

ISP WSG Administration Service User Manual

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Status	in work

Checklist of changes

Version	Date	Changed by	Comments / nature of the change
01	28.10.2016	Peter Gurtner	New User Manual

Release

Version	Date	Released by	Comments / nature of the change
01	01.11.2016	H.Künzi	Released for WSG-9.18/ Nov16

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1 Introduction

This manual describes the Graphical User Interface (GUI) of the Administration part of the WSG Application.

Chapter 2 describes the principals of “How to use the document”, i.e. validation, navigation (buttons and pull-down menus), and error messages.

The Application is WEB based and supports the following Web-Browsers

- Microsoft Internet Explorer Version 5.5 and higher
- Mozilla Firefox Version 2.0 and higher

The application is built in the following main parts

- Notification
- Information Request
- Predecessor

1.1 Terms and abbreviations

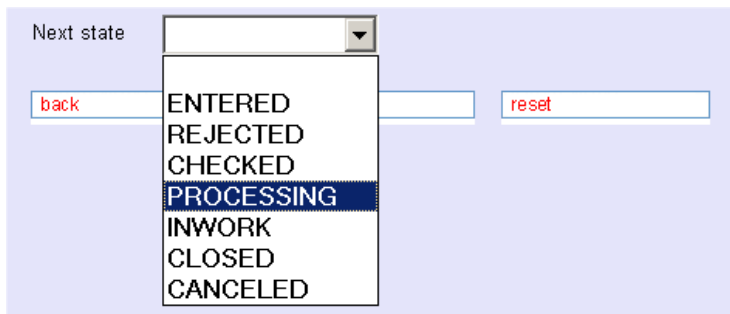
BBCS	Broad Band Connectivity Service
FAQ	Frequently Asked Questions
ISP	Internet Service Provider
LOV	List Of Values
WSG	Web Service Gateway

2 How to Use This Document

The following subsections describe some of the idiosyncrasies of the WSG Administration Service System.

2.1.1 List of Values (LOV)

Some fields of the input screens are validated against a list-of-values. The user can press the little arrow beside the fields and select one of the values by clicking on it with the mouse.



The screenshot shows a web form with a light blue background. On the left, there is a 'back' button. In the center, there is a dropdown menu labeled 'Next state' with a small arrow icon. The dropdown menu is open, showing a list of values: ENTERED, REJECTED, CHECKED, PROCESSING (highlighted in blue), INWORK, CLOSED, and CANCELED. To the right of the dropdown menu, there is a 'reset' button.

Some other fields are multiple choices and the user can select several values with the combination of Ctrl-mouse click.



The screenshot shows a web form with a light blue background. It contains three fields: 'ISP ticket ref.' with a 'from' label, 'Ticket state' with a dropdown menu showing 'CHECKED' and 'PROCESSING' (highlighted in blue), and 'BBCS DN' with a 'from' label and a text input field.

2.2 Date and Date/Time Fields

As of WSG6.0 a new, more flexible way of date and date/time selection has been introduced. In contrast to earlier versions of WSG the date and date/time fields have been merged to a single field accepting absolute and relative time definitions as well as null values.

A date or date/time field recognizes any “DD.MM.YYYY” formatted string as an absolute date definition. Additionally the date/time field accepts any “DD.MM.YYYY HH:MI” formatted string as an absolute date/time definition.

A date or date/time field recognizes any string containing the keyword “**TODAY**” optionally followed by a “-/+ OFFSET” as a relative date definition, where OFFSET is an integer number of days from today.

Example:

- “TODAY-1” → yesterday
- “TODAY+1” → tomorrow
- “Today -7” → a week ago

Third and last a date or date/time field recognizes the keywords “**NULL**” and “**NOT NULL**”, to select records, where the given date or date/time is undefined or defined.

