

Rousseau 300

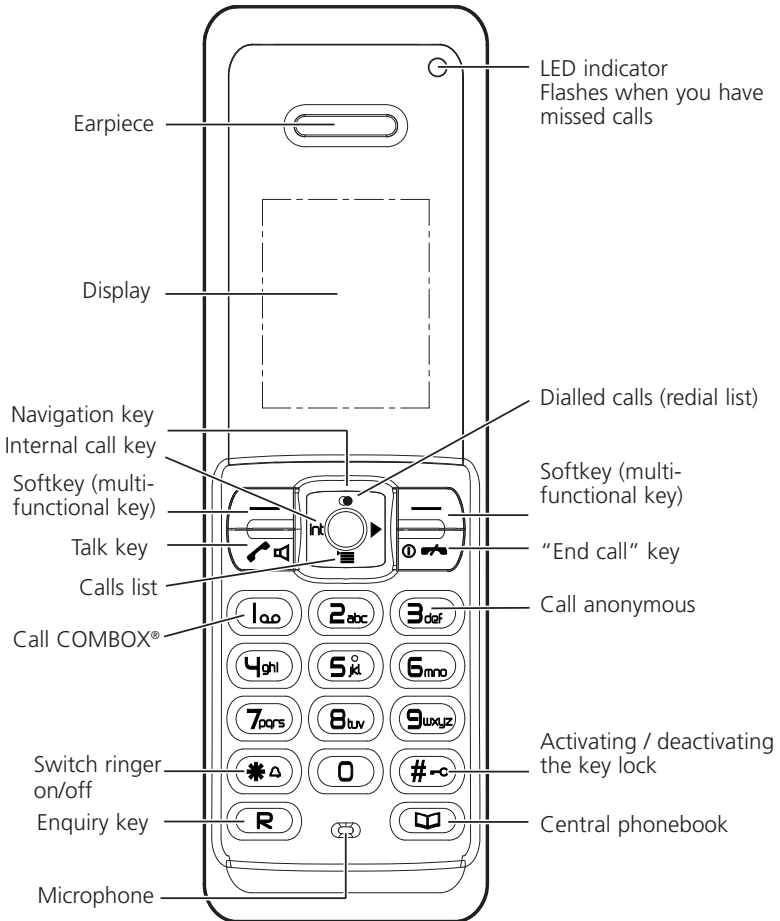
User Guide

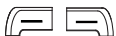


swisscom

Getting to know your telephone

Handset keys





Softkeys (multifunctional keys) Right softkey: Open menu, choose menu options, confirms entries/settings. Left softkey: Open local phone-book, returns to previous menu step, delete characters while entering text.



Navigation key For scrolling up/down or right/left.



Open list of last dialled calls (redial list).



Calls list Access to calls list (answered/missed calls, dialled calls)



Scroll right.

Int

Internal call key For conducting handset-to-handset calls. Scroll left.



Talk key For conducting and accepting calls and switching to hands-free.



“End call” key Press briefly to end a call or return to standby mode. Press and hold down to switch the handset on/off.



Alphanumeric keypad For dialling telephone numbers. Letters printed on housing.



Press and hold down to insert a dialling pause.



COMBOX® Press and hold down for direct access to network answer machine messages.



Call anonymous Press and hold down to suppress caller ID for next call.



Asterisk key For entering asterisks. In idle mode: Press and hold down to switch handset ringer on/off. When entering names, switch between upper and lower case lettering.



Hash key For entering the hash symbol. In idle mode: Press and hold down to switch keylock on/off.



Enquiry key Start a new external call when you have already an active call.



Central Phonebook key: Open the central phonebook saved in the base.

Handset display symbols

The following symbols are displayed on your handset.



Coverage symbol

Reception displayed when the handset is within range of the base station. Flashes red when out of range of the base station or not registered with the base station. Is lit green, when the electromagnetic radiation between the base station and the handset is shut down (Ecomode plus activated).



Alarm set

Indicates that the alarm is set.



Handsfree on

Indicates that handsfree speaking is activated.



Ringer off

Indicates that the ringer is switched off.



Keypad lock

Indicates that the keypad is locked.



Battery full

Indicates that the batteries are fully charged.



Battery empty

Indicates that the batteries are almost discharged.



Missed calls

Displayed if you have missed calls in the calls list.



Fixed network number



Mobile number



Office number

Symbols displayed in the phonebooks, redial list, calls list etc. to indicate which number of the entry is used.

Practical advice

After successful registration of your handset, the following signposts may help you to find important functions quickly.

Information about.....		...on page
COMBOX® setup	⇒	29
Modify ringer melodies	⇒	31
Set alarm clock	⇒	33
Activate direct call	⇒	30
Turn on keypad lock	⇒	18
Activate handsfree operation	⇒	16
Group call to locate a mislaid handset	⇒	18
Redial last dialled numbers	⇒	17
Add a new entry in the phonebook	⇒	22
Copy phonebook	⇒	23
Trouble-shooting	⇒	39
Contact Swisscom customer service	⇒	42

Contents

Getting to know your telephone

Handset keys	
Handset display symbols	2

Practical advice 3

Safety precautions 7

If the device is passed to another user	8
Environmental impact	8

Setting up the telephone..... 9

Contents of the package	9
Setting up the handset.....	9
Inserting the rechargeable batteries.....	9
Removing the battery compartment cover	9
Setting the language	10
Installation assistant	10
Connecting the charger	11
Charging the batteries	11
Location	13

About the user guide / menus 14

Main menu	14
Menu navigation	14
User guide fonts and symbols	15

Telephoning 15

Making an external call	15
Accepting a call	15
Incoming external call line display	16
Handsfree operation	16
Earpiece/handsfree volume	17
Mute.....	17
Redial / Dialed calls	17
Group call (paging).....	18

