SERVICE is invalid |
| N30 | N | N | FAIR_USE_SPEED_PROFILE_NR is invalid |
| N31 | N | N | WFM_SZF_RETRY_INTERVAL is missing or invalid |
| N32 | N | N | WFM_SZF_RETRY_LIMIT is missing or invalid |
| N33 | N | N | PROCESS_TIBCO_1ST_TIM_ACT_SEND is missing or invalid, must be Y or N |
| N34 | N | N | FIBER_MANUAL_HANDLING is missing or invalid, must be Y or N |
| N35 | N | N | SZF Slot_Type is missing or invalid |
| N36 | N | N | SZF Priority missing or invalid |
| N37 | N | Y | SZF Wfm backend error |
| N38 | N | N | Synch type is invalid |
| N39 | N | N | ONP Flag is invalid |
| N40 | N | N | APP Flag is invalid |
| N41 | N | N | Working day is missing or invalid |
| N42 | N | N | SECOND_WAY_FAD Flag is missing or invalid |
| N43 | N | N | Default time must be entered for orgin = 'DEF' |
| N44 | N | N | No default time is allowed for orgin = 'APP' |
| N45 | N | N | Procdution Control record does not exist |
| N46 | N | N | Port Reservation returned non-emulated ADSL port |
| N47 | N | N | BILLING_ZONE is missing |
| N48 | N | N | PROCESS_TIBCO_WFM_SEND is missing or invalid, must be Y or N |
| N49 | N | N | PROCESS_TIBCO_FIBER_QUALI is missing or invalid, must be Y or N |
| N50 | N | N | SYNCH_NAKED_TO_NAKED is missing or invalid, must be Y or N |
| N51 | N | Y | TIBCO/WFM is temporarily not available |
| N52 | N | N | End user notification type is missing or invalid |
| N53 | N | N | End user notification address is missing or invalid |
| N54 | N | N | Measured ISP Values has a length of more than 64K characters |
| N55 | N | N | SZF Location not found |
| N56 | N | N | SZF Service not found |
| N57 | N | N | SZF Invalid response type |
| N58 | N | N | POA Flag is invalid |
| N59 | N | N | SZF Origin is invalid |
| N60 | N | N | Process fiber qualification requests is disabled |
| N61 | N | N | Invalid combination of service mix and BB Type(s) |
| N62 | N | N | Requested BB_TYPE does not match with qualification result |
| N63 | N | N | Requested Contract Element does not match with qualification result |
| N64 | N | N | Address can not be deleted, referenced in other isp contact |
| N65 | N | N | Address can not be deleted, is the only address of this ISP |
| N66 | N | N | ISP_CONTACT base record is missing |
| N67 | N | N | Fiber service qualification not available (manual fiber handling). Please contact SPOC. |
| N68 | N | N | On this plug broadband access already exists, only modify or disconnect allowed |
| N69 | N | N | On this plug broadband access already exists |
| N70 | N | N | Requested and existing Access Id's do not match |
| N71 | N | N | List of addresses are not complete, please reuse a more specific address. |
| N72 | N | N | A pending work order already exists for this Socket ID / Plug Nr |
| N73 | N | N | EXPORT_SC is missing or invalid, must be Y or N |
| N74 | N | N | No location found |
| N75 | N | N | DELETE_ALLOWED is missing or invalid, must be Y or N |