The following screenshot shows a sample date and date/time range definition:

Plan Date	from	today -2		to	29.06.2005			ascending	▼		
Transaction Date/Time	from	29.06.2005 00:00			to	29.06.2005 09:33			1	ascending	▼

Please note that relative and absolute date or date/time definitions may be mixed.

The date and date/time fields offer a convenient way to define absolute dates or date/times: Clicking the date icon  next to the field opens the date picker widget:

?	June, 2005							×
«	<	Today					>	»
wk	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
22	30	31	1	2	3	4	5	
23	6	7	8	9	10	11	12	
24	13	14	15	16	17	18	19	
25	20	21	22	23	24	25	26	
26	27	28	29	30	1	2	3	
27	4	5	6	7	8	9	10	
Select date								

Clicking the time icon  next to the field opens the date/time picker widget:

?	June, 2005							×
«	<	Today					>	»
wk	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
22	30	31	1	2	3	4	5	
23	6	7	8	9	10	11	12	
24	13	14	15	16	17	18	19	
25	20	21	22	23	24	25	26	
26	27	28	29	30	1	2	3	
27	4	5	6	7	8	9	10	
Time: 09 : 30								
Select date								

2.3 Nullable Fields

As of WSG6.0 a new, more flexible way of selection has been introduced. All editable fields (i.e. non-LOV and non-checkbox) on a selection criteria form recognize the keywords “**NULL**” or “**NOT NULL**”, to select records, where the given field is undefined or defined.

The following screenshot shows sample selection criteria with null values:

Plan Date	from	null 	to			ascending 
Transaction Date/Time	from	today-7  	to	29.06.2005  	1	ascending 
CPE Owner		Swisscom 				ascending 
External Reference		null				ascending 
Count Only		☐				

2.4 Error Handling

After submitting the input screen, the application validates the user’s input. If a business rule, format etc is violated then either an error message screen or a browser alert will be displayed. The error text is self-explanatory and is sufficient for the user to correct the problem.

WSG Admin

Admin Home
Notification
Information Request
Predecessor

Edit Predecessor Entity

ISP * 777710 - Testaccount WSG Team

Predecessor Entity Id * 43

DN/VN/NSN *

Phone Number

Last Name

First Name

Company Name

Street -

House Nr -

Building -

ZIP -

City -

Additional City -

Location Id -

LLID -

Entry User Name -

Entry Date/Time -

Last Modified User Name -

Last Modified Date/Time -

invalid request: CompanyName or LastName must be set!



2.5 Operation Succeeded

After submitting an input screen the application processes the users input.
 In The user is simply passed on to logical screen.

[Services](#)
[Contact](#)
[Help](#)
[Logout](#)
[Super ISP](#)



WSG Admin

Admin Home

Notification

Information Request

Predecessor

Edit Predecessor Entity

ISP *	777710 - Testaccount WSG Team
Predecessor Entity Id *	43
DN/VN/NSN *	0314445566
Phone Number	
Last Name	Best
First Name	Anna
Company Name	
Street	TibcoSimulator-Strasse
House Nr	123d
Building	Lokal 1242220-0
ZIP	3000
City	Bern
Additional City	-
Location Id	1242220
LLID	0090314445566
Entry User Name	Batch (Initial Upload)
Entry Date/Time	15.09.2016 15:49:58
Last Modified User Name	Super ISP
Last Modified Date/Time	27.10.2016 17:09:21

[Back](#)
[Save](#)

Data saved successfully



2.6 Service Navigation

For each action, whether the user is a Super user, read-only or CUC, the current valid services are displayed in the Service Navigation at the left hand side of the screen.

NOTE: As of WSG 5.0 the WSG interface is frames based. Above is a header frame that replaces the Powergate header, below and to the left is the navigation frame and to its right the function frame. The frames implementation has some advantages, such as the navigation options always being available, but also has some odd side effects such as when the browsers refresh button is pressed when the user is returned to the Home Page!

In order to save space in this document all subsequent function screen shots in this document have been reproduced without the pseudo Powergate frame!