Keypad lock	18
Internal calls.....	18
Call waiting	19
Enquiries	19
Toggle (switching between two calls)	20
Call transfer to another handset	20
Three-way conference	21
Phonebook.....	22
Local phonebook	22
Editing entries	23
Show details	23
Deleting phonebook entries/the entire phonebook	23
Copying entries/the entire local phonebook to the central phonebook	23
Copying the central phonebook to the local phonebook	24
Central phonebook.....	24
Dialling numbers from the local or central phonebook	25
Outgoing line	25
Calls list	26
Dialling a number from the calls list.....	26
Deleting individual entries	27
Deleting an entire list	27
Deleting all lists	27
Saving numbers from the calls list to the local or central phonebook	27
Line Filtering	28
Extra	29
COMBOX® (Network answer machine)	29
Anonymous call (Identification restriction)	30
Direct call	30
Call forwarding	31
Audio	31
Handset ringer.....	31
Tones	32

Keypad	32
Out of range	32
Charging	32
Battery low	32
Confirmation.....	32

Clock32

Appointments	32
Set Alarm	33
Set time/date	33
Time from network.....	33

Settings34

Handset	34
Handset names	34
Language	34
Line settings.....	35
Ecomode plus	36
Registration	36
System PIN	37
Reset	38
Software version	38
Software update	39
IP address.....	39

Faults and trouble-shooting39

Important information41


Software update	41
Approval and conformity	41
CE symbol	41
Warranty and support	42
Support	42
Warranty	42
Restrictions	42
Help	42
Cleaning – when necessary	42

Safety precautions

Your new Swisscom Rousseau 300 is designed for connection to the Swisscom IP network. Please read the safety precautions and user guide carefully before installing the telephone. The user guide is a part of the product package and must be passed on to a new owner.



Caution: Warning/danger statement, follow safety precautions!

- ⇨ The ambient temperature must be between 5 °C and 40 °C.
- ⇨ Please note that the ringer for incoming calls as well as signal tones are emitted on the handset loudspeaker. Do not therefore hold the handset close to your ear while one of these functions is on, otherwise your hearing may be affected.
- ⇨ Use only the following supplied power supply:
 - MN-A002-A080 ; 7.5 V , 300mA from MEIC
- ⇨ This product requires an electrical supply of 100-240 volts AC.
- ⇨ The mains power plug must always be easily accessible.
- ⇨ To disconnect the device from mains, separate the plug from the wall socket first.



Rechargeable batteries

Use only only one of supplied rechargeable batteries:

- NiMH AAA 750 from Hisund or
- KF-AAA750H from Kaifeng Batteries or
- 80AAAHC from GP Industrial

Using other rechargeable batteries or non-rechargeable batteries/primary cells can be dangerous and cause malfunctions in or damage to the telephone. Insert the batteries/type indication see chapter "Setting up the handset".

Product dimensions and weight

160 x 50 x 30 mm / 140 g

Please note:

- ⇨ Do not immerse batteries in water or throw in the fire.
- ⇨ Rechargeable batteries can become warm while recharging. This is normal and not dangerous.
- ⇨ Do not use any other type of charging unit since this may damage the batteries.

- ⇨ Before using the telephone, **wearers of hearing aids should note** that radio signals can be picked up by the hearing aid and cause an unpleasant buzzing noise.
- ⇨ Do not use your cordless telephone in environments at risk from explosion (e.g. paintworks, petrol stations etc.)
- ⇨ Do not position the telephone in bathrooms or showers.
- ⇨ The radio signals may influence the working of medical equipment.
- ⇨ In the event of a power cut or if the batteries are discharged, your cordless telephone will not function!
- ⇨ The handset must not be charged up without batteries or the battery cover in place.
- ⇨ Do not touch open contacts!

If the device is passed to another user

If the device is passed to another user, please reset the device (see page 38).

Environmental impact



At the end of its working life this device must not under any circumstances be disposed of as normal waste. It must be taken to a point of sale or central collection point for electronic and electrical devices in accordance with the Swiss Ordinance on the Return, Taking Back and Disposal of Electrical and Electronic Appliances (ORDEA).

The individual materials are recyclable as indicated. By reutilizing, recycling or re-using them in any other form, you are making a major contribution towards environmental protection.

Setting up the telephone

Contents of the package

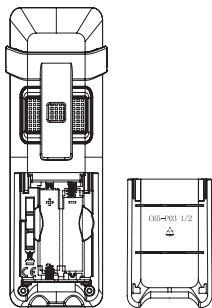
- ⇨ 1 handset
- ⇨ 1 charging station
- ⇨ 1 power supply MN-A002-A080 ; 7.5 V \equiv , 300mA from MEIC
- ⇨ 2 rechargeable batteries NiMH AAA 750 mAh/1.2 V
- ⇨ 3 user manuals (ger/fr/it)
- ⇨ 1 belt clip (mounted)

Setting up the handset

Inserting the rechargeable batteries

The bottom part of the handset contains a battery compartment for housing two type AAA batteries (microcells).

Removing the battery compartment cover




Slide the battery compartment cover downwards (approx.3 mm) and lift it up.

Insert the batteries in the battery compartment. **Make sure the polarity is correct.** Insert the batteries so that the flat end (negative polarity) of the battery is pressing against the spring. The handset will not function if the batteries are incorrectly inserted. This may result in damage. Replace the compartment cover by placing it approximately 3 mm offset and slide it upwards until it clicks into place.

Setting the language

When the batteries have been inserted for the first time the language choice appears.

