BBCS Release Information *March 2018*

Swisscom (Schweiz) AG Wholesale



BBCS March Release 2018

Feature Overview

Slide	Description
3-5	BBCS Service Fulfillment
6-7	BBCS Service Assurance
8	WSG Notification
9	WSG Release Dates



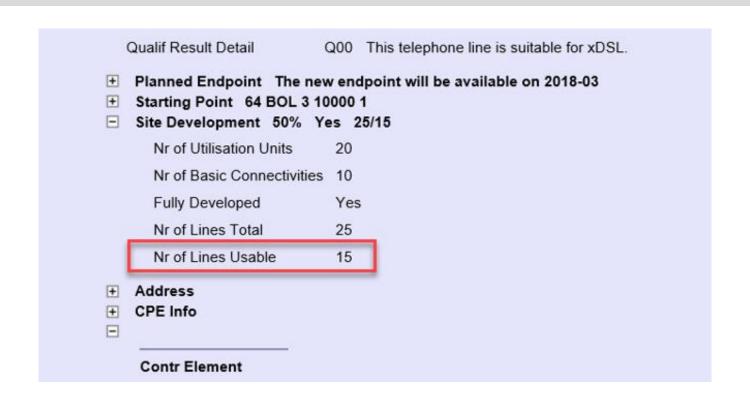


BBCS Service Fullfilment

Copper Qualification

New Situation

BBCS and ULL qualification result (SAQ und SQ) will show the number of available unused copper pairs



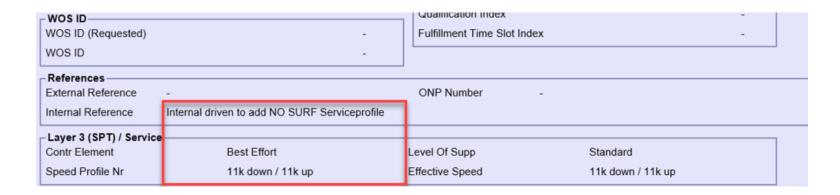


BBCS Service Fullfilment

No surf profile

New State

- > A new "no surf" profile is available to enable attractive voice and/or TV only offers to end-users without any requirements on internet.
- Use Case BBCS/BBCS-F Create: If no Service Profile is added, 24 hours after CWD (Customer wish date) the "no Surf" Profile will be activated by the system
- Use Case Service Reduce:
 Right after the service profile reduce a "no Surf" Profile will be activated by the system





BBCS Service Fullfilment

Address verification

Current State

> If the address verification shows some inconsistency, automatically a review process will be initiated. The corresponding order will be put on "holding".

New State

The result of the address review will be shown in the response field.

History							
	User name	Order State	DN (STNR) / VN / NSN	Response	Transaction Date/Time	BB Type	Speed Profile Nr
<u>Detail</u>	Batch	HOLDING	0108603045	ResolutionText	23/02/2018 10:03:06.441	VDSL	
<u>Detail</u>	Batch	HOLDING	0108603045	ResolutionText	23/02/2018 10:02:52.232	VDSL	
<u>Detail</u>	Batch	HOLDING	0108603045	Address clarification in progress. Processing of this order can be delayed.	23/02/2018 10:01:39.571	VDSL	
Detail	Swisscom SU	ENTERED	0108603045		23/02/2018 09:59:39.241	VDSL	



BBCS Service Assurance

Enhanced Trouble Ticket search

New State

To simplify communication between service provider and Swisscom, two new fields are added in the serch funcrition.

- Ticket ID Sys
 - Ticket identifier in our incident system
 e.g.: INC000003291127
- > TT Error Category

ISP	777770 Testaccount e2e Team
Ticket ID	
Ticket ID Sys	INC000003291127
TT Error Category	540 - 2nd Level Analysis
	541 - No Signal
	542 - No Connection
	543 - Interruptions



BBCS Service Assurance

Enhanced Information

New Situation

- > xDSL Info for Fiber shows the RX- and TX-power values of the fiber access node (FAN)
- > This values will simplify the stability assessment for support units
- > The values should be in the mentioned range



Value read on system	min. level	max. level
GE FAN TX optical power	-9 dBm	-3 dBm
GE FAN RX optical power	-19 dBm	-3 dBm



WSG Notification

Change of email address

Description

- All subscribed email notification come from sender <u>WSG.AM@swisscom.com</u>
- > Due to some changes in the organization, the sender email will change in march release 2018. All subscriptions will receive their info from sender O2A-E2E.Support@swisscom.com



9

WSG Release Dates

of upcoming BBCS Releases

2018		
> 17	19.03.2018	Saturday to Monday
> 17	18.04.2018	Tuesday to Wednesday
> 22	23.05.2018	Tuesday to Wednesday
> 23	25.06.2018	Saturday to Monday
> 24	25.07.2018	Tuesday to Wednesday
> 21	22.08.2018	Tuesday to Wednesday
> 18	19.09.2018	Tuesday to Wednesday
> 16	17.10.2018	Tuesday to Wednesday
> 17	19.11.2018	Saturday to Monday



Contact information

Swisscom AG (Schweiz) Wholesale Alte Tiefenaustrasse 6 CH-3050 Bern

bbcs.service@swisscom.com www.swisscom.ch

