

Support Document Digital Marketplace

Version	1-1
Issue Date	07.11.2025
Ersetzt Version	1.0
Valid from	01.01.2026
Contract	Anhang zu Nutzungsbestimmungen-Portal

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1 General

This is a supporting document. It describes the onboarding process to the "Digital Marketplace" which is necessary to use the refactored webservices of the products: ALO, CoPa, BBCS-F and Data.

Start your digital journey

The Swisscom Digital Marketplace is a technology-agnostic Web portal that serves the user journey of Swisscom's service consumers and providers with a strong focus on accessibility, simplicity and usability.



The Digital Marketplace provides you with the best tools and support to discover and evaluate digital products, accessing related business information, technical documentation as well as customers feedback.



You can also subscribe to digital products and, where applicable, get instant access to related APIs. Feel free to share your opinion with the Digital Marketplace community.

2 User Management

The Digital Marketplace does not manage user accounts or login information, as this is handled by Swisscom login systems. Therefore, to use this platform, you must have a valid Swisscom account.

If you need additional support, check the Swisscom Login help page by searching for "Swisscom Digital Marketplace". On the login page you'll find the help section "Learn how to register!".

Once you have a valid Swisscom Login account, you can proceed and sign up for a DM account.



3 Support

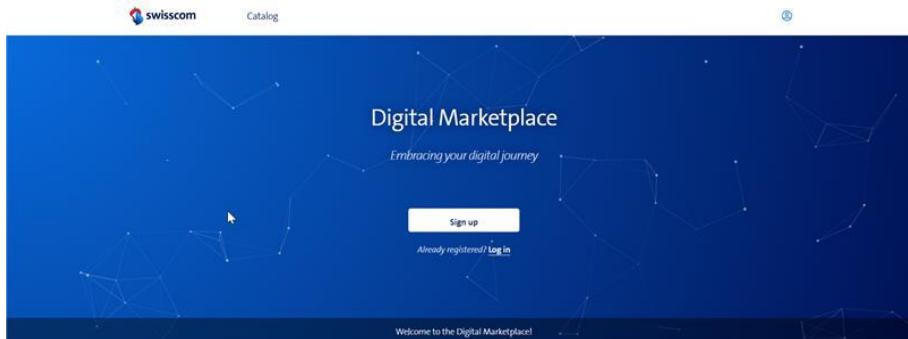
For administrational support please write at Wholesale.DigitalMarketplace@swisscom.com.

For **technical support** a Swisscom login is required. Once you have a valid Swisscom Login please enter the Digital Marketplace for technical support.



4 Sign up for a DM account

1. Link: <https://digital.swisscom.com/>





- ^{2.} Enter a valid mobile number

[Sign up to Swisscom Digital Marketplace](#)



Phone number

Digital Marketplace will use your phone as second factor of authentication.

* International prefix

Switzerland (+41) 

* Mobile number







3. You will receive an SMS to confirm your phone number



4. To Sign up to Swisscom Digital Marketplace personal and business information are needed

Personal information

Please provide the following information.

* First name

! First name is required.

* Last name

* Country of residence

Switzerland (CH) 

↳ What kind of profile do you want to create?

- a personal profile
 a business profile

Business profile creation

* Company name

* Street

* Nr.

* City

* Zip



• • • •





Sign up to Swisscom Digital Marketplace

X

* Company name

HPE Schweiz



* Street

Bahnhofplatz



* Nr.

10b



* City

Bern



* Zip

3011



* Country

Switzerland (CH)



I'm allowed to create a business profile for this company



• • • •





5. After the sign up you receive an email to verify your email address

[Sign up to Swisscom Digital Marketplace](#)



Congratulations!

Your Digital Marketplace account was successfully created.
Please [check your email](#) to activate your account.

OK

Dear Daniel,

Welcome to the Swisscom Digital Marketplace! Please use the link below to verify your email address and complete the signup process.

[Verify your email address](#)

Please note that this link will expire in 60 minutes.

Kind regards,
Your Digital Marketplace team
<https://digital.swisscom.com>

6. After activation, Digital Marketplace catalogue should be present on first Log in to <https://digital.swisscom.com/>



5 Service Subscription

1. Search for the required service in the Catalog

5.1 Access

1. Search for the required service "Access" in the Catalog

Digital Marketplace
Embracing your digital journey

WS Access

Sort by Relevance

Swisscom
WS ACCESS
Wholesale Access

★★★★★

Wholesale Access offers all CWS mass market products to their customers such as BBCS, ALO, COPA, TAL. It covers Fulfillment, Assurance and Billing Processes.