1. Press  to scroll to the desired language (default setting on delivery is German).
2. Confirm with **OK**.

The display texts are now displayed in the selected language.

Installation assistant

After having selected the language, the handset will automatically switch to registration mode.

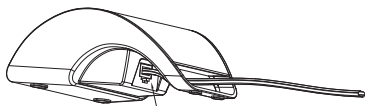
1. **PRESS AND HOLD PAGING KEY ON THE BASE** appears. Press and hold down the paging key on the base station for a few seconds until white light starts blinking on the base.
2. Release the paging key. If the registration is successful the handset is automatically assigned a handset name (e.g. **INT1**). If the registration is not successful, repeat the procedure.
3. If you have more than one IP line: After successful registration you can directly select the incoming line(s) the handset is attached to and the default outgoing line for your handset.

Note

- To register your handset you must install a base station first!
 - If you interrupt the registration for a while, the registration menu will disappear (display turns off automatically). Place the handset back into the charger: the menu reappears.
 - Refer to chapter "Settings / Registration" for further information.
-

Connecting the charger

Before you can start using your charger you must first plug in the mains cable: Insert the plug into the corresponding socket on the charger. Then insert the power supply in the 230 V socket. Place the handset on the charger (make sure that the batteries are inserted!).



Socket for mains cable

Note

- Your telephone will not function if the power supply is not plugged in or during a power failure (no emergency mode).
- The cable must pass under the charger to assure its proper standing.
- Position the base station in a clean, dry and well-aired location. The ambient temperature must be between +5°C and +40°C.



Safety note

Use only the following supplied power supply:

- MN-A002-A080 ; 7.5 V $\overline{\text{---}}$, 300mA from MEIC

Charging the batteries

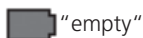
The batteries are not yet charged when you first unpack the telephone. Insert the handset in the charger. The flashing battery symbol on the handset shows the charging status. The batteries will take around 14 hours to fully charge. Your handset is then ready to use.

Note

- For proper operation of the handset the batteries must be fully charged initially.

- Do not insert the handset in the charging station without batteries.
 - Do not use any other type of charging unit since this may damage the batteries.
-

The following symbols indicate the charging status on the handset display:



Important!

Please note: after you have inserted the batteries for the first time, the battery display will indicate the correct information on the charging status only after a complete charging cycle.




Use only approved rechargeable batteries NiMH AAA. Never use disposable batteries/primary cells.

Approved models:

- NiMH AAA 750 from Hisund or
- KF-AAA750H from Kaifeng Batteries or
- 80AAAHC from GP Industrial

Note

- You can replace the handset in the charger after every call. Charging is electronically controlled to ensure optimal charging of batteries in different charge states. Avoid removing the batteries from the handset for no good reason, since this affects the optimum charging cycle.
 - Because your telephone is fitted with a low-radiation mechanism, the antenna automatically switches off in standby mode and cannot therefore emit any radiation. Your telephone is delivered with this function switched on.
 - You can telephone for up to 12 hours with fully charged batteries. The handset has a standby time of up to 150 hours.
 - If the battery charge status has reached its lower limit, the battery symbol () flashes in the display and a warning signal is heard. You have only a few minutes of talk time left.
-

Location

The maximum range between the base station and handset is approximately 50 meters indoors and 300 meters outdoors. Depending on the surrounding conditions as well as spatial and structural factors, the range may be smaller. Silent zones can occur due to the digital transmission in the frequency range used – even within the range, depending on the structural environment. In this case the transmission quality may be reduced through the increased incidence of short breaks in transmission. Normal call quality can be restored if you move slightly out of the silent zone. If the range is exceeded, the call will be disconnected unless you move back into range within a few seconds.

- ⇨ Do not expose the handset/charger to direct sunlight.
- ⇨ Protect the handset/charger against moisture. Do not position the handset/charger in rooms exposed to condensation, corrosive steam or excessive dust. Condensation can be present in basements, garages, conservatories or sheds.
- ⇨ The ambient temperature must be between 5 °C and 40 °C.

Position the handset/charger in a clean, dry and well-aired location. Choose a place which is stable, level, and not subject to vibrations. To avoid mutual interference, do not position the handset/charger in the immediate vicinity of electronic equipment such as hi-fi systems, office equipment or microwave ovens. Avoid positioning the telephone near heat sources such as heating elements or near obstacles such as metal doors, thick walls, niches and cupboards.

About the user guide / menus

Main menu

The available menu icons appear on the display:



Local phonebook



Central phonebook



Calls list



Outgoing Line*



Extra



Audio




Clock



Settings


* This menu appears only if more than one line is provisionned.




Press  to select the desired icon. The title of the selected menu appears at the top of the display (e.g. Audio).

Menu navigation

Your handset provides you with an easy-to-follow menu. As a rule, every menu offers a list of options. To select main menu, sub-menu and options, press the softkey below the corresponding display text.


With the handset switched on and ready for use, press the softkey under **MENU** to open the menu selection and use the navigation key  to scroll to the menu you are seeking.

Press **OK** to open the options list, use the navigation key  to scroll down the list to the preferred option, and confirm the option by pressing **OK**.

Back to previous menu

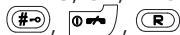
Press **BACK** to return to the previous menu.

End menu

To exit a menu, press the left softkey under **BACK**. If you want to return to idle screen, press .

User guide fonts and symbols

MENU, OK, BACK



KEYPAD LOCKED

Uppercase bold characters indicate softkey functions.

These pictograms indicate the keys to be pressed.

Uppercase bold italic grey characters indicate texts appearing on your handset display.


Telephoning

Making an external call

Call preparation/Predial

First, enter the number. Press  to dial the number.