The Powergate header offers the following functionality:

- [Services](#) Back to the selection of services in Powergate

- **Contact** Contact information for questions concerning the WSG BBCS Trouble Ticket service
- **Help** FAQ (frequently asked question) for the WSG BBCS Trouble Ticket service
- **Logout** Logout from Powergate

Services Contact Help Logout [Super ISP](#)



WSG Admin

Admin Home	WSG Admin Welcome to the WSG Admin GUI
Notification	
Information Request	
Predecessor	

2.7 Basic Service Navigation

After login via PowerGate the user will see the following menu items on the left side of the screen.

Services Contact Help Logout **Super ISP**



WSG Admin



- Admin Home
Direct access to the WSG Admin homepage
- Notification
a dialog to maintain and send notifications
- Information Request
a dialog to maintain information requests
- Predecessor
a dialog to maintain predecessor without order

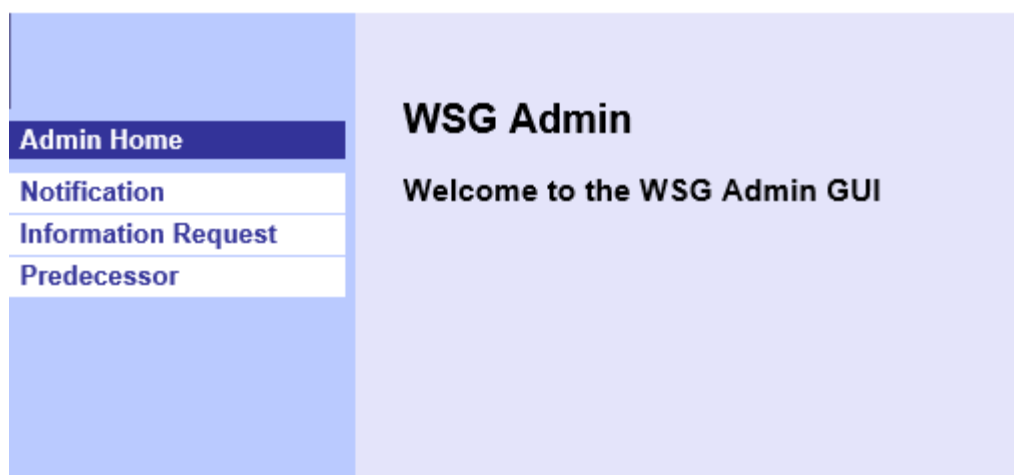
3 Dialog / Service “WSG Admin”

3.1 “WSG Admin” Main Menu

This menu offers you the dialogs: “Notification”, “Information Requests”, “Predecessor”



WSG Admin



3.2 “WSG Admin” Notification dialog

Services Contact Help Logout [Super ISP](#)

WSG Admin

Admin Home

Notification

Information Request

Predecessor

Notification

Notification Maintenance

Notification Maintenance
Search notifications

Email Notification Maintenance

Email Notification Maintenance
Search email notifications

3.2.1 Notification Maintenance

The following screen allows entering search criteria's to list notifications:

Notification Maintenance

ISP ID

777710 - Testaccount WSG Team

DN/VN/NSN

WSG Id

ISP Application ID

ISP Application Entity ID

Notification ID from

to

Transaction Date/Time from

to

Event

Classical Notification

Order Notification

Object

Count Only

☐

Back

Show

Reset

After using the button “show” you get a summary screen with all notifications matching your search criteria:

Notification Maintenance

[Back](#)
[Refresh](#)

