



BBCS Release Information

October 2020

Swisscom (Schweiz) AG

Wholesale

swisscom

C1 Public



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Service Assurance

Proactive Alarming

In the event of multiple faults, the ISPs affected will be better informed.

WSG periodically queries the current multiple faults.

The disruptions are notified to the ISPs by means of an information request and made available for "collection". The notification can be activated under Trouble Ticket ISP Settings.

Access TT
xDSL Info
Connectivity TT
Connectivity Check
UMSA/Planned Work
Transaction Overview
Admin
Documents
Reports
Alarms

Home Page
Alternative Links

Trouble Ticket ISP Settings

Last modified 01/10/2020 14:23 by Swisscom SYSTEMSUPERUSER

Access TT settings | Connectivity settings | **Information Request Settings** | Network Customer Notification Settings | Alarm settings | TT Error Category

ISP: 777710 Testaccount WSG Team

Information Request notification email:

Notify on entering state:

Object Type	Initiator	Activator	Object State	Step	Nf Event	Comment	By Email	By Notification
Dex Import	-	-	PROCESSING	uploaded	Order Notification	Deximport transferred, STATE PROCESSING	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dex Import	-	-	EXCEPTION	rejected	Order Notification	Deximport rejected, STATE EXCEPTION	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Cabling Group Capacity Mgmt Event	-	-	COMPLETED	-	Classical Notification	New Cabling Group Capacity Mgmt Event	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Massoutage Event	-	-	COMPLETED	-	Classical Notification	Mass outage event recieved	<input type="checkbox"/>	<input checked="" type="checkbox"/>





Service Assurance

Proactive Alarming

The currently stored multiple faults can be viewed in the GUI of the "WSG Information Service" (analogous to migration projects).

During the period of a mass outage, the "trouble ticket"-creation for the affected access line is not possible.

The creation of "trouble tickets" is also restricted during the duration of a migration, in which only "2nd level analysis" incidents can be recorded.

The Outages are available in WSG for 10 days.

Mass Outage Summary

Filter

ISP ID: 777710 - Testaccount WSG Team

Incident Period from:

Incident Period to:

NSN:

Impacted DSLAM:

Incident Id:

Status:

[Apply Filter](#) [Reset Filter](#)

Details

Number Of Entries : 3

Impacted DSLAM	NSN	Incident Id	Incident Timestamp	Incident Period		
ipd-bem640-s-fa-01	0104148044	SIM-9997456437	17.09.2020 17:50:03.390	17.09.2020 17:50 - 20.09.2020 15:00	Detail	History
ipd-bem640-s-fa-01	0104148044	SIM-9999634715	17.09.2020 17:49:55.798	15.09.2020 15:00 - 20.09.2020 15:00	Detail	History
ipd-bem640-s-fa-01	0104148044	SIM-9996382379	17.09.2020 16:26:53.378	15.09.2020 15:00 - 20.09.2020 15:00	Detail	History

Export options: [Excel](#)

[Back](#)





WSG

TDM Phase Out clean up

The TDM phase out was completed at the beginning of 2020. Because of this, fields and functions that are no longer required are removed from WSG.





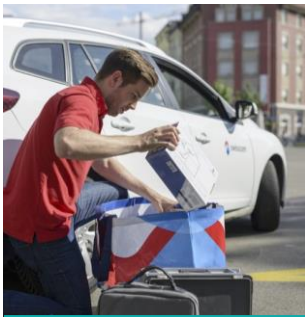
Upcoming WSG Releases

WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2010	Tuesday to Wednesday	20.-21.10.2020	Optional	07.10.2020
mr2011	Saturday to Monday	21.-23.11.2020	Mandatory	04.11.2020
mr2101	Tuesday to Wednesday	26.-27.01.2021	Optional	13.01.2020
mr2102	Tuesday to Wednesday	23.-24.02.2021	Optional	10.02.2021
mr2103	Tuesday to Wednesday	23.-24.03.2021	Optional	10.03.2021
mr2104	Tuesday to Wednesday	20.-21.04.2021	Mandatory	07.04.2021
mr2105	Tuesday to Wednesday	18.-19.05.2021	Optional	05.05.2021
mr2106	Tuesday to Wednesday	15.-16.06.2021	Optional	02.06.2021
mr2107	Tuesday to Wednesday	20.-21.07.2021	Optional	07.07.2021
mr2108	Tuesday to Wednesday	24.-25.08.2021	Optional	11.08.2021



Contact information



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