If you enter an incorrect number, you can:


- delete it by pressing repeatedly the softkey under  : short press to delete characters / long press to delete the entire number.
- move the cursor to the desired character by pressing the navigation key (left/right).

Ending a call

Press  or replace the handset in the charging station.

Accepting a call

The caller's number (if CLIP* - Calling Line Identification Presentation is available) or name is displayed. The name is displayed if saved in the phonebook or if CNIP* - Calling Name Identification Presentation is available.

Press , to accept the call.

*Functions dependent on network operator.

Contact your network operator to find out whether this service is supported.

Incoming external call line display

In case the handset is attached to multiple lines, the current line name is displayed during the call (below the handset status bar):




- When receiving an external call, the incoming line name is displayed.
- When making an external call, the outgoing line name is displayed.
- When toggling between two calls, the line name of the active call is displayed.

This information is only displayed in case the handset is attached to more than one line. If the handset is attached to one line only, the information is not available.



Handsfree operation

You can use the handsfree function to conduct calls without holding the handset in your hand and allow others present in the room to take part in the call.

Activating handsfree before a call:

1. Enter the desired phone number.
2. Press  twice. The display shows  and you can hear the ringing signal over the handset loudspeaker.
3. Press  to deactivate handsfree speaking.


Switching to handsfree speaking during a call:

1. Press .
2. To deactivate handsfree speaking press  one more time.

Note

- Do not hold the handset close to your ear during handsfree operation, the loudspeaker volume can be very high.
 - If you have activated handsfree operation during a call, you can replace the handset in the charger **without** ending the call.
-

Earpiece/handsfree volume

You can adjust the earpiece and handsfree loudspeaker volume in 5 steps. Press the navigation key  **during a call** to adjust the volume. The selected setting is saved after the end of the call.

Note

- The earpiece and handsfree loudspeaker volumes are independent but the setting procedure is identical.
-

Mute

During a call you can mute the microphone.




1. Press the softkey under **MIC OFF** during a call to mute the handset microphone.
2. Press the softkey under **MIC ON** to reactivate the microphone.

Redial / Dialed calls

For each handset the 20 last-dialed calls are saved in a redial list. If a name and number are already stored in the phonebook, the name is shown instead of the number.

Redialling a number from the list



If the telephone is in standby mode:

1. Press  to open the redial list and press the navigation key  to scroll through the list.
2. Press  to dial the number.

Press the softkey under **OPTIONS**. You have the following options:


- Save number in the central or local phonebook
- Delete entry from the redial list
- Delete the entire redial list.

Note

- To open the redial list with  the telephone **must be** in standby mode. After having pressed the talk key the redial list cannot be opened with the -key.
-



Group call (paging)

You can activate a group call to locate a mislaid handset.

1. Press the paging key on the base station. The mislaid handset rings.
2. Press the paging key again to end the ringing signal or press  on one of the handsets.

Keypad lock

If you want to carry the handset around in your pocket, you can activate the key lock. This prevents you inadvertently dialling a number.

1. Press and hold down . The display shows **KEYPAD LOCKED**.
2. To unlock the keypad, press the softkey under **UNLOCK**, then press .


Note

If the keypad is locked,

- you can dial emergency numbers (in call preparation only) and incoming calls can still be accepted.
 - you cannot dial a number or access menus.
-

Internal calls


You can call other handsets which are registered with your base station. This allows you to make internal calls free of charge.

1. Press **Int**, select the desired handset and confirm with **OK**. Pressing **Int** automatically dials the second handset if only two handsets are registered with the base station.
 2. Press  to end the call.
-

Note

- If you receive an external call while conducting an internal call, every handset which is not in use will ring.
-

Call waiting

With this service you can have a telephone conversation and still be informed that someone else is calling you. If a second call (internal or external) comes in you will hear the "Call waiting" tone and you can answer the call (press key ) or reject the call (press the softkey under **REJECT**).

Press the softkey under **OPTIONS**. You have then the following options:

- **Accept/End**: Accept the waiting call, end the active call.
- **Accept/Hold**: Accept waiting call, active call is put on hold.

If you have two active calls:

- Press the left softkey under **TOGGLE** to switch between both call partners.

Press **OPTIONS** again, you have the following options:

- **Put on hold**: put active call on hold
- **Conference**: to connect all three call partners with each other.
- **End/Unhold**: end active call, continue the call on hold.
- **End**: end active call, the second call remains on hold.
- **Call transfer**: end call and connect the other two call parties

Enquiries

Internal enquiry call

You are conducting an external call and you want to call an internal party without ending the external call.

1. Press **Int**, select the desired handset and confirm with **OK**. Pressing **Int** automatically dials the second handset if only two handsets are registered with the base station.
-

2. The external call is put on hold, the called handset rings. If the second handset answers, you can talk to the internal call partner without the external caller hearing you.
3. Press the softkey under **OPTIONS, END/UNHOLD** to end the internal call and to return to the original call.

Note

- Internal enquiries are managed by the base station and are not dependent on your network operator's available services.
-

External enquiry call

You are conducting an external call and want to call another external party without ending the active external call.

1. Press the enquiry key  to start the external enquiry. The first call is put on hold.

2. Enter the external call number and press key .

or

1. Press the softkey under **OPTIONS, START NEW CALL**, confirm with **OK**.

2. Enter the external call number and press key .

Toggle (switching between two calls)

You have two active calls, one of which is on hold.

1. Press the left softkey under **TOGGLE** to switch between the call partners.

2. Press the softkey under **OPTIONS, END/UNHOLD** to end one of the calls and continue the one on hold.

Call transfer to another handset

You can transfer the call you are conducting to another handset.