| | | | |
|-----|---|---|---|
| N76 | N | N | SPEED_UP/DOWN is missing or invalid, must be like max2000, 20000 or 5000..2000 |
| N77 | N | N | This Lov is static, no update,delete or insert is allowed |
| N78 | N | N | Splitter Port is too long |
| N79 | N | N | Requested DSLAM_TYPE does not match with resulting DSLAM_TYPE |
| N80 | N | N | Requested ADSL_EMU must be yes for this service mix |
| N81 | N | N | Entry is obsolete |
| N82 | N | N | DSLAM_TYPE is invalid |
| N83 | N | N | INTERLEAVE_MODE_UNITY_DETER is missing or invalid, must be Y or N |
| N84 | N | N | GET_SERVICE_STATUS_TO_BACKEND is missing or invalid, must be Y or N |
| N85 | N | N | Transitfile record does not exists |
| N86 | N | N | Filetype Id is missing |
| N87 | N | N | Filesize is missing |
| N88 | N | N | Filesize is missing |
| N89 | N | N | PROKU_MAIL_ADRESS is missing |
| N90 | N | N | Appointment Id differs from that of the qualification |
| N91 | N | N | Appointment not valid |
| N92 | N | N | ISP is not sa_sla_overrule enabled |
| N93 | N | N | CPE mismatch |
| N94 | N | N | pDATA is empty |
| N95 | N | N | TT_XDSL_INFO_REQUIRED must be Y or N |
| N96 | N | N | Conflicting DSLAM-Type restrictions prevent order fulfillment |
| N97 | N | N | Start Change Profile failed |
| N98 | N | N | DSLAM in migration |
| N99 | N | N | History flag is not allowed for this query |
| OC1 | N | N | No Metadata found, Please load Metadata first |
| OC2 | N | N | The record cannot be changed anymore because it was changed in the meantime |
| OC3 | N | N | The temporary modify record does not exists anymore |
| OC4 | N | N | Change log id is missing or invalid |
| OC5 | N | N | FORM_NAME id is missing or invalid |
| OC6 | N | N | Cancel ist not allowed anymore, APV Step P301010 has been allready received for this order |
| OC7 | N | N | Cancel ist not allowed anymore, 2nd Way Order is in progress |
| OC8 | N | N | Cancel request processed. |
| OC9 | N | N | Request has been cancelled. |
| OCA | N | N | No pending port relocate found. |
| OCB | N | N | WO_COPA_ADR record does not exist |
| OCC | N | N | TT_COPA_INC record does not exist |
| OCD | N | N | WO_COPA_OTO_LABEL record does not exist |
| OCE | N | N | WO_FIO_ADR record does not exist |
| OCF | N | N | WO_LAYER1 record does not exist |
| OCG | N | N | TT_ACCESS record does not exist |
| OCH | N | N | WT_TICKET record does not exist |
| OT1 | N | N | Not all values provided for insert OT_QUERY_FIELD. |
| OT2 | N | N | These key values do not match for update OT_QUERY_FIELD. |
| OT3 | N | N | Not all values are provided for querying OT_QUERY_FIELD. |
| Q51 | N | N | The binding Id is not known |
| Q52 | N | N | ReturnSpeedAtNok is only supported for the operation srvQualiByAddress and srvQualifyByStartPoint |
| R00 | X | N | decisionRequest invalid |
| R01 | X | N | requestType invalid |

| | | | |
|-----|---|---|---|
| R02 | X | N | bbCustomerClass invalid |
| R03 | X | N | preferredBbType invalid |
| R04 | X | N | wsgContext invalid |
| R05 | X | N | isplID invalid |
| R06 | X | N | No requestedContractElement available |
| R07 | X | N | No qualificationResult available |
| R08 | X | N | id in installedContractElement invalid |
| R09 | X | N | description in installedContractElement invalid |
| R10 | X | N | isBaseProduct in installedContractElement invalid |
| R11 | X | N | orderType in installedContractElement invalid |
| R12 | X | N | techService in installedContractElement invalid |
| R13 | X | N | bbType in installedContractElement invalid |
| R14 | X | N | sessionType in installedContractElement invalid |
| R15 | X | N | terminationType in installedContractElement invalid |
| R16 | X | N | pipeType in installedContractElement invalid |
| R17 | X | N | No speed in installedContractElement available |
| R18 | X | N | id in requestedContractElement invalid |
| R19 | X | N | description in requestedContractElement invalid |
| R20 | X | N | isBaseProduct in requestedContractElement invalid |
| R21 | X | N | orderType in requestedContractElement invalid |
| R22 | X | N | techService in requestedContractElement invalid |
| R23 | X | N | bbType in requestedContractElement invalid |
| R24 | N | N | Streaming with Session Typ PPP not possible. |
| R25 | X | N | terminationType in requestedContractElement invalid |
| R26 | X | N | pipeType in requestedContractElement invalid |
| R27 | X | N | speed in requestedContractElement available |
| R28 | X | N | profileNumber in speed in installedContractElement invalid |
| R29 | X | N | No profileName in speed in installedContractElement available |
| R30 | X | N | maxDown in speed in installedContractElement invalid |
| R31 | X | N | maxUp in speed in installedContractElement invalid |
| R32 | X | N | in speed in installedContractElement invalid |
| R33 | X | N | minUp in speed in installedContractElement invalid |
| R34 | X | N | profileNumber in speed in requestedContractElement invalid |
| R35 | X | N | No profileName in speed in requestedContractElement available |
| R36 | X | N | maxDown in speed in requestedContractElement invalid |
| R37 | X | N | maxUp in speed in requestedContractElement invalid |
| R38 | X | N | minDown in speed in requestedContractElement invalid |
| R39 | X | N | minUp in speed in requestedContractElement invalid |
| R40 | X | N | bbType in qualificationResult invalid |
| R41 | X | N | No speed in qualificationResult available |
| R42 | X | N | bbDeviceLocation in qualificationResult invalid |
| R43 | X | N | dnOffice in qualificationResult invalid |
| R45 | X | N | profileNumber in speed in qualificationResult invalid |
| R46 | X | N | No profileName in speed in qualificationResult available |
| R47 | X | N | maxDown in speed in qualificationResult invalid |
| R48 | X | N | maxUp in speed in qualificationResult invalid |
| R49 | X | N | minDown in speed in qualificationResult invalid |
| R50 | X | N | minUp in speed in qualificationResult invalid |