2. Select your product and go to the “Plans” section. Here you have the possibility to create your own credentials for ISP or Production environment.

Access Line Optic...	Access Line Optic...	Unbundling Local...	Unbundling Local...
Free Access Line Optical Fulfillment	Free Access Line Optical Assurance	Free Unbundling Local Loop FUF	Free Unbundling Local Loop ASR
BBCS Fiber Info ASR	Wholesale Inform...	Wholesale Infrac...	Wholesale Addre...
Free BBCS Fiber Info ASR	Free Wholesale Information Service	Free Wholesale Infrachecker	Free Wholesale Address Search
BBCS IP Pool Man...	Cooperation Part...	Cooperation Part...	
Free BBCS IP Pool Management	Free Cooperation Partner FUF	Free Cooperation Partner ASR	

3. In the selected plan click on “Get started” button

← Back to plans overview

Wholesale Information Service plan

This service includes various information and download options in connection with the wholesale offers regarding FDA and COPA

Vendor Swisscom

Monthly fee **Free**

Get started

Included Features

Service Description [PDF](#)

Documentation [link](#)

Edit in Admin tab [link](#)



4. Start creating a new subscription choosing the company you entered before

Your new Subscription X

Product	WSG	Free
Plan	Wholesale Information Service	
Vendor	Swisscom	

Select the profile you want to subscribe with

-- Please select -- ^

-- Please select -- ✓

Swisscom (Schweiz) AG (CH)

Create a new profile

• • >

Your new Subscription X

Product	WSG	Free
Plan	Wholesale Information Service	
Vendor	Swisscom	

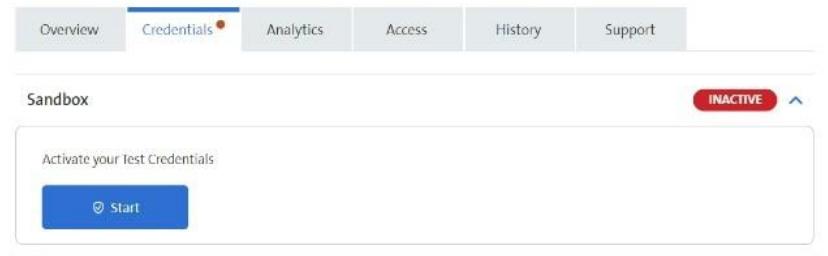
By subscribing to the plan you agree to the following:

I accept the [Terms and Conditions](#)

I accept the [Service Description](#)

Accessing C2 Data, I will comply to the [Swisscom Security Policy](#)

5. Once a new subscription is created, you need to activate your credentials – Click on Start under “Credentials” Tab



Overview Credentials ● Analytics Access History Support

Sandbox INACTIVE ^

Activate your test Credentials

Start

6. Set a label for your credentials

Activate your credentials X

Set Credentials Label (for your reference)

ALO FUF ISP



7. Set your BAKOM ISP ID

Activate your credentials



lsp Id

777710



8. Activation process will be validated using a validation code sent via the registered mobile number

An SMS with the validation code has been sent to your registered mobile number

Validation code

 Resend



...





swisscom

[Support Document Digital Marketplace](#)

Activate your credentials



Activation was successfully requested.

[OK](#)



9.

Newly created credentials can now be viewed under Sandbox dropdown

The screenshot shows the Swisscom Support Document Digital Marketplace interface. At the top, there is a navigation bar with tabs: Overview, Credentials (which is the active tab), Analytics, Access, History, and Support. Below the navigation bar, there is a section titled "Sandbox" with a status indicator "ACTIVE".

OAuth 2.0 Credentials

Activated on 07.05.2024 14:06.

Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Show Credentials

Settings

Reference label (e.g. your Application name): ALO FUF ISP

Submitted settings

lspId: 777710

IP whitelisting

Save

OAuth 2.0 Credentials

Activated on 07.05.2024 14:06.

Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Client Id:

Client Secret:

Get started



10.