1. Press **Int** and select the handset to which you wish to transfer the call. The external caller is put on hold.
2. If the second handset answers, you can talk to the internal call partner without the external caller hearing you. Press the softkey under **OPTIONS, CALL TRANSFER** to transfer the call.

Note

- If the second handset does not answer, you can end the ringing signal and return to the original call by pressing the softkey under **OPTIONS, END/UNHOLD**.
-

Three-way conference

You can set up a three-way conference with 2 external call parties.

1. Press the softkey under **OPTIONS, CONFERENCE** to connect all three call partners with each other. Each call partner can leave the conference call by pressing  .
2. Press the softkey under **OPTIONS, END CONFERENCE** to end the conference.


Phonebook

You can store up to 250 names and numbers in the local phonebook on each handset. Every entry contains a first and last name and up to 3 telephone numbers (e. g. fixed network, mobile, office). First and last names can be up to 12 letters each long and numbers up to 24 digits long.

Local phonebook

Adding a new entry





If the telephone is in idle mode:

1. Press the softkey under **NAMES**. The entries are displayed in alphabetical order.
2. Press the softkey under **OPTIONS**. Select **NEW ENTRY** and enter the first and last name and the numbers (max. 3). Scroll down using the navigation key , assign the **desired ringer melody** to the phonebook entry and set "Call anonymous" to "On" if you wish to withhold your number when calling, confirm the entry.

Note

- If the phonebook is empty, a message to this effect is displayed, an alert signal is heard and **NEW ENTRY** and **COPY FROM CENTRAL** appears (see chapter "Copying the central phonebook to the local phonebook").
-

Tips for entering names/numbers

- Press  to enter a space,  or  to enter a symbol
- The available special characters appear in the lower display line. Press the relevant key repeatedly to scroll through the characters.
- When entering names, you can press  to switch between upper and lower case lettering.

Editing entries

1. Press the softkey under **NAMES**. Scroll to the desired entry and press the softkey under **OPTIONS**.
2. Select **EDIT ENTRY**, edit and save the entry.

Show details

1. Press the softkey under **NAMES**. Scroll to the desired entry and press the softkey under **OPTIONS**.
2. Select **SHOW DETAILS** to display detailed information about the entry.

Deleting phonebook entries/the entire phonebook


1. Press the softkey under **NAMES**. Press the softkey under **OPTIONS**.
2. Select **DELETE ENTRY** or **DELETE ALL**, confirm with **OK**.

Copying entries/the entire local phonebook to the central phonebook

You can copy individual entries or the entire phonebook from every handset registered to your base to the central phonebook in the base.

1. Press the softkey under **NAMES**.
2. To copy entries from the local phonebook to the central phonebook:
Scroll to the desired entry, press the softkey under **OPTIONS**. Select **COPY ENTRY**, confirm with **OK**.

To copy **the entire local phonebook** to the central phonebook:

Press the softkey under **OPTIONS**. Scroll down using the navigation key  and select **COPY PHONEBOOK**, confirm with **OK**.

Copying the central phonebook to the local phonebook

If the local phonebook on your handset is empty, a message to this effect is displayed. You can in this case copy the central phonebook of the base into the local phonebook of the handset.

1. Press the softkey under **NAMES, PHONEBOOK EMPTY** appears.
2. Select **COPY FROM CENTRAL**, confirm with **OK**.

Note

- The copy procedure is aborted if an incoming call is received.
 - If you are copying the entire phonebook, all entries transferred before the call are saved.
-

Central phonebook

The central phonebook stored in the base can be accessed by every registered handset. The number of entries available depends on your base (see the corresponding user manual).

Press key  to open the central phonebook.

You can now:

- add new entries in the central phonebook
- edit existing entries
- show details
- delete entries / the entire central phonebook
- copy entries / the entire central phonebook into the local phonebook
- Merge duplicates: If you have entries with identical first and last name in the central phonebook (for example when copying entries from the local phonebook), you can use this option to delete or merge repeated/duplicate entries.

Refer to chapter "Local phonebook" for more information on the operation steps.





Note

- If you use the base Rousseau 10, your central phonebook has a storage capacity up to 250 entries and the access to the hotline of Swisscom is preprogrammed (0800 800 800).

At this toll-free number we will answer any questions concerning telecommunications: fixed network, mobile communication, broadband DSL, IP telephony, Swisscom TV, your invoice and a lot more.

- If you use another base station, the central phonebook may not be available. Refer to the user manual of your base.
 - The central phone book is especially interesting in the case of multiple handset operation.
-

Dialling numbers from the local or central phonebook

1. Press key  to open the local phonebook
or
key  to open the central phonebook. All entries are displayed in alphabetical order.
2. Scroll to the desired entry and press . If you have stored more than one number for an entry (e.g. mobile and office), both numbers are displayed. Select the number you want to call (e.g. mobile) and press  to call the number.

You can also search alphabetically: enter the first letter of the name, select the desired entry and press . The number is displayed and dialled.


Outgoing line

This menu appears only if your handset is attached to multiple lines (refer to chapter "Settings/Line Settings").

Calls list

Missed and answered calls

New missed and answered calls are saved in the calls list in the base. The number of entries depends on your base station (refer to the corresponding user guide).

If you have received new missed calls, the LED indicator in the right corner of the handset flashes and the symbol  appears in the display.

Dialled calls

The handset Rousseau 300 can store up to 20 dialled numbers in the redial list.

If the list is full, the oldest entry is overwritten by the most recent entry.

