BBCS Release Information
November 2018

Swisscom (Schweiz) AG
Wholesale

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BBCS November Release 2018

Feature Overview

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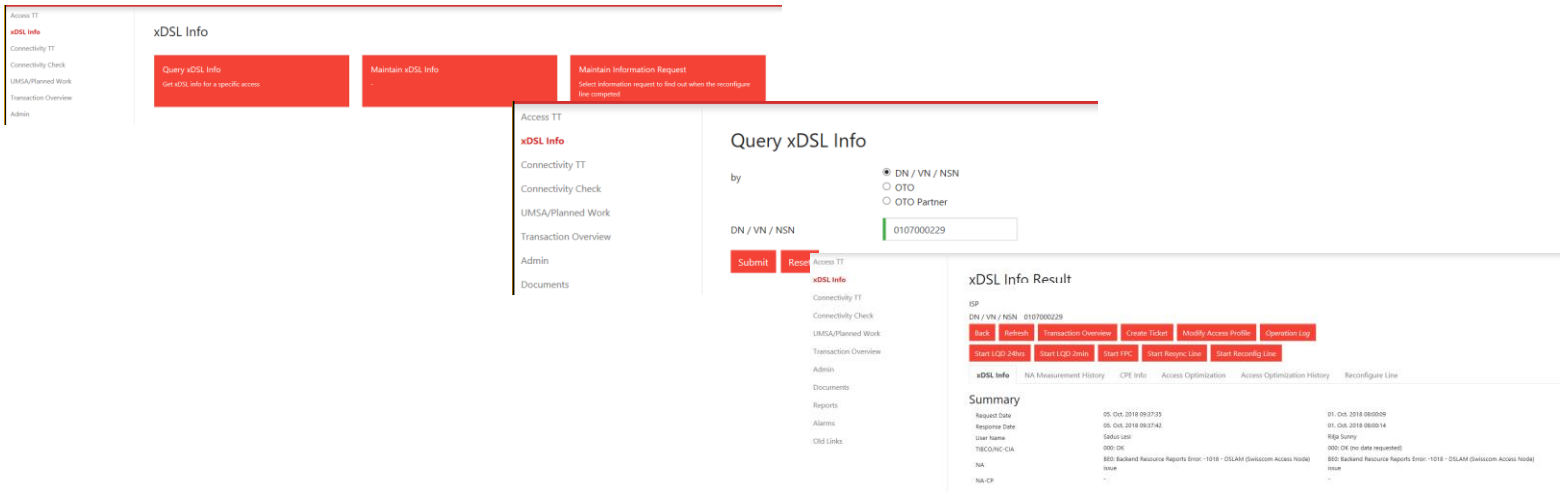
WSG GUI Facelift

Change of look

New State

- The refurbishment of the WSG GUI might slow down the user experience when using a browser with out of date Java implementation (e.g. Internet Explorer).
- We therefore strongly suggest the use of an browser with state of the art Java implementation as Googles Chrome or Microsofts Edge

