

## **Swisscom provides managed service for spirella**

**As one of the first customers to do so, spirella s.a. has decided in favour of the new Managed Communications & Collaboration (MCC) service in order to outsource its communications solution to Swisscom. The bathroom accessories specialist will rely on Swisscom at all stages: from consultation to planning to operation. The communications solution has been individually tailored to the needs of spirella.**

Headquartered in Embrach, spirella is one of the leading bathroom accessories suppliers and distributes its products worldwide. After separating itself from its German parent company Leifheit in June 2010 and once again coming under Swiss ownership, the company required its own ICT infrastructure. The new solution needed to incorporate all mobile employees, guarantee and further increase security and provide a new link between the company's locations in Switzerland and abroad.

spirella decided in favour of Swisscom's managed service and in doing so outsourced its entire communications solution. The company benefits from clearly budgeted costs in the form of a monthly fee for each workplace. spirella neither needs to invest in its own infrastructure nor write off any investments. Swisscom's data centres monitor operation and security round the clock and ensure that the used applications are always up to date. "In Swisscom we have found a strong and reliable partner that understands our needs and has implemented them professionally," says Kurt Stübi, IT project manager at spirella. "We now have a single contact for a large portion of our ICT infrastructure and can concentrate on our core business."

### **Individual solution for spirella**

Due to the customer's special requirements, Swisscom has developed an individual end-to-end solution as a managed service. To allow for more efficient cooperation between employees, Microsoft Exchange Servers with e-mail archiving and BlackBerry servers are used. The global locations are linked with LAN-I and security has been significantly increased thanks to a managed firewall. The all-in-one solution is flexible, scalable and can thus be used for other locations. It provides the ideal



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foundation for later expansion. Additional services such as SharePoint (collaboration tools) or Lync Server (unified communication solution as a telephony alternative) can be integrated easily into the existing managed service.

For further information, visit [www.swisscom.ch/managed-services](http://www.swisscom.ch/managed-services)

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