

Swisscom expands Managed Communications & Collaboration offering to include Cisco solution

Business customers generally have very specific communication requirements. Swisscom is therefore expanding its existing Managed Communications & Collaboration (MCC) services to include a Cisco solution. This will provide customers with an alternative to the existing Microsoft offering.

Construction company Cellere is the first customer to opt for the Cisco solution.

With the new Cisco-based Managed Communications & Collaboration (MCC) service, Swisscom continues to expand its range of managed services. The new offering complements the existing Microsoft-based MCC service. Depending on their existing infrastructure, customers can now choose the Managed Communications & Collaboration solution that best suits their needs.

The MCC service from Swisscom is sustainable, managed and scalable. Swisscom takes care of everything, from networking via hardware and software to security – and all for a fixed monthly price. Swisscom operates the service from a centralised data centre and guarantees uninterrupted availability thanks to a redundant structure.

Efficient collaboration at Cellere

Cellere AG is already using the new MCC service. As a specialist in road construction and civil engineering, the company was looking for a solution to optimise collaboration within the company. A crucial requirement was easy integration into the existing infrastructure. Managed Communications & Collaboration with Cisco technology consolidates voice and video telephony, unified messaging, conferencing, presence management as well as mobile connections. For example, foremen and site managers can now discuss construction plans from any location and so considerably reduce the need to travel.

“With Managed Communications & Collaboration we have clearly optimised our collaboration processes and, at the same time, no longer have to worry about ICT”, says Marco Cellere, Head of Marketing & Communication at Cellere. “If our requirements change, we can respond quickly and simply without having to make new investments ourselves, as the solution is scalable and can thus be adapted to any given circumstances.”

Managed Services from Swisscom: www.swisscom.ch/managed-services

About Cellere AG: www.cellere.ch

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