Pictograms in the calls list



Missed calls






Answered calls




Dialled calls



Dialling a number from the calls list

1. Press . Select **MISSED CALLS**, **ANSWERED CALLS** or **DIALLED CALLS**, press **OK** to confirm. Scroll through the relevant calls list using  until you reach the entry you are seeking.
2. Press  to dial the selected number.


Note

- The list of dialled calls (redial list) can also be opened directly by pressing key .
 - If a caller has withheld his number, **ANONYMOUS** appears instead of the caller's number.
-


Deleting individual entries

1. Press  . Select **MISSED CALLS**, **ANSWERED CALLS** or **DIALLED CALLS**, press **OK** to confirm. Scroll through the relevant calls list using  until you reach the entry you are seeking.
2. Press the softkey under **OPTIONS**, **DELETE CALL** to delete the entry.



Deleting an entire list

1. Press  . Select **MISSED CALLS**, **ANSWERED CALLS** or **DIALLED CALLS**, press **OK** to confirm.
2. Press the softkey under **OPTIONS**, **DELETE ALL** to delete the entire list.

Deleting all lists

1. Press  .
2. Select **DELETE ALL**, press **OK** to confirm. When confirming the security question with **YES**, all lists (list of missed, answered and dialled calls) are deleted.

Saving numbers from the calls list to the local or central phonebook

1. Press  . Select **MISSED CALLS**, **ANSWERED CALLS** or **DIALLED CALLS**, press **OK** to confirm. Scroll through the relevant calls list using  until you reach the entry you are seeking.
2. Press the softkey under **OPTIONS**, **SAVE NUMBER** to create a new phonebook entry.
3. Enter the associated name and save the entry.

Line Filtering

In case the base station is provisioned with multiple lines, you can see by default all the calls for all the lines in the Missed and Answered calls lists.


Optionally, it is possible to select to see only one line in the Missed and Answered calls lists.

- If you select **MENU > CALLS LIST > LINES FILTERING > OUTGOING LINE**, only the selected Outgoing Line calls will be visible in the Missed and Answered calls lists.
- If you select **MENU > CALLS LIST > LINES FILTERING > LINES ATTACHED TO**, you can select one of the lines the handset is attached to be the one visible in the Missed and Answered call lists.

The setting is kept for next call list accesses. When Line filtering is enabled, you will be warned every time you will access the Missed and Answered call lists.

If you select **MENU > CALLS LIST > LINES FILTERING > ALL LINES**, you will revert to the default behavior.

Extra

1. Press the softkey under **MENU**. Scroll to **EXTRA** using  and confirm with **OK**.
2. You have then the following options:

COMBOX® (Network answer machine)

With COMBOX® you can always be reached on the telephone: The invisible answering machine answers any call you can't take personally and registers the callers' voice messages. Before using your COMBOX® for the first time, you need to register it and to activate the call forwarding.

To register your COMBOX® fixed-line:

Dial **0800 266 269** (free service) from your own telephone

Call forwarding «no reply» (Service 61)

Activation:

1. Pick up receiver of your telephone (number to which your COMBOX® is registered)
2. Press the ***** key, then dial **61** plus **086** plus your telephone number, press **#** key
3. Wait until activation is confirmed, put down receiver

Your COMBOX® now answers any call that you don't take personally within 25 seconds (approx. 5 ringtones).


Registering and using the COMBOX® with Swisscom Rousseau 300:

You must first enter and save your COMBOX® access number (086 plus your telephone number) in the submenu **COMBOX NUMBER**.

Then enable the **Notification by text message on mobile number** in the Customer Center: **www.swisscom.ch/customercenter** -> **COMBOX OVERVIEW** -> **SETTINGS** -> **NOTIFICATION BY TEXT MESSAGE**.

To call your COMBOX® and listen to your messages select **CALL COMBOX**.

Note


To access your COMBOX® quickly and simply, press and hold down key  for a few seconds.

Anonymous call (Identification restriction)

When you call someone, your number is shown on the other person's phone if it supports this function.

You can withhold your number for the next call i.e. you can call anonymously.

Note

- "Anonymous call" for the next call can also be activated directly by pressing and holding down key .

Direct call

If you activate direct call on your telephone, the handset dials a preprogrammed number when any handset key is pressed. When entering a direct call number, the function is activated automatically. You can deactivate the direct call function immediately (choose Off, confirm with YES).

Note

- Instead of entering the direct call number manually you can search and copy it from the local or central phonebook.
- You must deactivate the direct call function to restore your telephone's normal functions.
- Please note that direct call may not function in exceptional cases, e.g. if the preprogrammed number is busy, if the preprogrammed mobile phone number has no reception, in case of a power outage or when the rechargeable batteries are empty.

Call forwarding

Call forwarding allows callers to reach you even if you are not near your own telephone.


- **Unconditional:** Incoming calls are forwarded immediately.
- **No reply:** Incoming calls are forwarded after a delay.
- **Busy:** Calls are forwarded if the line is busy.

If you have more than one IP line available, all IP lines your handset is attached to are displayed. Select the desired line and then the relevant type of call forwarding (unconditional, no reply, busy), switch call forwarding on and enter the forwarding number (i.e. the number to which calls are to be forwarded). Instead of entering the number manually you can search and copy it from the local or central phonebook.

You can:

- edit the forwarding number
- activate/deactivate call forwarding.

Audio

1. Press the softkey under **MENU**. Scroll to **AUDIO** using  and confirm with **OK**.
2. You have then the following options:

Handset ringer

You can program different ringer melodies on each handset to signal external and internal calls.

For incoming external calls, you can select a ringtone for each IP line your handset is attached to. After this setting, every handset will ring with the same ringtone for a specific line. The ringtone associated to each line can be changed by any handset. Choose from 5 standard ringer and 10 polyphonic ringer melodies.