The URL, Version and API Documentation can be found after credential validation under the Product “Documentation” tab

Select the plan Select the version

Wholesale Information Service 2 [Download](#)

Production Url: <https://api.swisscom.com/layer/wsg/wholesale-information-service>

Sandbox Url: <https://api.staging.swisscom.com/layer/wsg/wholesale-information-service>

/rest/v2/ticket/update/{ticketid}	POST
/rest/v2/ticket/list	POST
/rest/v2/ticket/create	POST
/rest/v2/ticket/cancel/{ticketid}	POST
/rest/v2/ticket/get/{ticketid}	GET



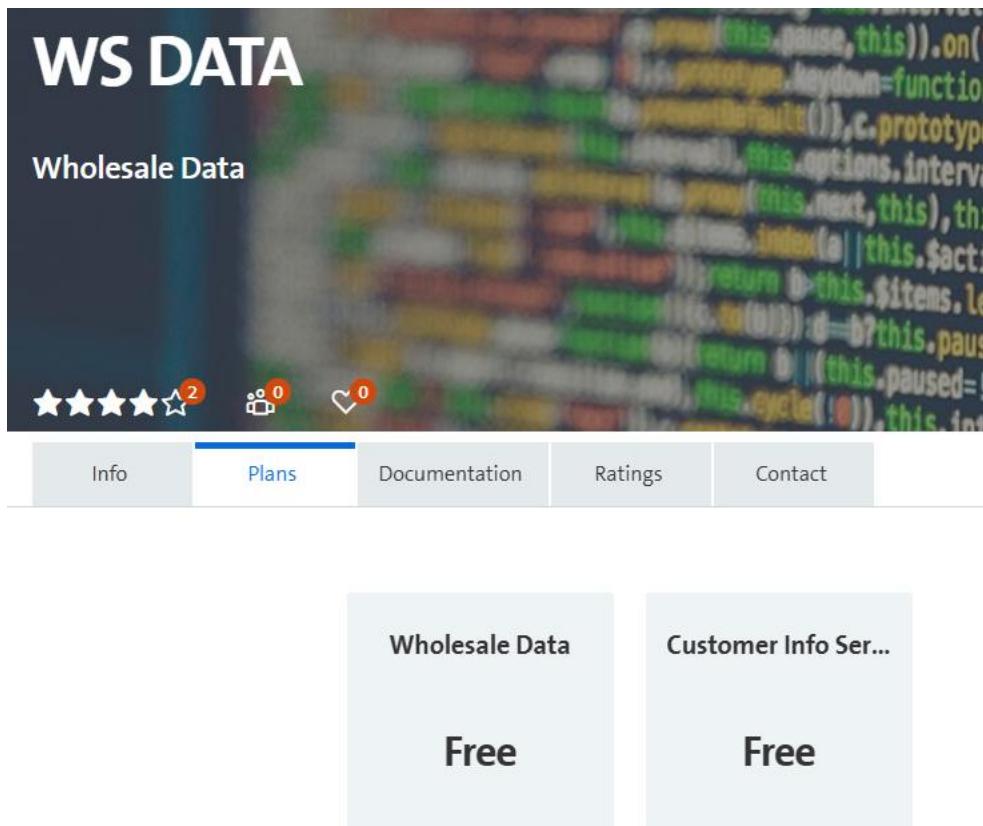
5.2 Data

- 1 Search for the required service "WS Data" in the Catalog

The screenshot shows the Digital Marketplace interface. At the top, the title "Digital Marketplace" and the tagline "Embracing your digital journey" are displayed. Below the search bar, there is a sorting option "Sort by Relevance". Two service cards are visible:

- WS DATA (MEF)**
Wholesale Data over MEF Sonata
★ ★ ★ ★ ☆
Wholesale Data over MEF Sonata offers the CWS solution business products to their customers such as CES. It covers Fulfillment, Assurance and Billing Processes.
- WS DATA**
Wholesale Data
★ ★ ★ ★ ☆
Wholesale Data offers the CWS solution business products to their customers such as DIA, CES and CLS. It covers Fulfillment, Assurance and Billing Processes.

2. Select your product and go to the “Plans” section. Here you have the possibility to create your own credentials for ISP or Production environment.



WS DATA

Wholesale Data

★★★★★ 2

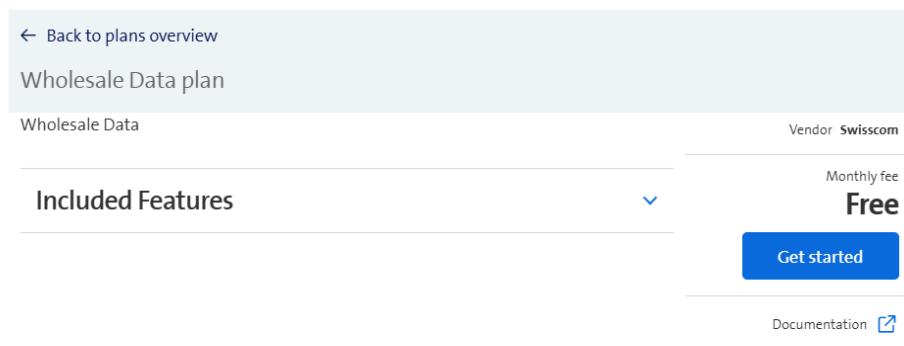
0 0

Info Plans Documentation Ratings Contact

Wholesale Data Customer Info Ser...