| | | | |
|-----|---|---|---|
| R51 | X | N | more than one base product is not allowed in installed ContrEles |
| R52 | X | N | more than one base product is not allowed in requested ContrEles |
| R53 | X | N | same id is not allowed in installed ContrEles multiple times |
| R54 | X | N | same id is not allowed in requested ContrEles multiple times |
| R55 | X | N | exactly one base product is allowed in installed ContrEles, except with orderType CREATE |
| R56 | X | N | with orderType CREATE are no installed ContrEles allowed |
| R57 | X | N | with orderType CREATE only one base product is allowed in requested ContrEles |
| R58 | X | N | with orderType MODIFY for a base product, the same id must exist in one installed ContrEle and one requested Contrele |
| R59 | X | N | with orderType MODIFY for an add-on, the same id must exist in one installed ContrEle and one requested Contrele |
| R60 | X | N | orderType ADD for an add-on, the same id may only exist in a requested Contrele and not in an installed ContrEle |
| R61 | X | N | orderType ADD is only for add-ons allowed |
| R62 | X | N | orderType REDUCE is only for add-ons allowed |
| R63 | X | N | with orderType REDUCE for an add-on, the same id must exist in a requested Contrele and in an installed ContrEle |
| R64 | X | N | orderType ISP-CHANGE is only once in a requested ContrEle in a base product allowed |
| R65 | X | N | with orderType ISP-CHANGE, the same id must exist in one installed ContrEle and one requested Contrele |
| R66 | X | N | orderType ISP-CHANGE, no other orderType is allowed, except ADD |
| R67 | X | N | Invalid responseType received |
| RC0 | X | N | Reduction by Change Matrix. Technology not covered by Matrix |
| RC1 | X | N | Reduction by Change Matrix. Values bbType, sessionType, terminationType or pipeType not valid in Matrix |
| RC2 | X | N | Reduction by Change Matrix. Priorities in Technologies are identical |
| RD0 | X | N | SLA Request. Error with database connection |
| RD1 | X | N | SLA Request. No Contract Element ID was returned |
| RE0 | X | N | Prepare Decision Response. Error in preparing response |
| RL0 | X | N | Reduction by SLA. No Contract Element has a valid SLA |
| RM0 | X | N | Reduction by Marketing. No Service-Mix available |
| RM1 | X | N | Reduction by Marketing. No Technology with allowed Service-Mix available |
| RP0 | X | N | Reduction by Preferred bbType. With the preferred bbType is no technology available |
| RS0 | X | N | Reduction by Requested Speed. No speed for base product available |
| RS1 | X | N | Reduction by Requested Speed. No speed for add-on available |
| RT0 | X | N | Reduction by Requested sessionType. With the requested sessionType is no technology available |
| RY0 | X | N | Reduction by Priority. No technology with priority available |
| S00 | N | N | Modify to Session_Type PPP not allowed with active Service 'Streaming' |
| S01 | N | N | Modify to Session_Type PPP not allowed with active Service 'Real Time' |
| S02 | N | N | Modify from 'BBCS-on-TDM' to 'BBCS-standalone' not allowed (you have to terminate the TDM contract and then create a 'BBCS-standalone') |
| S03 | N | N | Modify from 'BBCS-standalone' to 'BBCS-on-TDM' not allowed (you have to disconnect the 'BBCS-standalone' and then create a 'BBCS-on-TDM') |
| S04 | N | N | no broadband access or service found, Disconnect not possible |
| S05 | N | N | no broadband access or service found, Disconnect not possible |
| S06 | N | N | Add Real Time only possible on session type DHCP, first modify to Session_Type DHCP |
| S07 | N | N | no broadband access or service found, ADD service not possible |
| S08 | N | N | no broadband access or service found, ADD service not possible |
| S09 | N | N | No Best Effort service active. Reduce not supported. |
| S10 | N | N | No BBCS existing, CHANGE is not possible |
| S11 | N | N | Service Best Effort does not exist, CHANGE is not possible |
| S12 | N | N | Service STREAMING does not exist, CHANGE is not possible |
| S13 | N | N | Service Real Time does not exist, CHANGE is not possible |
| S14 | N | N | Add TV only possible on session type DHCP, first modify to Session_Type DHCP |
| S15 | N | N | The Service Mix does not allow to Modify to SDSL. Please Reduce Streaming first |

