BBCS Release Information *October 2017*

Swisscom (Schweiz) AG Wholesale



BBCS October Release 2017

Feature Overview

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BBCS Service Fulfillment

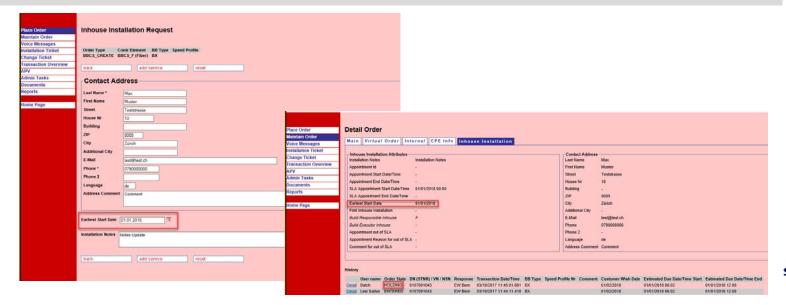
Earliest Start Date

Current State

> Today there are always fiber in-house orders which have to be canceled because the execution date is too far in the future

New Situation

- Newly, the Earliest Start Date can be selected in this case.
 This means the order won't be proceeded by Swisscom before this date.
- > Please note, the timespan between the CWD and the Earliest Start Date should not exceed 30 calendar days.



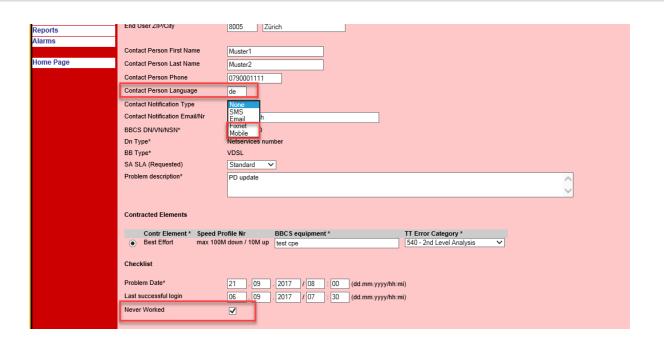


BBCS Service Assurance

New Attributes

New Situation

- Assurance Ticket have been enhanced with additional attributes
- Contact Person Language = Language for customer communication
- Contact Notification Type = Preferred type of customer contact
- Never Worked = Access line was never up since last activation





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Contact information

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