Free Free

- 3.. In the selected plan click on “Get started” button



← Back to plans overview

Wholesale Data plan

Wholesale Data Vendor Swisscom

Included Features

Monthly fee

Free

Get started

Documentation



4. Start creating a new subscription choosing the company you entered before

Your new Subscription X

Product	WS DATA
Plan	Wholesale Data
Vendor	Swisscom

Free

Select the profile you want to subscribe with

-- Please select --

-- Please select --

Swisscom (Schweiz) AG (CH)

Create a new profile

• • >

Your new Subscription X

Product	WS DATA
Plan	Wholesale Data
Vendor	Swisscom

Free

By subscribing to the plan you agree to the following:

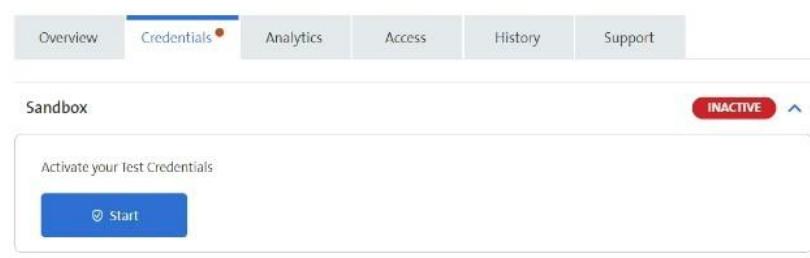
I accept the [Terms and Conditions](#)

I accept the [Service Description](#)

Accessing C2 Data, I will comply to the [Swisscom Security Policy](#)



5. Once a new subscription is created, you need to activate your credentials – Click on Start under “Credentials” Tab



6. Set a label for your credentials



7. Set your BAKOM ISP ID



Activate your credentials

X

Isp Id

777710



8. Activation process will be validated using a validation code sent via the registered mobile number

An SMS with the validation code has been sent to your registered mobile number

Validation code

Resend



...





Activate your credentials



Activation was successfully requested.

OK

9.

Newly created credentials can now be viewed under Sandbox dropdown

Overview
Credentials
Analytics
Access
History
Support

Sandbox

Activated on 07.05.2024 14:06.

OAuth 2.0 Credentials

Use the interactive example to learn how to get access and start using the API.
 Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them.
 For more information, consult our [resources](#) page.

Show Credentials
ACTIVE
^

Settings

Reference label (e.g. your Application name)

Submitted settings

lsp Id
777710

IP whitelisting

Save

Activated on 07.05.2024 14:06.

OAuth 2.0 Credentials

Use the interactive example to learn how to get access and start using the API.
 Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them.
 For more information, consult our [resources](#) page.

Client Id

Client Secret

Get started

10.

The URL, Version and API Documentation can be found after credential validation under the Product “Documentation” tab



Select the plan

Wholesale Information Service

Select the version

2

Download

Production Url: <https://api.swisscom.com/layer/wsg/wholesale-information-service>

Sandbox Url: <https://api.staging.swisscom.com/layer/wsg/wholesale-information-service>

[/rest/v2/ticket/**update**/**{ticketid}**](#)

POST

[/rest/v2/ticket/**list**](#)

POST

[/rest/v2/ticket/**create**](#)

POST

[/rest/v2/ticket/**cancel**/**{ticketid}**](#)