Number Of Entries: 20

	Notification ID	ISP	Object	Object Type	Initiator	Activator	Object State	Object Step	Event	Transaction Date/Time
Detail	137743712	777710 - Testaccount WSG Team	BBCS-Order	SRV_ADD	SCS	Order	COMPLETED		Order Notification	16.10.2016 00:04:24.297
Detail	137743711	777710 - Testaccount WSG Team	BBCS-Order	SRV_ADD	SCS	Order	EXECUTED		Order Notification	16.10.2016 00:03:47.603
Detail	137743700	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	ACCEPTED	PONR	Order Notification	11.10.2016 17:10:35.910
Detail	137743699	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	ACCEPTED	Order Confirmation	Order Notification	11.10.2016 17:09:30.521
Detail	137743698	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	PROCESSING		Order Notification	11.10.2016 17:05:36.528
Detail	137743697	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	CHECKED		Order Notification	11.10.2016 17:05:36.121
Detail	137743696	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	ENTERED		Order Notification	11.10.2016 17:03:53.308
Detail	137743695	777710 - Testaccount WSG Team	BBCS-Order	SRV_ADD	SCS	Order	HOLDING		Order Notification	11.10.2016 17:03:33.722
Detail	137743694	777710 - Testaccount WSG Team	BBCS-Order	SRV_ADD	SCS	Order	ENTERED		Order Notification	11.10.2016 17:03:25.722
Detail	137743693	777710 - Testaccount WSG Team	BBCS-Order	BBCS_CREATE	SCS	Order	ENTERED		Order Notification	11.10.2016 17:03:17.295

Using the [Detail](#) link displays a popup window with the details of the chosen notification:

Services Contact Help Logout Super ISP

WSG Admin

Admin Home
Notification
 Information Request
 Predecessor

Notification Detail

Notification ID	137743712	Object	BBCS-Order
Transaction Date/Time	16.10.2016 00:04:24.297	Object Type	SRV_ADD
Event	Order Notification	Object State	COMPLETED
ISP ID	777710	Object Step	
DN/VN/NSN	0108784560	Initiator	SCS
WSG Id	77771020161011000005000000	Activator	Order

Notification

```
<v17:notification xmlns:v17="http://www.swisscom.com/wsg/notification/v17">
  <v17:notificationId>137743712</v17:notificationId>
  <v17:notificationDateTime>2016-10-16T00:04:24.297+02:00</v17:notificationDateTime>
  <v17:notificationEvent>2</v17:notificationEvent>
  <v17:object>1</v17:object>
  <v17:objectType>13</v17:objectType>
  <v17:initiator>2</v17:initiator>
  <v17:activator>1</v17:activator>
  <v17:objectState>13</v17:objectState>
  <v17:bbsOrder>
    <v17:orderNr>77771020161011000005000000</v17:orderNr>
    <v17:dnVnNsn>0108784560</v17:dnVnNsn>
    <v17:speedProfileNrAccess>59</v17:speedProfileNrAccess>
    <v17:contrEleId>100</v17:contrEleId>
  </v17:bbsOrder>
</v17:notification>
```

WSG Team	Order	Notification
Detail 137743705	777710 - Testaccount WSG Team	BBCS-Order
Detail 137743704	777710 - Testaccount	BBCS-Order

3.2.2 Email Notification Maintenance

The dialog offers the possibility to view and resend E-Mails

3.2.2.1 Selection Screen

This screen allows you to select emails on the given parameters

Email Notification Maintenance

ISP ID

DN/VN/NSN from to

WSG Id

Send Pending ☒ Don't care ☐ Yes ☐ No

Send Date/Time from to

Transaction Date/Time from to

3.2.2.2 Overview Screen

After pressing the “Show-Button”, the overview screen will be displayed.