| | | | |
|-----|---|---|---|
| S16 | N | N | blocking Voice-Order, will be handled by SPOC_BBCS |
| S17 | N | N | Due to a blocking voice order your order cannot be processed. |
| TT0 | N | N | This state change is not configured. |
| V00 | N | N | |
| V01 | N | N | GA Nr not known |
| V02 | N | N | APV version of BO does not match APV version of Geschaef |
| V03 | N | N | Duplicate APV_STEP_ID |
| V04 | N | N | Duplicate GA-Nr |
| V05 | N | N | Invalid step direction |
| V06 | N | N | Invalid BOCA_COUNT |
| V07 | N | N | Can't find BO for given WSG_STEP_ID / STEP_DIRECTION |
| V08 | N | N | Invalid ORDER_ID |
| V09 | N | N | APV Geschaef is closed |
| V10 | N | N | No matching BBCS response found |
| V11 | N | N | BO /BOCA already exists |
| V12 | N | N | Invalid APV_GESCHAEFTS_STATUS |
| V13 | N | N | Geschäft/Flow already exists |
| V14 | N | N | BO / BOCA does not exist |
| V15 | N | N | |
| V16 | N | N | Response Map / Attr already exists |
| V17 | N | N | Response Map / Attr does not exists |
| V18 | N | N | Flow does not exists |
| V19 | N | N | BO successfully sent to APV |
| V20 | N | N | Unrecoverable BO send error |
| V21 | N | N | BO send error, possibly recoverable |
| V22 | N | N | Inconsistent BO, unrecoverable, but not fatal |
| V23 | N | N | Inconsistent BO, unrecoverable and fatal, causing flow abort |
| V24 | N | N | Inconsistent BO, waiting for manual correction |
| V25 | N | N | BO has been superseded by a corrected BO |
| V26 | N | N | BO requesting OT attention |
| V27 | N | N | BO requesting OT intervention |
| V28 | N | N | OT attention acknowledged |
| V29 | N | N | OT intervention acknowledged |
| V30 | N | N | No timer entry found |
| V31 | N | N | Invalid date/time specification |
| V32 | N | N | Ambiguous BBCS response mapping |
| V33 | N | N | Invalid response transaction type, must be in (rsp_svr_crea, rsp_svr_modi, rsp_svr_disc, rsp_svr_aorc, rsp_orp_info, rsp_svr_chisp) |
| V34 | N | N | Ambiguous BBCS Office - APV Office mapping |
| V35 | N | N | ISPs web service interface disabled. |
| VEC | N | N | Vectoring will be enabled at the new location. |