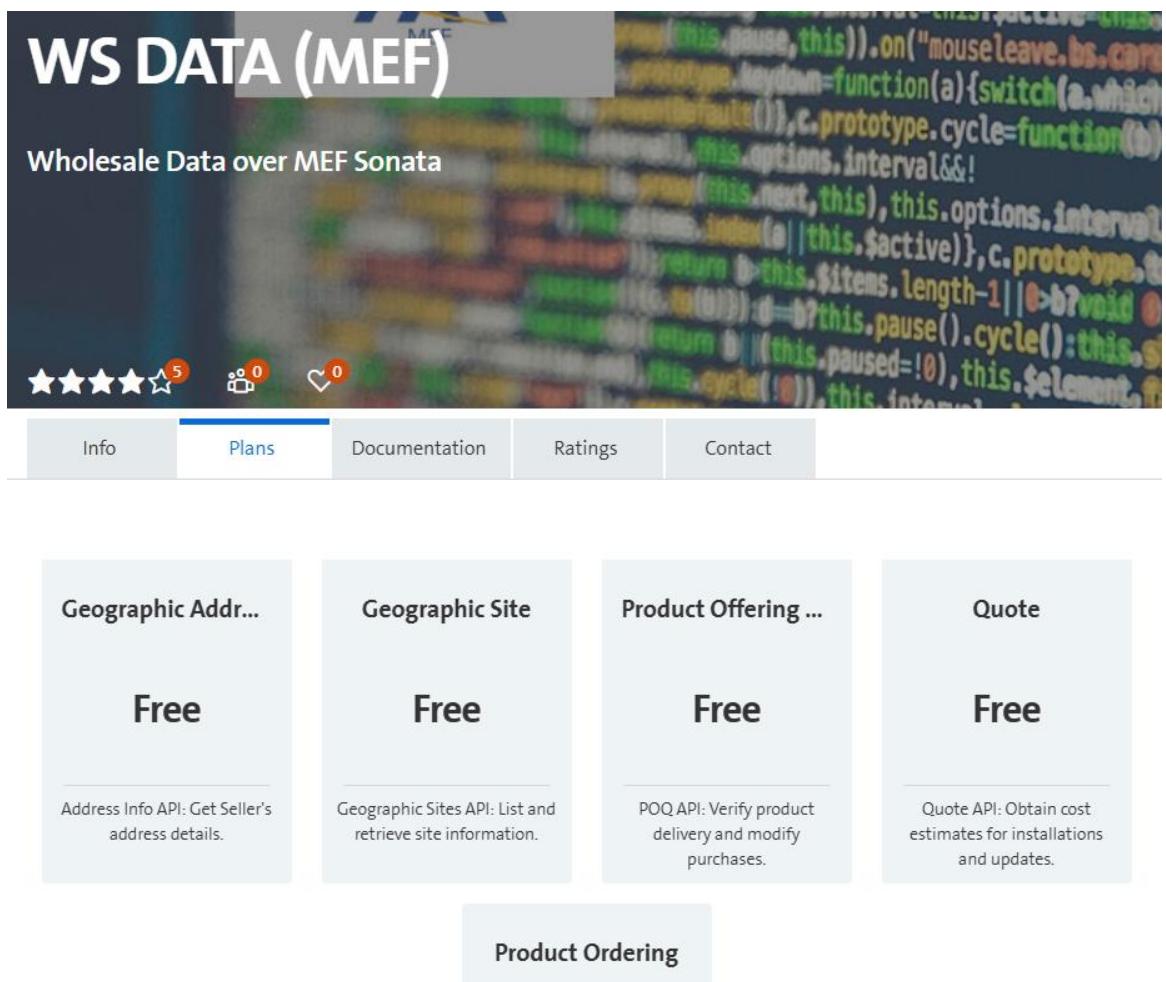
POST

[/rest/v2/ticket/**get**/**{ticketid}**](#)

GET

5.2.1 Data (MEF)

1. Select your product and go to the “Plans” section. Here you have the possibility to create your own credentials for ISP or Production environment.



WS DATA (MEF)

Wholesale Data over MEF Sonata

★★★★★ 5

0 0

Info Plans Documentation Ratings Contact

Geographic Addr...	Geographic Site	Product Offering ...	Quote
Free	Free	Free	Free
Address Info API: Get Seller's address details.	Geographic Sites API: List and retrieve site information.	POQ API: Verify product delivery and modify purchases.	Quote API: Obtain cost estimates for installations and updates.

Product Ordering



3. In the selected plan click on “Get started” button

[← Back to plans overview](#)

Product Offering Qualification plan

The Product Offering Qualification (POQ) Management API allows a Buyer to check whether the Seller can deliver a product or set of products from among their product offerings at the geographic address or a service site specified by the Buyer; or modify a previously purchased product.

Vendor **Swisscom**

Monthly fee
Free

[Get started](#)

[Documentation](#)

Included Features



4. Start creating a new subscription choosing the company you entered before

Your new Subscription X

Product	WS DATA (MEF)
Plan	Product Offering Qualification
Vendor	Swisscom

Free

Select the profile you want to subscribe with

-- Please select --

-- Please select --

Swisscom (Schweiz) AG (CH)

Create a new profile

• •

>

Your new Subscription X

Product	WS DATA (MEF)
Plan	Product Offering Qualification
Vendor	Swisscom

Free

By subscribing to the plan you agree to the following:

I accept the [Terms and Conditions](#)

I accept the [Service Description](#)

Accessing C2 Data, I will comply to the [Swisscom Security Policy](#)