Email Notification Maintenance

Back

Refresh

Number Of Entries: 20

	Email ID	ISP	WSG Id	DH/VN/NSN	PGP	Subject	Send Pending	Send Date/Time	Transaction Date/Time
Detail	52	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	ENTERED Work Order ID = 10000820130925000001000000	☐	02.10.2013 09:34:23.000	02.10.2013 09:33:40.000
Detail	53	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 09:53:23.000	02.10.2013 09:52:55.000
Detail	54	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:44:23.000	02.10.2013 10:43:59.000
Detail	55	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:46:23.000	02.10.2013 10:45:58.000
Detail	56	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:47:23.000	02.10.2013 10:47:17.000
Detail	57	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:48:23.000	02.10.2013 10:47:59.000
Detail	58	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:48:23.000	02.10.2013 10:48:18.000
Detail	59	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:49:23.000	02.10.2013 10:49:01.000
Detail	60	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 10:51:23.000	02.10.2013 10:50:25.000
Detail	94	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 13:33:23.000	02.10.2013 13:33:03.000
Detail	95	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 13:37:23.000	02.10.2013 13:37:07.000
Detail	96	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 13:38:23.000	02.10.2013 13:38:05.000
Detail	97	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	COMPLETED Work Order ID = 10000820130925000001000000	☐	02.10.2013 13:39:23.000	02.10.2013 13:38:46.000
Detail	100	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	Work Order ID = 10000820130925000001000000	☐	02.10.2013 13:53:23.000	02.10.2013 13:53:14.000
Detail	101	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	Voice Business VOICE_MESSAGE_ID = 10000820130925000001000000	☐	02.10.2013 13:54:23.000	02.10.2013 13:54:09.000
Detail	102	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	Voice Business VOICE_MESSAGE_ID = 10000820130925000001000000	☐	02.10.2013 13:59:23.000	02.10.2013 13:58:34.000
Detail	103	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	Voice Business VOICE_MESSAGE_ID = 10000820130925000001000000	☐	02.10.2013 14:01:23.000	02.10.2013 14:01:02.000
Detail	104	777710 - Testaccount WSG Team	10000820130925000001000000	0339513544	☐	Voice Business VOICE_MESSAGE_ID = 10000820130925000001000000	☐	02.10.2013 14:02:23.000	02.10.2013 14:02:22.000
Detail	108	777710 - Testaccount WSG Team	10000820130925000003000000	0339513544	☐	Order Rescheduled10000820130925000003000000	☐	02.10.2013 14:26:23.000	02.10.2013 14:25:49.000
Detail	109	777710 - Testaccount WSG Team	10000820130925000003000000	0339513544	☐	Order Rescheduled 10000820130925000003000000	☐	02.10.2013 14:32:23.000	02.10.2013 14:31:38.000

3.2.2.3 Detail Screen

After pressing the “Detail-Button”, the mail detail will be displayed.

ISP ID 777710
 DN/VN/NSN 0339513544
 WSG Id 10000820130925000001000000
 PGP ☐
 Email Address bw_admin_adsl@bluewin.ch
 Subject ENTERED Work Order ID = 10000820130925000001000000
 Send Pending ☐
 Send Date/Time 02.10.2013 09:34:23
 Transaction Date/Time 02.10.2013 09:33:40