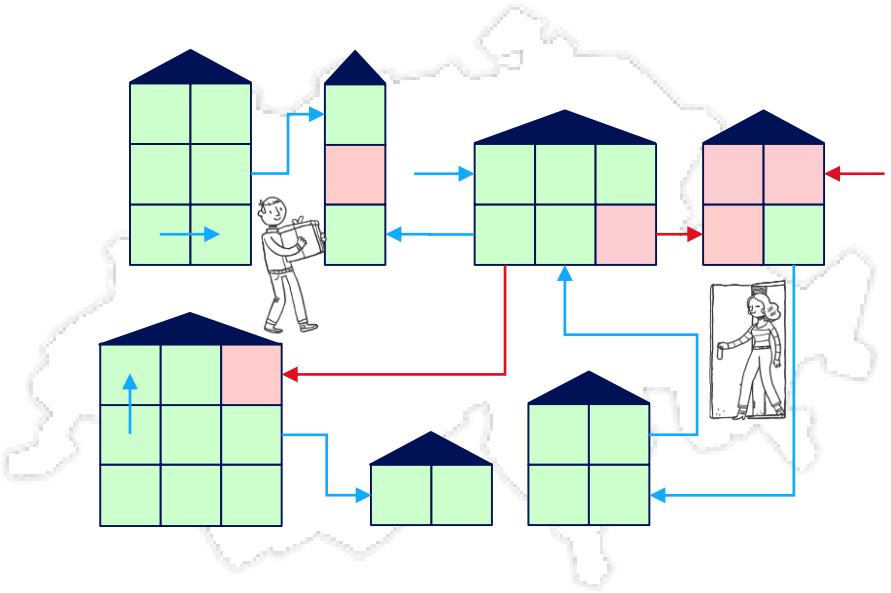


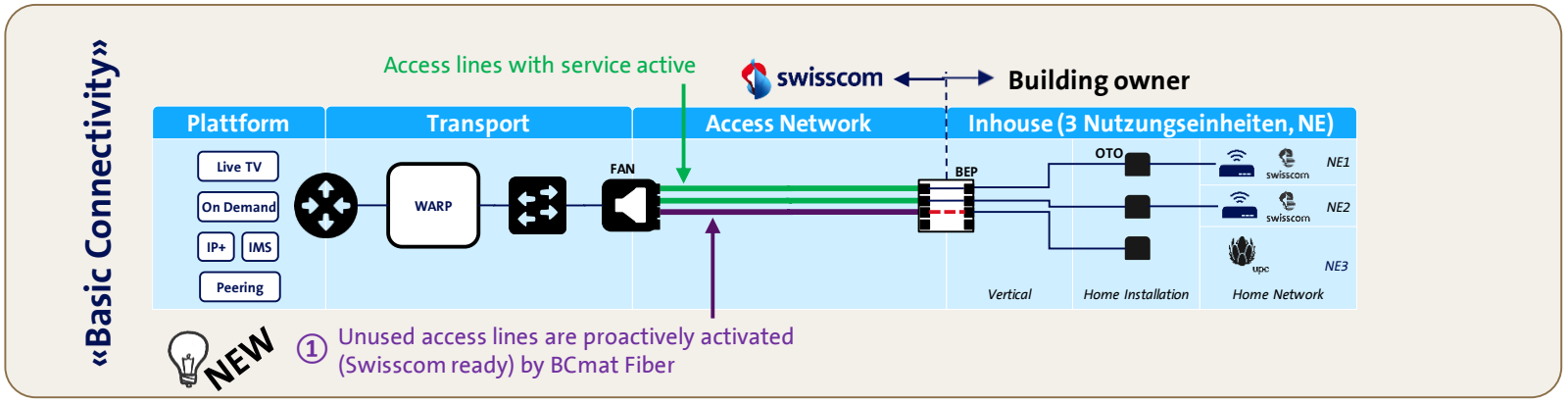
Swisscom Ready on Fiber

«Swisscom Ready» reflects the vision of active Swisscom IP access lines in all business and residential units allover Switzerland.

What is Swisscom Ready?

- Today a fiber access has to be activated with an order on a selected date
- «Swisscom Ready» stands for IP ready access lines, where only the corresponding service has to be enabled
- The basic service active on every «Swisscom Ready» residential and business unit enables access to the splash page
- The coverage of «Swisscom Ready» is increased by the activation process of the BCmat Fiber





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Swisscom Ready on Fiber

Splash Page

Current Situation

- If the customer connects a CPE to a unused Swisscom Ready (fka Always On) optical telecom outlet, our system will redirect to a splash page. On the splash page the customer gets informed that no configuration has been done yet and the Binding ID will be shown.
- Based on the Binding Id the ISP can create the BBCS-F order.
- The activation of the BBCS-F services can be performed faster because no Swisscom technician or ISP electrician is required for the cross-connection in the CO

Splash page with valid Binding ID

Splash page without valid Binding ID

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Preorder

Enhanced building information

Current Situation

- If all homes in a building are completely Swisscom Ready, the ISP might soon profit from the new PreOrder process without identifying the access line before.
- After executing an AdressQuali the ISP will place an PreOrder. The WSG afterwards returns an ActivationCode and start to fulfill the order when the ActivationCode will be entered by the customer on the modified splash page.
- The preconditions for an PreOrder are:
  Site Development = Yes
  Fully Developed = Yes
- Um zu Erkennen wie weit der Gebäudeausbau mit Glasfaser fortgeschritten ist wird die neue Kennzahl OTO Penetration Rate eingeführt. Dieser Wert dient zur Einschätzung ein FIO beauftragt werden muss oder nicht. Je höher der Wert desto mehr Wohnungen sind mit einer OTO Dose ausgerüstet.