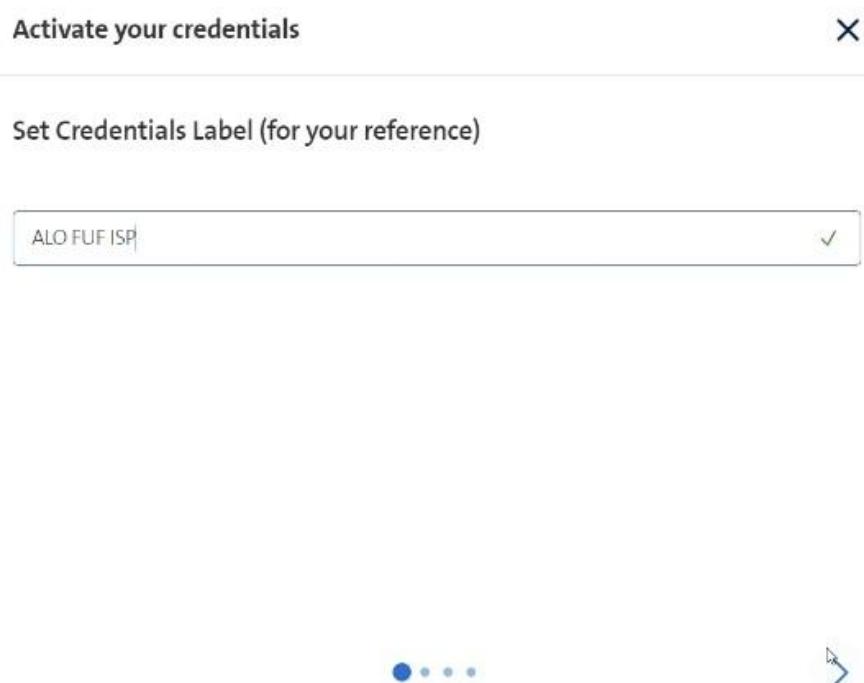
• •

OK

5. Once a new subscription is created, you need to activate your credentials – Click on Start under “Credentials” Tab



6. Set a label for your credentials



7. Set your BAKOM ISP ID

Activate your credentials



lsp Id

777710



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Validation code

I

 Resend



...





swisscom

[Support Document Digital Marketplace](#)