2.2 List of Qualifications Messages

2.2.1 List of BBCS Qualification Messages

| MessageID | BBCS_Result | Message_Text |
|-----------|-------------|---|
| Q00 | ok | This telephone line is suitable for xDSL. |
| Q01 | ok_stao | This telephone line is suitable for xDSL. |
| Q02 | nok | The telephone number is not known. |
| Q03 | nok | The address is not known. |
| Q04 | nok | The startpoint is not known. |
| Q05 | nok | The lld is not known. |
| Q06 | nok | The m1400 number is not known. |
| Q07 | nok | A broadband connection is not possible due to a technical restriction. |
| Q08 | nok | A telephone system with DDI (Direct Dialing In) has been identified. Please enter the billing number of the telephone line directly or refer to your Internet service provider for this information. |
| Q09 | nok | Unfortunately this telephone line is not suitable for xDSL. We apologise for any inconvenience. An additional service is already running at the selected number. For further information and assistance, Please contact the network operator. |
| Q10 | planned | The associated local exchange is not yet equipped with the required infrastructure. The upgrade is planned. |
| Q10 | planned | The associated local exchange is not yet equipped with the required infrastructure. The upgrade is scheduled. |
| Q11 | nok | The associated local exchange is not yet equipped with the required infrastructure. |
| Q12 | nok | The quality of the subscriber line does not meet the standards required for xDSL. |
| Q13 | nok | The subscriber line between the local exchange and your telephone connection is too long. We regret that xDSL is only possible up to a certain distance from the exchange. |
| Q14 | nok | Invalid Request |
| Q15 | nok | Invalid ISP ID or HTTP Request Header is missing |
| Q16 | nok | Invalid Reply from UnityDB |
| Q17 | nok | System Error |
| Q18 | nok | The request data are too unexact. |
| Q19 | nok | There is no connection between your telephone and the local exchange. |
| Q20 | nok | A broadband connection is not possible. |
| Q21 | nok | Internal Data Error |
| Q21 | nok | Qualification failed, please try again using 'Qualification by Address' |
| Q22 | nok | The requested device location is not reachable. |
| Q23 | nok | Internal Data Error |
| Q23 | nok | Invalid or missing input values |
| Q24 | nok | S-TAL is not possible. |
| Q24 | nok | TAL is not possible. |
| Q25 | nok | The requested technology is not allowed for S-TAL. |
| Q26 | nok | A broadband connection is not possible because there is no valid copper connection to a local exchange with broadband equipment |
| Q27 | nok | A broadband connection is not possible because there is no valid copper connection to a local exchange with broadband equipment. |
| Q28 | nok | BBCS is not possible because the connection would violate the spectrum management. |

| MessageID | BBCS_Result | Message_Text |
|-----------|-------------|--|
| Q29 | nok | No copper available at the moment. |
| Q30 | nok | The associated local exchange is fully equipped with the required infrastructure but there are no free resources at the moment. |
| Q51 | nok | The binding Id is not known |
| Q52 | nok | ReturnSpeedAtNok is only supported for the operation srvQualiByAddress and srvQualifyByStartPoint |
| Q98 | ok | There is limited copper available. All units are connected with fiber. The provisioning of copper lines is restricted (e.g. elevator phone, etc).The inhouse copper cabling has to be arranged by the ISP.For ordering, please contact Service Desk Wholesale. |
| Q99 | nok | Internal Use |

