

BBCS Release Information

October 2017

Swisscom (Schweiz) AG
Wholesale



BBCS October Release 2017

Feature Overview

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BBCS Service Fulfillment

Earliest Start Date

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Current State

- Today there are always fiber in-house orders which have to be canceled because the execution date is too far in the future

New Situation

- Newly, the Earliest Start Date can be selected in this case.
This means the order won't be proceeded by Swisscom before this date.
- Please note, the timespan between the CWD and the Earliest Start Date should not exceed 30 calendar days.

Inhouse Installation Request

Order Type: BBCL_CREATE BBCL_S_F (Fiber) BX

back add service reset

Contact Address

Last Name: Max
First Name: Muster
Street: Teststrasse
House Nr: 10
Building:
ZIP: 8005
City: Zurich
Additional City:
E-Mail: test@test.ch
Phone 1: 0790000000
Phone 2:
Language: de
Address Comment: Comment

Earliest Start Date: 01.01.2018

Installation Notes: Notes Update

back add service reset

Detail Order

Main Virtual Order Internal CPE Info Inhouse Installation

Inhouse Installation Attributes

Installation Notes	
Appointment Id	-
Appointment Start Date/Time	-
Appointment End Date/Time	-
SLA Appointment Start Date/Time	01/01/2018 00:00
SLA Appointment End Date/Time	-
Earliest Start Date	01/01/2018
First Inhouse Installation	-
Build Encirculator Inhouse	#
Appointment out of SLA	-
Appointment Reason for out of SLA	-
Comment for out of SLA	-

Contact Address

Last Name: Max
First Name: Muster
Street: Teststrasse
House Nr: 10
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ZIP: 8005
City: Zurich
Additional City: -
E-Mail: test@test.ch
Phone: 0790000000
Phone 2: -
Language: de
Address Comment: Comment

History

Order name	Order State	DN (STNR) / VM / NSN	Response	Transaction Date/Time	DB Type	Speed Profile Nr	Comment	Customer Work Date	Estimated Due Date/Time Start	Estimated Due Date/Time End
Detail Batch	HOLDING	0107001043	EW Dem	03/10/2017 11:45:01.001	BX			01/02/2018	01/01/2018 06:02	01/01/2018 12:00
Detail Less Sales	ENTERED	0107001043	EW Ben	03/10/2017 11:44:11.418	BX			01/02/2018	01/01/2018 06:02	01/01/2018 12:00

BBCS Service Assurance

New Attributes

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New Situation

- > Assurance Ticket have been enhanced with additional attributes
- > Contact Person Language = Language for customer communication
- > Contact Notification Type = Preferred type of customer contact
- > Never Worked = Access line was never up since last activation

The screenshot displays the BBCS Service Assurance form. On the left is a red sidebar with navigation links: Reports, Alarms, and Home Page. The main form area is light pink. At the top, 'End User ZIP/City' is set to '8005 Zürich'. Below this, contact details for 'Muster1' and 'Muster2' are shown, including a phone number '0790001111'. A red box highlights the 'Contact Person Language' dropdown, which is set to 'de'. Another red box highlights the 'Contact Notification Type' dropdown, which is set to 'None' (other options are SMS, Email, Fixnet, Mobile). Below these, 'Dn Type*' is 'Netservices number' and 'BB Type*' is 'VDSL'. 'SA SLA (Requested)' is 'Standard'. 'Problem description*' is 'PD update'. A section titled 'Contracted Elements' contains a table with columns: Contr Element *, Speed Profile Nr, BBCS equipment *, and TT Error Category *. The first row shows 'Best Effort', 'max 100M down / 10M up', 'test cpe', and '540 - 2nd Level Analysis'. Below this is a 'Checklist' section. 'Problem Date*' is '21.09.2017 / 08:00'. 'Last successful login' is '06.09.2017 / 07:30'. A red box highlights the 'Never Worked' checkbox, which is checked.

Contr Element *	Speed Profile Nr	BBCS equipment *	TT Error Category *
Best Effort	max 100M down / 10M up	test cpe	540 - 2nd Level Analysis

Checklist			
Problem Date*	21	09	2017 / 08 : 00 (dd.mm.yyyy/hh:mi)
Last successful login	06	09	2017 / 07 : 30 (dd.mm.yyyy/hh:mi)
Never Worked	<input checked="" type="checkbox"/>		

Contact information

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