Site Development 61% Yes

Nr of Utilisation Units	13
Nr of Basic Connectivities	8
Fully Developed	Yes
Quantity of Built OTO	8
OTO Penetration Rate	55%

- Total number of homes in the building
- Number of homes with Swisscom Ready (FBC)
- Total number of built OTO in the building
- Percentage of the ratio between "Nr of Utilisation Units" an "Quantity of Built OTO"

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Preorder

Predecessor based qualification

New Situation

- During a predecessor based qualification WSG detects lines which are "Swisscom Ready". This result is displayed in the service qualification result.
- If a line is detected as "Swisscom Ready" the preorder process can be started directly from the qualification result.

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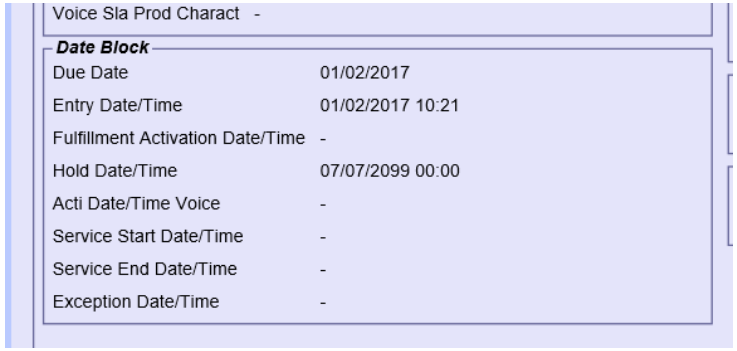
Preorder

Basis creation and activation code

Preordering

- After submitting an order by «Create PreOrder» the "Basis Creation" will be automatically Creation Type "Preorder".

- WSG creates the "Preorder Activation Code" which the endcustomer needs for the activation of his BBCS-F service at home.
- The order state changes from "ENTERED" to "HOLDING" and gets the "Hold Date/Time 07.07.2099".
- The preorder activation code is valid for 40 days after CWD.



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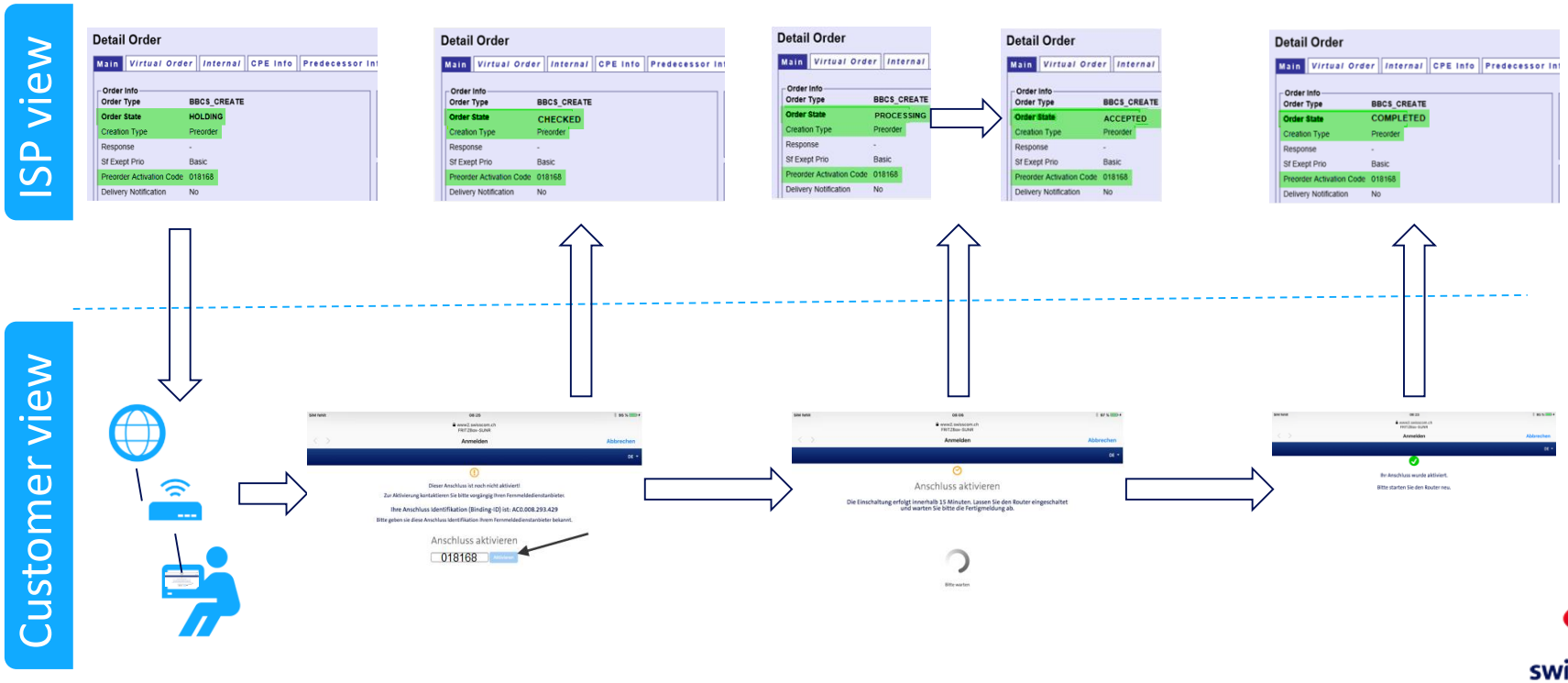
Preorder