Notification

BBCS-Order

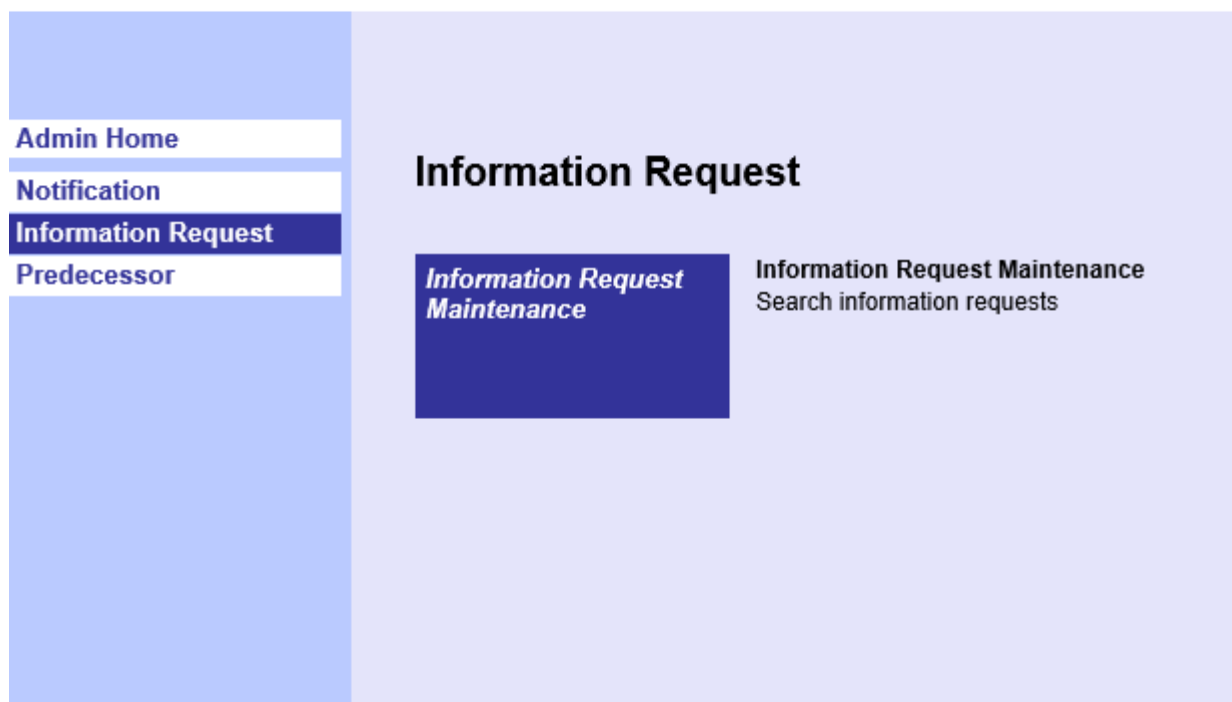
ISP	= 100008
Notification ID	= 74991246
Notification Datetime	= 25.09.2013 13:23
Notification Event	= Order Notification
Object	= BBCS-Order
Object Type	= BBCS_CREATE
Initiator	= ISP
Activator	= Order
Object Step	=
Object State	= ENTERED
Isp Application Id	=
Isp Application Entity Id	=
Order Nr	= 10000820130925000001000000
DN_VN_NSN	= 0339513544
Access Speed	=
External Reference	= Regression WsTdmBasis
Reason	=
Reason Comment	=
Appointment Id	=
WOS ID	=
WOS ID (Requested)	=
Contract Element	= BBCS_on_TDM
Order Type	= BBCS_CREATE
Customer Wish Date	=
Estimated Due Date/Time Start	= 25.09.2013 17:00
Estimated Due Date/Time End	= 25.09.2013 17:00
Comment	=
Bb Type	= ADSL
Dn Type	=
Pool Type	=
Interleave Mode	=
Op Status	= Open Pipe Manual
Customer Order Nr	= 10000820130925000002000000
Class of Service	=
Access Speed Changed"	= 1
UP Board Nr	=
UP Switching Place Nr	=
UP Type of Contact	=
UP Contact Nr	=
UP Coordinate X	=
UP Coordinate Y	=

Remark: To send the Email again press the "Resend-Button". The Resend Pending Flag will be set to "True" A DB-Job will check "Pending Flag" periodically and send the E-mail again. As soon the Mail is sent the "Pending Flag" will be set back to "False"

3.3 “WSG Admin” Information Request dialog

Services Contact Help Logout [Super ISP](#)

WSG Admin



Information Request

Information Request Maintenance

Information Request Maintenance
Search information requests

3.3.1 Information Request Maintenance

The following screen allows entering search criteria's to list Information requests:

Information Request Maintenance

ISP ID 777710 - Testaccount WSG Team)

Information Request ID from to

Object State

Object Type

Transaction Date/Time from   to  

Show Top Level Elements Only ☐

With *Show Top Level Elements Only* checked, the selection is restricted to ProKu Umbrella IRs (Parent IRs) and IRs without Parent. When unchecked, the selection also includes ProKu IRs (Child IRs).