Activate your credentials

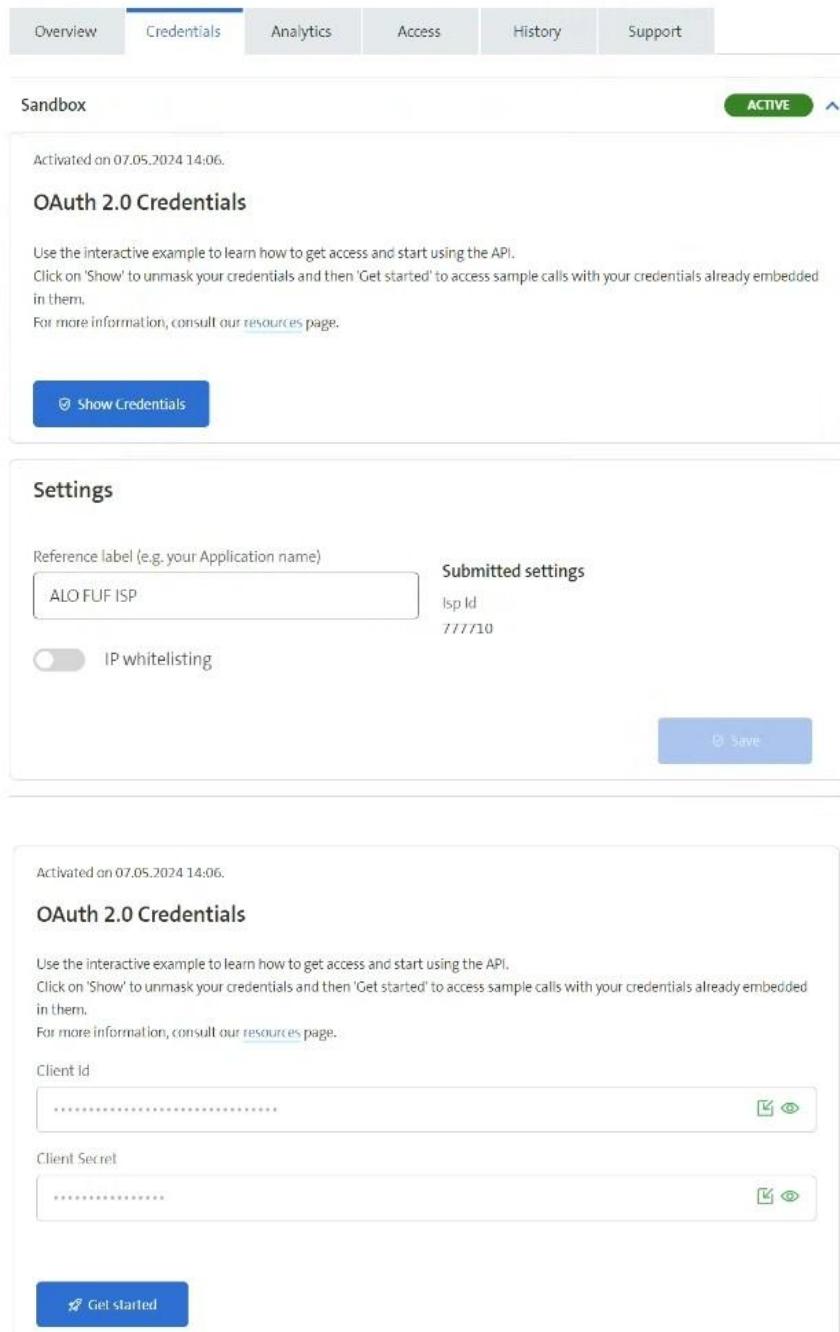


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[OK](#)

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OAuth 2.0 Credentials

Activated on 07.05.2024 14:06.

Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Show Credentials

Settings

Reference label (e.g. your Application name): ALO FUF ISP

Submitted settings

lspId: 777710

IP whitelisting

Save

OAuth 2.0 Credentials

Activated on 07.05.2024 14:06.

Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Client Id:  

Client Secret:  

Get started

10.

The URL, Version and API Documentation can be found after credential validation under the Product “Documentation” tab

Select the plan Select the version

Wholesale Information Service 2 [!\[\]\(c535b663a3e9c634dc513643b767e60d_img.jpg\) Download](#)

Production Url: <https://api.swisscom.com/layer/wsg/wholesale-information-service>

Sandbox Url: <https://api.staging.swisscom.com/layer/wsg/wholesale-information-service>

/rest/v2/ticket/update/{ticketid}	POST
/rest/v2/ticket/list	POST
/rest/v2/ticket/create	POST
/rest/v2/ticket/cancel/{ticketid}	POST
/rest/v2/ticket/get/{ticketid}	GET



5.3 Infrastructure

- 1 Search for the required service "Infrastructure" in the Catalog

The screenshot shows the Digital Marketplace interface. At the top, the title 'Digital Marketplace' and the tagline 'Embracing your digital journey' are displayed. Below this, a search bar contains the text 'WS Infrastructure'. A dropdown menu is open, showing the search results. The first result is a card for 'WS INFRASTRUCTURE' from 'Wholesale Infrastructure'. The card includes the Swisscom logo, the service name, a star rating of 5 stars, and a brief description: 'Wholesale Access offers the CWS solution business products to their customers such as Duct, Colocation, Wireless Site Sharing. It covers Fulfillment, Assurance and Billing Processes.' The card is set against a dark blue background with a network of white dots and lines.



2. Select your product and go to the “Plans” section. Here you have the possibility to create your own credentials for ISP or Production environment.

WS INFRASTRUCTURE

Wholesale Infrastructure

★★★★★ 2

0 0

Info Plans Documentation Ratings Contact

Wholesale Infrastr...

Customer Info Ser...

Free

Free

3. In the selected plan click on “Get started” button

← Back to plans overview

Customer Info Services plan

Customer Info Services

Vendor Swisscom

Included Features

Monthly fee

Free

Get started

Documentation



4. Start creating a new subscription choosing the company you entered before

Your new Subscription X

Product	WS INFRASTRUCTURE
Plan	Customer Info Services
Vendor	Swisscom

Free

Select the profile you want to subscribe with

-- Please select --

-- Please select --

Swisscom (Schweiz) AG (CH)

Create a new profile

• •

>

Your new Subscription X

Product	WS INFRASTRUCTURE
Plan	Customer Info Services
Vendor	Swisscom

Free

By subscribing to the plan you agree to the following:

I accept the [Terms and Conditions](#)

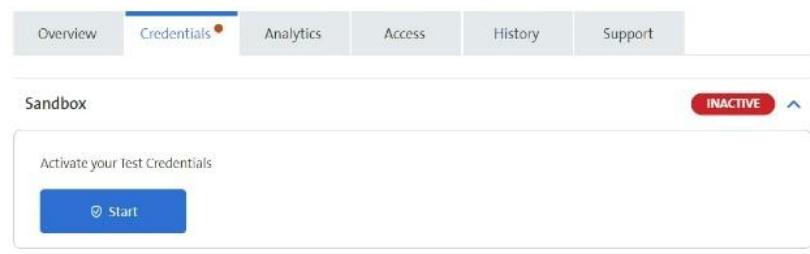
I accept the [Service Description](#)