2.2.2 List of ULL Qualification Messages

| MessageID | ULL_Result | Message Text |
|-----------|------------|--|
| Q00 | ok | This line is suitable for Full Access |
| Q01 | ok_stao | This line is suitable for Full Access |
| Q02 | nok | The desired number was not found. Please examine the input. |
| Q03 | nok | The desired address was not found. Please try again with optional fields such as name, building or house number |
| Q04 | nok | The desired startpoint was not found. Please examine the input. |
| Q05 | nok | The desired line identification was not found. Please examine the input. |
| Q06 | nok | The desired copper line was not found. Please examine the input and the rules for the City names |
| Q07 | nok | Full Access is not possible for connection type DDI. Please try again with line identification VN or Qualification by Startpoint |
| Q08 | nok | "Full Access is not possible for connection type ""basic number"" for DDI. Please try again with line identification VN or Qualification by Startpoint" |
| Q09 | nok | This line is not suitable for Full Access, because of additional line equipments as (ELD, GA, DLV, GDC or AMX) |
| Q10 | planned | The associated local exchange is not yet equipped with the required infrastructure. The upgrade is scheduled. |
| Q11 | nok | The associated local exchange is not yet equipped with the required infrastructure. |
| Q12 | nok | "This line is not suitable for Full Access, because the line quality does not meet the standards required for xDSL or line equipments as ""Pupin Coil""" |
| Q13 | nok | The subscriber line between the local exchange and your telephone connection is too long. We regret that xDSL is only possible up to a certain distance from the exchange. |
| Q14 | nok | Invalid Request |
| Q15 | nok | Invalid ISP ID or HTTP Request Header is missing |
| Q16 | nok | Invalid Reply from UnityDB |
| Q17 | nok | A system error arose. Please try later. |
| Q18 | nok | Too many startpoints found at this address. Please try again with optional fields such as house number, name or building |
| Q19 | nok | No copper line between customer location (UP) and collocation found. |
| Q20 | nok | Full Access is not possible, reason unknown. |
| Q21 | nok | Full Access is not possible, because of missing data. |
| Q21 | nok | Internal Data Error |
| Q21 | nok | Qualification failed, please try again using 'Qualification by Address' |
| Q22 | nok | The requested device location is not reachable. |
| Q23 | nok | Full Access is not possible, because of invalid or missing data. Please examine the input. |
| Q23 | nok | Invalid or missing input values |
| Q24 | nok | Full Access Subloop is not possible. |
| Q24 | nok | Full Access is not possible. |
| Q25 | nok | The requested technology is not allowed for Subloop, because of Spectrum Management. |

| MessageID | ULL_Result | Message Text |
|-----------|------------|--|
| Q26 | nok | Full Access is not possible because there is no valid copper connection to a local exchange with broadband equipment. |
| Q27 | nok | Full Access is not possible because there is no valid copper connection to a local exchange with broadband equipment. |
| Q28 | nok | TAL is not possible because the connection would violate the spectrum management . |
| Q29 | nok | No copper available at the moment. |
| Q30 | nok | The associated local exchange is fully equipped with the required infrastructure but there are no free resources at the moment. |
| Q51 | nok | The binding Id is not known |
| Q97 | ok | Possible spectrum violation in the future. |
| Q98 | ok | There is limited copper available. All units are connected with fiber. The provisioning of copper lines is restricted (e.g. elevator phone, etc).The inhouse copper cabling has to be arranged by the ISP.For ordering, please contact Service Desk Wholesale. |
| Q99 | nok | Internal Use |

2.2.3 List of BBCS-F Qualification Messages

Die Liste ist aus CR732-SI.

| Success | ResultCode | ResultComment |
|---|------------|---|
| false | COH | no free connections available in the central office for building a fiber cross connection |
| true (Bestellung möglich) | C17 | Line is used by another ISP/CoPa |
| false | CQ1 | Line is used by a cooperation partner |
| true (Bestellung möglich) | CQ2 | Line is not ready or suitable for building a fiber cross connection (Neu: Line is already contracted) |
| planned | CQB | Line is not ready or suitable for building a fiber cross connection (Neu: Line is not yet ready) |
| true (Bestellung möglich) | CQ3 | Line is already contracted |
| false | CQ4 | NEU: CLQS: Line oder Lodger not known |
| false | CQ5 | The central office is not known |
| true (nok wenn alle PatchTypes betroffen) | CQ6 | NEU: No Service Access Point known for PatchType X |
| false | CQ7 | NEU: No Partner Contract known |
| false | CQ8 | NEU: No patch type allowed |
| false | CQ9 | NEU: No free connections found |
| true (nok wenn alle PatchTypes betroffen) | CQA | NEU: Calculation of free connections is not possible for patch type X |