Set the preferred ringer melodies and associated volume for external/internal calls (when you select **RINGER OFF**, the ringer is switched off). You can also set an ascending volume.

Tones

Your telephone supports various tones which you can activate or deactivate:

- **Keypad**
Every time a key is pressed, a brief beep is heard.
- **Out of range**
A warning beep is sounded if you exceed the maximum range. Move closer to the base station.
- **Charging**
When you insert your handset in the charger, the batteries are automatically charged up. A short beep is heard.
- **Battery low**
Sounds when the batteries are running low.
- **Confirmation**
Settings and entries are confirmed by a short beep.

Clock

1. Press the softkey under **MENU**. Scroll to **CLOCK** using **↓** and confirm with **OK**.
2. You have then the following options:

Appointments

Your telephone also acts as an appointments reminder: You can set 5 different appointment reminders. Enter an appointment title, date and time and the desired melody (choose from 5 standard ringer and 10 polyphonic ringer melodies). The selected melody is heard on the handset at the defined time.

Note

- As soon as the time of the appointment arrives, it is displayed and the phone rings during a certain time. By pressing the softkey under **SILENCE** (or after the ringing), the appointment will further be displayed. If you do not need the reminder in the display any longer, press **CLEAR**.
 - Pressing the softkey under **OPTIONS** you can edit or delete appointments.
-

Set Alarm

You can use your telephone as an alarm clock.

Select the desired interval (e.g. **MON - FRI** or **ON DAILY**) and alarm melody (choose from 5 standard ringer and 10 polyphonic ringer melodies).

Note

- The alarm only sounds on the handset on which it has been set.
-

Set time/date

Set the desired time format (12/24 hours) and date format (DD.MM.JJ or MM.DD.JJ).

Note

- If the "Time from network" is set to "Off", you can also set time and date manually for all handsets.
 - If you adjust time and date on one handset, time and date will be automatically adjusted on all registered handsets.
-

Time from network


On delivery the function "Time from network" is activated (setting = "Yes").

Time and date are provided and synchronised over the Swisscom VoIP network. You can set the desired time and date format.

Note

- If you deactivate "Time from network", you can set time and date manually.
-

Settings

1. Press the softkey under **MENU**. Scroll to **SETTINGS** using  and confirm with **OK**.
2. You have then the following options:

Handset

- **Themes** - Select your desired colour for background and text.
- **Font** - Select the desired font size (large/small)
- **Contrast** - Select the desired contrast level.
- **Screen saver** - Turn the function on or off.
- **Wallpaper** - Select your desired wallpaper.
- **Auto talk** - If you activate this function, you can accept a call simply by lifting the handset from the base station without pressing any key.
- **Keypad backlight** - Turn the function on or off.

Handset names

All registered handsets are displayed (INT1, INT2...). To better distinguish between handsets, you can change the handset names.

Language

Set the preferred display language. Display texts will appear in the selected language.

Line settings

- **Incoming line(s)***

All available IP lines for your account are displayed. Attach your handset to all line(s) you want to use to receive incoming external calls (Setting: ON).

- **Outgoing line***

All IP lines your handset is attached to are displayed. Select the default outgoing line you want to use for outgoing external calls (Setting: ON).

- **Line parameters**

All IP lines your handset is attached to are displayed. Select the desired line. You have then the following options:

- **Line name**

Give a name to your line. Enter the desired line name.

- **Attached handsets**

All handsets registered with the base station are displayed. Assign the desired handsets to the selected line (setting: ON).

Note

- When a handset is not attached to any line, it will only work for internal calls. The handset does not ring on incoming external calls and you cannot call external numbers.

Important

- When you request and receive more IP lines from Swisscom in the future you must set the Incoming line(s)/Outgoing line and the Line Parameters for the new lines.
- To prevent configuration conflicts, please set the lines with your Rousseau 300 and not in the Swisscom Customer Center under "Incoming calls" or "Outgoing calls".

* Appears only if more than one line available.

Ecomode plus

When in standby, the electromagnetic radiation is automatically shut down between the base station and the handset, when Ecomode plus is set to "On". The handset does not emit any electromagnetic radiation when it is not in use.

During a call, the electromagnetic radiation between handset and base is dynamically reduced according to the distance from the base station. The handset's power transmission is regulated; the power transmitted from the handset is automatically reduced to the lowest level, depending on the distance to the base station. The closer you are to the base, the lower the electromagnetic radiation.

Note

- Default setting on delivery: Ecomode plus activated. The coverage symbol is lit green, when the electromagnetic radiation between the base station and the handset is shut down.
- To turn off Ecomode plus, select **SETTINGS/ECOMODE PLUS/OFF**.
- Ecomode plus also works if multiple handsets are registered (if the handsets support Ecomode plus).
- Other cordless DECT products in range may interfere with Ecomode plus.

Registration

You can register up to 5 handsets with the base station. The base station must be within range.

Note

If you purchase additional handsets

- you must have a compatible base station available for this handset.
- the batteries must first be fully charged!
- the handsets must be registered with the base station before use!

-
1. Press the softkey under **MENU**. Scroll to **SETTINGS** using  and press **OK** to confirm.
 2. Scroll to **REGISTRATION** using  and press **OK** to confirm.

3. Select **EASY REGISTER HS** or **REGISTER HS** and press **OK** to confirm.
4. Enter the system PIN and press **OK** to confirm.