Accessing C2 Data, I will comply to the [Swisscom Security Policy](#)

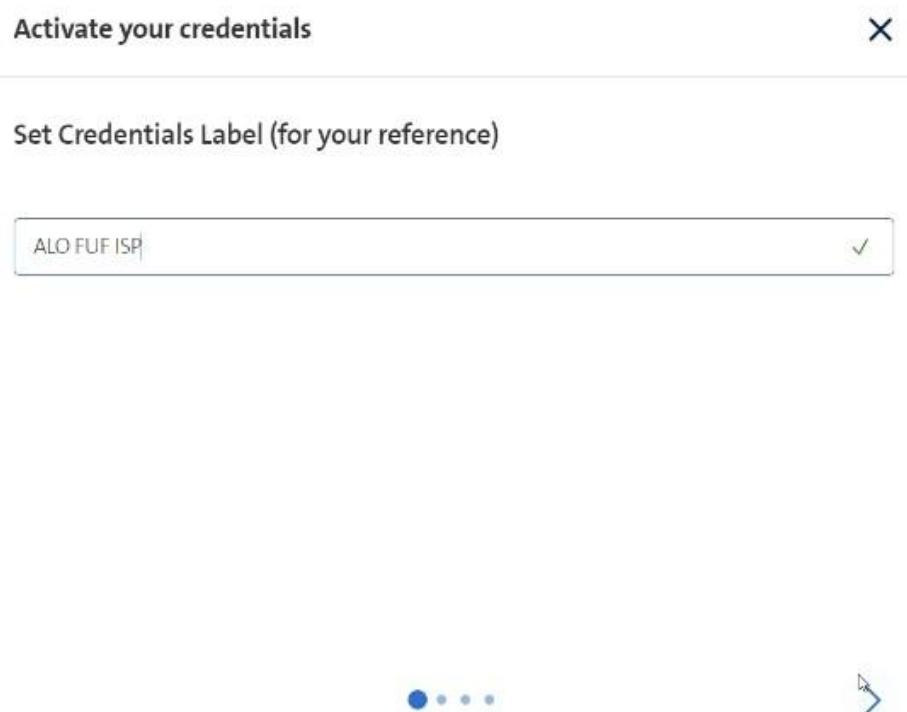
• •

OK

5. Once a new subscription is created, you need to activate your credentials – Click on Start under “Credentials” Tab



6. Set a label for your credentials



7. Set your BAKOM ISP ID

Activate your credentials



lsp Id

777710



8. Activation process will be validated using a validation code sent via the registered mobile number

An SMS with the validation code has been sent to your registered mobile number

Validation code

I

 Resend



...





swisscom

[Support Document Digital Marketplace](#)

Activate your credentials



Activation was successfully requested.

[OK](#)



9.

Newly created credentials can now be viewed under Sandbox dropdown

The screenshot shows the Swisscom Support Document Digital Marketplace interface. At the top, there is a navigation bar with tabs: Overview, Credentials (which is the active tab), Analytics, Access, History, and Support. Below the navigation bar, there is a section titled "Sandbox" with a status indicator "ACTIVE".

OAuth 2.0 Credentials

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Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Show Credentials

Settings

Reference label (e.g. your Application name): ALO FUF ISP

Submitted settings

lspId: 777710

IP whitelisting

Save

OAuth 2.0 Credentials

Activated on 07.05.2024 14:06.

Use the interactive example to learn how to get access and start using the API. Click on 'Show' to unmask your credentials and then 'Get started' to access sample calls with your credentials already embedded in them. For more information, consult our [resources page](#).

Client Id:

Client Secret:

Get started

10.

The URL, Version and API Documentation can be found after credential validation under the Product “Documentation” tab

Select the plan Select the version

Wholesale Information Service 2 [!\[\]\(ece15be00c8aa2e872c73842361771a1_img.jpg\) Download](#)

Production Url: <https://api.swisscom.com/layer/wsg/wholesale-information-service>

Sandbox Url: <https://api.staging.swisscom.com/layer/wsg/wholesale-information-service>

/rest/v2/ticket/update/{ticketid}	POST
/rest/v2/ticket/list	POST
/rest/v2/ticket/create	POST
/rest/v2/ticket/cancel/{ticketid}	POST
/rest/v2/ticket/get/{ticketid}	GET