After using the button “show” you get a summary screen with all Information Requests matching your search criteria's, this list offers you several possibilities:

- Sorting the selection by clicking to one of the title links like [ISP ID](#), [Information Request Id](#), [Object Type](#), ...
- Displaying the detail of an Information Request using the [Detail](#) link
- Aborting an Information Request by using the [Abort](#) link

Information Request Maintenance

Number Of Entries: 3

	ISP ID	Information Request ID	Object Type	Object State	Object Step	Initiator	Activator	Response File Name	Transaction Date/Time
Detail	777710	86655	NetworkCustomerNotificationAbortReport	COMPLETED	processingSuccess	SCS	EventNotification	777710_24_86655.xml	26.10.2016 17:24:14
Detail	777710	86653	NetworkCustomerNotificationDelayReport	COMPLETED	processingSuccess	SCS	EventNotification	777710_24_86653.xml	26.10.2016 17:24:06
Detail	777710	86651	NetworkCustomerNotificationReschedulingReport	COMPLETED	processingSuccess	SCS	EventNotification	777710_24_86651.xml	26.10.2016 17:23:56

Using the [Detail](#) link displays the details of the chosen Information Request. The display format depends on the Object Type:

Information Request Maintenance

Overview

Information Request ID 86655
 Transaction Date/Time 26.10.2016 17:24:14
 ISP ID 777710
 Object Type NetworkCustomerNotificationAbortReport
 Object State COMPLETED
 Activator EventNotification
 Initiator SCS
 Response File Name [777710_24_86655.xml](#)
 Error File Name

History

Object State	Object Step	Transaction Date/Time	User Name	Comment
COMPLETED	processingSuccess	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	
PROCESSING	processingStart	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	Attached response file
PROCESSING	processingStart	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	

[Back](#)
[Refresh](#)

Download the Response File

Information Request Maintenance

Overview

Information Request ID 86655
Transaction Date/Time 26.10.2016 17:24:14
ISP ID 777710
Object Type NetworkCustomerNotificationAbortReport
Object State COMPLETED
Activator EventNotification
Initiator SCS
Response File Name [777710_24_86655.xml](#)
Error File Name

History

Object State	Object Step	Transaction Date/Time	User Name	Comment
COMPLETED	processingSuccess	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	
PROCESSING	processingStart	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	Attached response file
PROCESSING	processingStart	26.10.2016 17:24:14	CopperChangeNetworkCustomerNotificationProcessor	

[Back](#) [Refresh](#)

Do you want to open or save 777710_24_86655.xml (743 bytes) from ebowsq12-wsg-isp-su?

Open Save Cancel

3.4 “WSG Admin” Predecessor dialog

Services Contact Help Logout Super ISP



WSG Admin

Admin Home
Notification
Information Request
Predecessor

Predecessor

Maintain Predecessor Entity

Maintain Predecessor Entity
Search, add, modify and delete line predecessor.

Add Predecessor Entity

Add Predecessor Entity
Direct add a new line predecessor.

3.4.1 Maintain Predecessor Entity

Administrate predecessor data after the order.

3.4.1.1 Read Predecessor Entity

Find predecessors by DN/VN/NSN, voice over broadband Phone Number or Predecessor Entity Id.

Read Predecessor Entity

Select By ☒ DN/VN/NSN ☐ Phone Number ☐ Predecessor Entity Id

DN/VN/NSN

Phone Number

Predecessor Entity Id

[Back](#) [Submit](#)

3.4.1.2 Predecessor Summary

The set of predecessors in a summary.

