

BBCS Release Information

August 2017

Swisscom (Schweiz) AG
Wholesale



BBCS August Release 2017

Feature Overview

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3-4	BBCS Service Assurance
5-6	WSG Information Service

BBCS Service Assurance

Connectivity TT Improvements

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Current Situation

- > Communication related to connectivity TT's contains discontinuity of media. This partly leads to manual processing tasks.

New Situation

- > Inquiry updates may now be processed directly by WSG worklog. Thereby processing time will be reduced.
- > The existing connectivity TT process remains unchanged. The process is available on our Wholesale website.

BBCS Service Assurance

Log Information about reconfigured lines

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Current Situation

- Executing the reconfig line is not logged in our systems. Therefore process steps taken may not be retraced in any case.

New Situation

- When executing the reconfig line a log is written under the new tab "Reconfig Line" in the xDSL Info.
- Information about previously performed Reconfig lines may be requested by pressing the new button Maintain Information Request by providing the Order ID.

WSG Trouble Ticket

Access TT
Connectivity TT
xDSL Info
UMSA/Planned Work
Transaction Overview
Admin
Documents
Reports
Alarms
Home Page

xDSL Info
ISP: 777770 Testaccount e2e Team
DN / VN / NSN: 010601052

back Transaction Overview create ticket Operation Log

xDSL Info | Alarms | Measure History | CPE Info | Inactive Endpoint | Access Optimization | **Reconfigure Line**

Request Date/Time: 19/07/2017 11:14:40
Information Request ID: 1123045
Information Request Completed Date/Time: 19/07/2017 11:15:38

back Transaction Overview create ticket Operation Log

WSG Trouble Ticket

Access TT
Connectivity TT
xDSL Info
UMSA/Planned Work
Transaction Overview
Admin
Documents
Reports
Alarms
Home Page

xDSL Info
Query xDSL Info
Maintain xDSL Info
Maintain Information Request

Services Contact Help Logout Ticket List

WSG Trouble Ticket

Maintain Information Request Reconfigure Line

ISP ID:
Information Request ID: from to
Object Type:
Transaction Date/Time: from to

back submit reset

WSG Information Service

Improvement

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Current Situation

- > Planned maintenance work, migrations and pilots are communicated to ISPs in different ways

New Situation

- > Upon August Release communication channels will be standardized.
- > Information about planned maintenance work, migrations and pilots will be published on WSG Information Service.

WSG Information Service

Integration in B2B Interface

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Current Situation

- > Information about planned maintenance work, migrations and pilots have to be obtained manually on the WSG Information Service GUI.

New Situation

- > Upon August Release this information is also available using B2B.

Contact information

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