Note

- When you choose **EASY REGISTER HS** no PIN entry is needed.
-

5. **PRESS AND HOLD PAGING KEY ON THE BASE** appears. Press and hold down the paging key on the base station for a few seconds.
6. Release the paging key. If the registration is successful the handset is assigned the desired handset name (e.g. **INT1**). If the registration is not successful, repeat the procedure.
7. If you have more than one IP line: After successful registration you can directly select the incoming line(s) the handset is attached to and the default outgoing line for your handset.

- **Deregister a handset**

All registered handsets are displayed. The actual handset is highlighted.

You can deregister handsets from the base station. The base station must be within range.

System PIN

We recommend that you change the system PIN to protect your telephone against unauthorised access.

Note

- **Attention:** Please take good note of your new system PIN!
 - In case you use Swisscom Rousseau 10:
The system PIN on delivery is 0000.
If you modify the system PIN and forget it later, it is necessary to reset your Rousseau 10 base.
-
-

Reset

- **Reset handset**

Reset the handset to default status.

Note

A handset reset deletes all handset settings, the redial list, all entries in the local phonebook and the registration to the base station.

- **Reset base**

Reset the base station to default status.

Important

If you want to give or sell the base station to another person, please reset the device before doing so.

BEFORE resetting, unplug the Ethernet cable and do NOT plug it in again. This is the only way to ensure that your telephone data are deleted in the Swisscom Rousseau 10 and prevents the next user making calls at your cost.

Note

In case you use Swisscom Rousseau 10:

The reset is PIN-protected and deletes all base settings, the missed and answered calls list and all entries in the central phonebook. The handsets are deregistered, the system PIN is set back to 0000.

Software version

You can view the actual software version of your handset or base.

Software update

See chapter "Important information".

IP address

You can view detailed information about your IP settings.

Faults and trouble-shooting

Not every malfunction results from a defect in your telephone. Sometimes you only need to briefly interrupt the flow of electricity (unplug the power supply and plug it in again) or remove and re-insert the batteries in the handset and check that all cables are connected properly (router, base, handset and charger). The following guidelines will help you solve some problems.

Symptom	Solution
Nothing is displayed on the screen.	<ul style="list-style-type: none">• The display went into power save mode after a period of inactivity. Press any key to activate the display.• Batteries are empty. Recharge or change batteries.
Handset does not react to any key being pressed	<ul style="list-style-type: none">• Keypad lock is activated, turn it off.
Handset registration was not successful	<ul style="list-style-type: none">• Repeat registration and make sure that you have installed a base station first.• Check the system PIN of your base station ("Easy Register handset" is using 0000 as system PIN).• In case you use Swisscom Rousseau 10: Press and hold down paging key long enough (approx. 10 s).• Handset is out of range of the base. Move closer to the base.

No ringer sound is emitted	<ul style="list-style-type: none"> • Make sure that the handset is registered, that the base is activated and that the ringer volume is high enough to be audible and not turned off. • In case of multiple lines: Make sure that the handset is attached to the calling incoming line.
The other party cannot hear me	<ul style="list-style-type: none"> • Make sure that the microphone is not muted.
No calls coming in	<ul style="list-style-type: none"> • Make sure that the function "Call forwarding" unconditional" is not activated. • Setting for "Incoming line(s)" is missing. Attach your handset to all line(s) you want to use to receive incoming external calls.
No outgoing calls possible	<ul style="list-style-type: none"> • "Line settings" are missing.
Desired softkeys do not appear	<ul style="list-style-type: none"> • Scroll down to display further available softkeys. • The text behind the softkey depends on the actual state of the phone (e.g. active call, on hook, off hook).
Poor sound quality, background noise when in a call	<ul style="list-style-type: none"> • Avoid placing the base station near other electronic equipment or large metal objects. • Plug the base station into another power outlet.

Important information

Software update

You will be automatically alerted if a new software is available: a corresponding message appears in the display of your Swisscom Rousseau 300.

Place the Rousseau 300 handset into the base station and start the installation process according to the on-screen instructions.

Important

Do NOT disconnect your phone from power supply and Ethernet during the update, your equipment may get damaged!

Approval and conformity

The handset Rousseau 300 complies with the basic requirements contained in the R&TTE Guidelines 99/5/EC and is suitable for connection and operation in the member states indicated on the packaging.

This device is designed for operation on the Swisscom VoIP network.

The declaration of conformity may be viewed at:

www.swisscom.ch

CE symbol

The handset and charging bay comply with the requirements of the EU Directive 99/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity as well as the



CAT-iq Standard 2.0.



The CE symbol confirms the conformity of the handset and charging bay with the above guidelines.

Warranty and support

Support

If you have any general questions about products and services, please do not hesitate to contact Swisscom Customer Service on freephone number 0800 800 800 or visit www.swisscom.ch

Warranty

Repairs are carried out in accordance with the “Warranty conditions of Swisscom (Switzerland) Ltd”.

In the event of defects occurring, the Customer may contact the sales outlet or the appropriate Swisscom customer service. Any costs associated with bringing back and collecting the device shall be borne by the Customer, even in the case of a warranty claim. If, at the request of the Customer, defects and faults are remedied at his place of residence (not possible for all devices), Swisscom shall charge the Customer for the travel to the work site, the use of vehicles and the duration of the work.

If the equipment is leased, you can benefit from the free on-site service.

Restrictions

The warranty does not cover operating items and consumables such as batteries or data carriers (e.g. operating instructions on CD or paper). Nor does it apply to defects which can be attributed to the penetration of moisture or other outside influences (damage as a result of being dropped, crushed or struck, incl. damage during transportation).

Help

For general questions on products, services etc., contact the Swisscom information desk (freephone 0800 800 800).

Cleaning – when necessary

Clean the telephone with a slightly damp cloth or an antistatic cloth. Never use a dry cloth. Avoid using other cleaning and abrasive agents.