Predecessor Summary

[Back](#) [Refresh](#) [Add](#)

Number Of Entries: 5

	Predecessor Entity Id	DN/VN/NSN	First Name	Last Name	Company Name	Address	Location Id	LLID	Entry Date/Time	Entry User Name	Last Modified Date/Time	Last Modified User Name	
Detail	44	0314445566	Hans	Müller		Lokal 1234802-0 TibcoSimulator-Strasse 123d, 3000 Bern	1234802	0090314445566	15.09.2016 15:51:03	Batch (Initial Upload)	19.10.2016 16:11:14	Batch (DISCONNECT)	Delete
Detail	43	0314445566	Hans	Müller		Lokal 1242220-0 TibcoSimulator-Strasse 123d, 3000 Bern	1242220	0090314445566	15.09.2016 15:49:58	Batch (Initial Upload)	15.09.2016 15:49:58	Batch (Initial Upload)	Delete
Detail	42	0314445566	Hans	Müller		Lokal 1239515-0 TibcoSimulator-Strasse 123d, 3000 Bern	1239515	0090314445566	15.09.2016 15:42:56	Batch (Initial Upload)	15.09.2016 15:42:56	Batch (Initial Upload)	Delete
Detail	41	0314445566	Hans	Müller		Lokal 1241903-0 TibcoSimulator-Strasse 123d, 3000 Bern	1241903	0090314445566	15.09.2016 15:39:53	Batch (Initial Upload)	15.09.2016 15:39:53	Batch (Initial Upload)	Delete
Detail	2	0314445566	Hans	Müller		Lokal 1236394-0 TibcoSimulator-Strasse 123d, 3000 Bern	1236394	0090314445566	13.09.2016 16:38:19	Batch (Initial Upload)	13.09.2016 16:38:19	Batch (Initial Upload)	Delete

Export options: [Excel](#)

Options:

Add: Follow to add new predecessor entry.

Detail: Follow to the detail view. If modify is allowed this mask is open as Edit Predecessor Entity.

Delete: Follow this entry deletes this entry and return to this enties set, if one is left.

3.4.1.3 Add Predecessor Entity

Add Predecessor Entity

ISP * 777710 - Testaccount WSG Team

DN/VN/NSN *

Phone Number

Last Name

First Name

Company Name

Conditions:

- DN/VN/NSN is mandatory
- Last Name or Company Name is mandatory but exclusive.
- Last Name is required with First Name

3.4.1.4 Edit Predecessor Entity

If modify is allowed the detail view opens with option to edit.

Edit Predecessor Entity

ISP *	777710 - Testaccount WSG Team
Predecessor Entity Id *	43
DN/VN/NSN *	0314445566
Phone Number	
Last Name	Müller
First Name	Hans
Company Name	
Street	TibcoSimulator-Strasse
House Nr	123d
Building	Lokal 1242220-0
ZIP	3000
City	Bern
Additional City	-
Location Id	1242220
LLID	0090314445566
Entry User Name	Batch (Initial Upload)
Entry Date/Time	15.09.2016 15:49:58
Last Modified User Name	Batch (Initial Upload)
Last Modified Date/Time	15.09.2016 15:49:58

Conditions:

- DN/VN/NSN is mandatory
- Last Name or Company Name is mandatory but exclusive.
- Last Name is required with First Name

3.4.1.5 Predecessor Entity Detail

Predecessor Entity Detail	
ISP *	777710 - Testaccount WSG Team
Predecessor Entity Id *	43
DN/VN/NSN *	0314445566
Phone Number	
Last Name	Müller
First Name	Hans
Company Name	
Street	TibcoSimulator-Strasse
House Nr	123d
Building	Lokal 1242220-0
ZIP	3000
City	Bern
Additional City	-
Location Id	1242220
LLID	0090314445566
Entry User Name	Batch (Initial Upload)
Entry Date/Time	15.09.2016 15:49:58
Last Modified User Name	Batch (Initial Upload)
Last Modified Date/Time	15.09.2016 15:49:58
Back	

3.4.2 Add Predecessor Entity

Direct Entry to the add form. To find an entry search by DN/VN/NSN, VOBB phone number or the Predecessor Entry Id (the key of predecessor database) see 3.4.1.3.