BBCS Release Information

February 2022
Swisscom (Schweiz) AG
Wholesale

swisscom

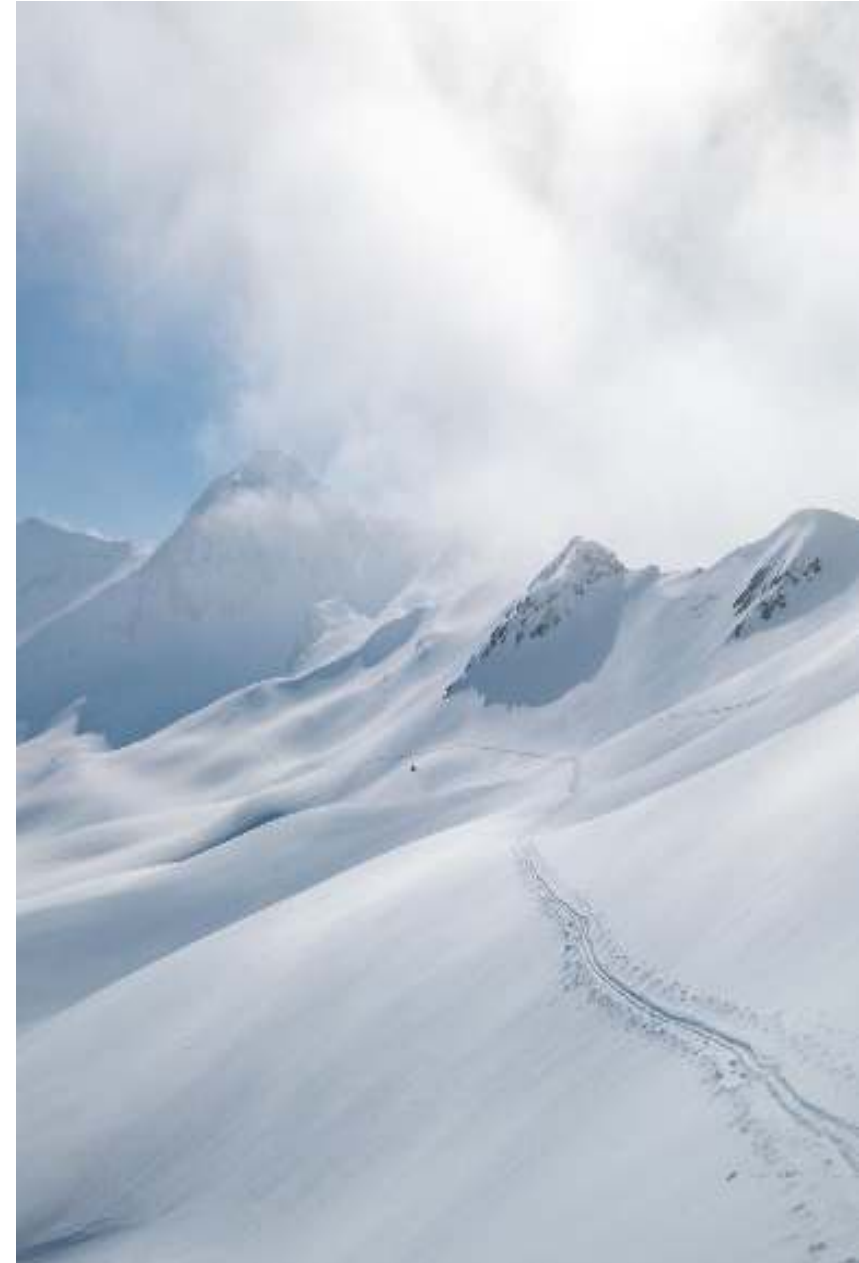BBCS Release Information, C1 Public

contents

WSG GUI Facelift
Pre-information

Removal of alternative links

Implementation of todays Pearl GUI into Java based GUI came along with an adapted GUI design and was implemented in 2021.

At the same time there was the possibility to access the old design via the alternative links as a backup.

This parallel operation will now be discontinued, and we kindly ask you to report any problems with the new interface.

The removal of the alternative links is **planned for March release 2022.**

WSG GUI Facelift
Change in the presentation

Redesign of Order Detail

Implementation of todays Pearl GUI into Java based GUI came along with an adapted GUI design and was implemented in 2021.

In the meantime, it has become apparent that certain information is either unnecessary or inconveniently placed.

This has prompted us to examine all Angular masks for the above-mentioned points and to suggest improvements.

The improvements will be made step by step over the next few months.

With mr2202, the revised Order Detail and GetService Status view for BBCS (copper and fiber) will now be launched.

An example of the new view can be found on the next slide.

WSG GUI Facelift Examples

New Design

Service Fulfillment
XGS-PON: ONT Change

When a MODIFY ONT Change Order is entered, a new check is made to see whether a pending MODIFY ONT Change Order already exists on the same connection.

If so, the pending order is automatically cancelled.

This prevents more than one MODIFY ONT Change Order from being processed on the same connection at the same time.

Service Assurance
Redesign Swisscom TT System

Migration

The system migration has taken place on the weekend of 5th and 6th of this month.

New behavior

As a result of the redesign of the TT system, there is a improve in the process of a cancellation:

- If the point of no return has not yet been reached, the ticket remains "Cancel Pending" and all further requests received will not change the status of the ticket. Only the final cancel event is transferred to the ticket and the ticket goes to CANCELLED.

Service Assurance
Redesign Swisscom TT System

New behavior

As a result of the redesign of the TT system, there is a improve in the process of a cancellation:

- If the point of no return has been reached, the ticket goes to the earlier status and the following comment appears in the ticket: "PONR already reached. This ticket will be resolved soon. No further action required.

- In this case, the trouble ticket will be charged with CHF 100.

| 31. Jan. 2022 23:59:44 | Incident Inbound | PENDING | pending | Auftrag durch SCS-Partner in Bearbeitung | PONR already reached. This ticket will be resolved soon. No further action required. | - |

Upcoming WSG Releases
WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2202	Tuesday to Wednesday	22.-23.02.2022	optional	09.02.2022
mr2203	Tuesday to Wednesday	22.-23.03.2022	optional	09.03.2022
mr2204	**Tuesday to Wednesday**	**19.-20.04.2022**	**mandatory**	**06.04.2022**
mr2205	Tuesday to Wednesday	17.-18.05.2022	optional	04.05.2022
mr2206	Tuesday to Wednesday	14.-15.06.2022	optional	01.06.2022
mr2207	Tuesday to Wednesday	19.-20.07.2022	optional	06.07.2022
mr2208	Tuesday to Wednesday	23.-24.08.2022	optional	10.08.2022
mr2209	Tuesday to Wednesday	20.-21.09.2022	optional	07.09.2022
mr2210	Tuesday to Wednesday	18.-19.10.2022	optional	05.10.2022
mr2211	**Tuesday to Wednesday**	**15.-16.11.2022**	**mandatory**	**02.11.2022**

new date

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