Activation process

Preordering

- Customer and ISP view during activation process

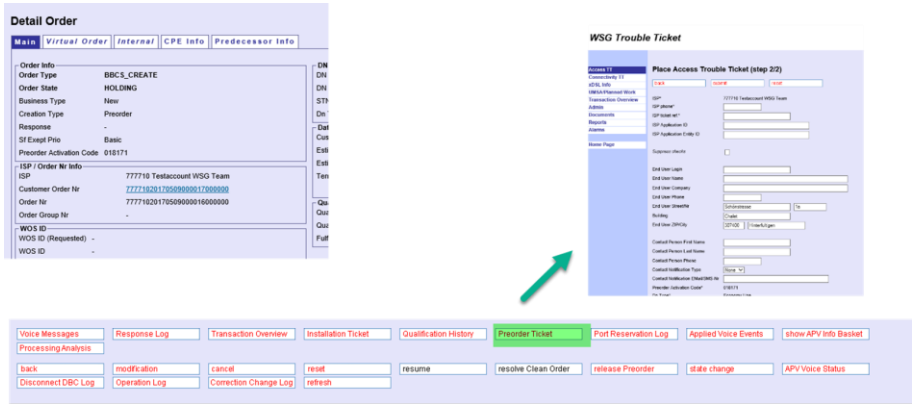


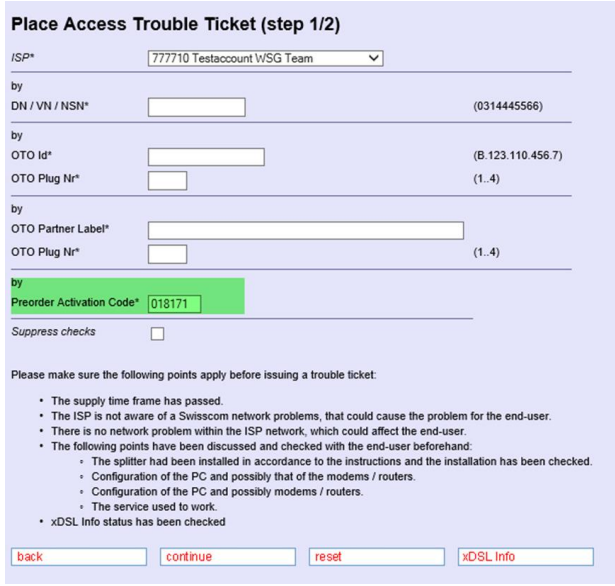
Preorder

New TT type in case of no sync

Preorder trouble ticket

- If the router is not synchronized (Preorder status "HOLDING") a trouble ticket can be opened by the "Preorder Ticket" button.
- Alternatively a common trouble ticket can be opened via GUI/B2B with the preorder activation code
- With this type of trouble ticket a appointment needs to be booked.
- A Swisscom technician will then make troubleshooting in the chosen time period.
- The access to the end users premises will be necessary for this type of TT.
- **If ther OTO ID is known please open a "No Signal Ticket" instead of a "Preorder Ticket"**





