



BBCS Release Information

April 2022

Swisscom (Schweiz) AG

Wholesale

swisscom

C1 Public



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Service Assurance Appointment Shift

Pre-Information

Current situation

Today, an ISP can book an appointment on an assurance case, but if he wants to postpone the appointment, this must be done via a request to Swisscom Wholesale or directly via Swisscom Dispatching.

Future state

A booked appointment with Appointment ID can be postponed by the ISP up to the PONR (Progress Comment "CFS Dispatching", Progress Comment Code 60).

We will inform you about the introduction in advance.



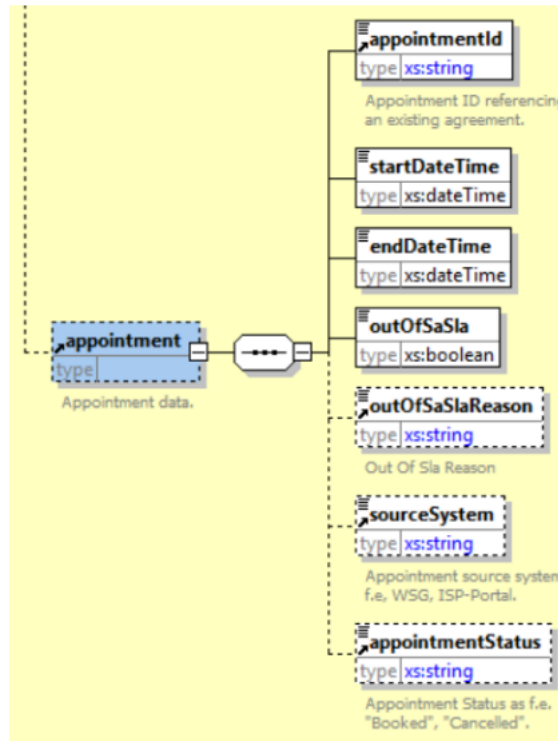


Service Assurance Enhancement getDetailTroubleTicket

The B2B operation getDetailTroubleTicket (BBCS B2B) is extended with appointment data.

B2B:

- Schema: wsgTtOutbound.wsdl V44
- Operation: getDetailTroubleTicket (Response)
- Type: atType
- New element "appointment" with appointment data





Upcoming WSG Releases

WSG release- and test system-upgrade dates

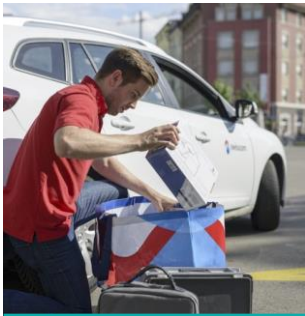
Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2204	Tuesday to Wednesday	19.-20.04.2022	mandatory	06.04.2022
mr2205	Saturday to Monday	21.-23.05.2022	optional	10.05.2022
mr2206	Tuesday to Wednesday	14.-15.06.2022	optional	01.06.2022
mr2207	Tuesday to Wednesday	19.-20.07.2022	optional	06.07.2022
mr2208	Tuesday to Wednesday	23.-24.08.2022	optional	10.08.2022
mr2209	Tuesday to Wednesday	20.-21.09.2022	optional	07.09.2022
mr2210	Tuesday to Wednesday	18.-19.10.2022	optional	05.10.2022
mr2211	Tuesday to Wednesday	15.-16.11.2022	mandatory	02.11.2022

new date

cancelled



Contact information



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