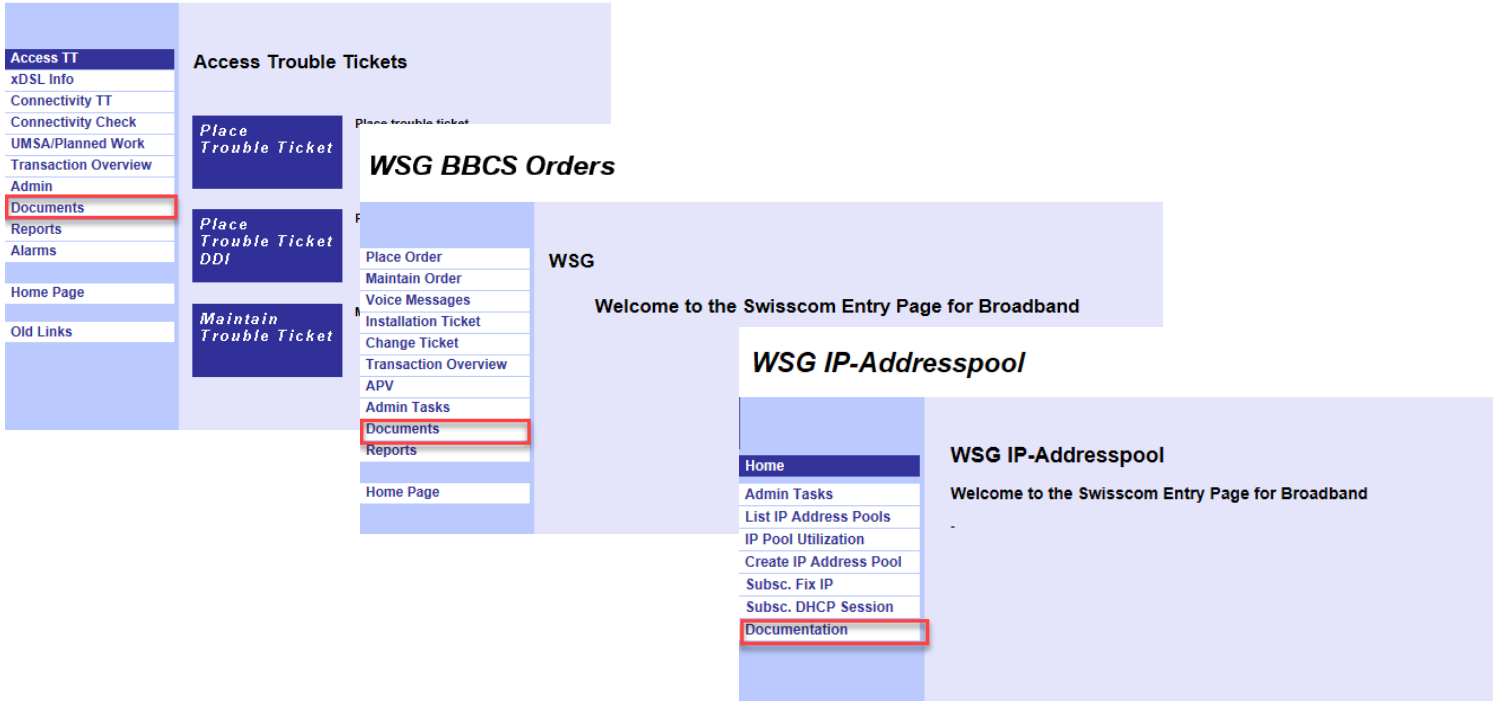
WSG Documentation

Wholesale website alignment

New Situation

- As a part of simplifying the WSG document management the documents which are already available in WSG won't be published on the Wholesale website anymore.
- The documents for each service will be found under the corresponding tab in WSG only.

WSG Trouble Ticket



WSG Release Dates

of upcoming WSG Releases

2018 / 2019	
17.-19.11.2018	**Saturday to Monday**
22.-23.01.2019	Tuesday to Wednesday
23.-25.02.2019	Tuesday to Wednesday
26.-27.03.2019	Tuesday to Wednesday
23.-24.04.2019	Tuesday to Wednesday
21.-22.05.2019	Tuesday to Wednesday
18.-19.06.2019	Tuesday to Wednesday
23.-24.07.2019	Tuesday to Wednesday
20.-21.08.2019	Tuesday to Wednesday
17.-18.09.2019	Tuesday to Wednesday
15.-16.10.2019	Tuesday to Wednesday
23.-25.11.2019	**Saturday to Monday**

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Contact information

Swisscom AG (Schweiz)
Wholesale
Alte Tiefenaustrasse 6
CH-3050 Bern

bbcs.service@swisscom.com
www.swisscom.ch